

MINUTES OF THE CITY COUNCIL COMMITTEE  
MONDAY, JUNE 13, 2022

22-0015

PUBLIC SAFETY COMMITTEE  
CITY COUNCIL CHAMBER, CITY HALL/VIDEO CONFERENCE  
COUNCILMEMBER ADAM MCGOUGH, PRESIDING

PRESENT: [7] McGough, Mendelsohn, \*Atkins, Moreno (\*\*1:06 p.m.), Resendez,  
Thomas (\*\*1:27 p.m.), Willis

ABSENT: [0]

The meeting was called to order at 1:00 p.m. with a quorum of the committee present.

The meeting agenda, posted in accordance with Chapter 551, "OPEN MEETINGS," of the Texas Government Code, was presented.

After all business properly brought before the committee had been considered, the meeting adjourned at 2:38 p.m.

---

Chair

ATTEST:

---

City Secretary Staff

---

Date Approved

The agenda is attached to the minutes of this meeting as EXHIBIT A.

The actions taken on each matter considered by the committee are attached to the minutes of this meeting as EXHIBIT B.

The briefing materials are attached to the minutes of this meeting as EXHIBIT C.

**\*Note: Members of the Committee participated in this meeting by video conference.**

**\*\* Note: Indicates arrival time after meeting called to order/reconvened.**

MINUTES OF THE CITY COUNCIL COMMITTEE  
MONDAY, JUNE 13, 2022

EXHIBIT A

**RECEIVED**

2022 JUN 10 PM 12:41

**CITY SECRETARY  
DALLAS, TEXAS**

**City of Dallas**

*1500 Marilla Street,  
Council Chambers, 6th Floor  
Dallas, Texas 75201*

**Public Notice**

**220608**

**POSTED** CITY SECRETARY  
DALLAS, TX



**Public Safety Committee**

**June 13, 2022**

**1:00 PM**

## 2022 CITY COUNCIL APPOINTMENTS

<b>COUNCIL COMMITTEE</b>	
<b>ECONOMIC DEVELOPMENT</b> Atkins (C), Arnold (VC), McGough, Narvaez, Resendez, West, Willis	<b>ENVIRONMENT AND SUSTAINABILITY</b> Blackmon(C), Ridley (VC), Arnold, Bazaldua, Resendez, Schultz, West
<b>GOVERNMENT PERFORMANCE AND FINANCIAL MANAGEMENT</b> Mendelsohn (C), Willis (VC), Atkins, Bazaldua, McGough, Ridley, West	<b>HOUSING AND HOMELESSNESS SOLUTIONS</b> Thomas (C), Moreno (VC), Arnold, Blackmon, Mendelsohn, Ridley, Schultz
<b>PUBLIC SAFETY</b> McGough (C), Mendelsohn (VC), Atkins, Moreno, Resendez, Thomas, Willis	<b>QUALITY OF LIFE, ARTS, AND CULTURE</b> Bazaldua (C), West (VC), Arnold, Blackmon, Narvaez, Ridley, Thomas
<b>TRANSPORTATION AND INFRASTRUCTURE</b> Narvaez (C), Atkins (VC), Bazaldua, Mendelsohn, Moreno, Schultz, Willis	<b>WORKFORCE, EDUCATION, AND EQUITY</b> Schultz (C), Thomas (VC), Blackmon, McGough, Moreno, Narvaez, Resendez
<b>AD HOC JUDICIAL NOMINATING COMMITTEE</b> Resendez (C), Arnold, Bazaldua, Ridley, Thomas, West, Willis	<b>AD HOC LEGISLATIVE AFFAIRS</b> Atkins (C), McGough, Mendelsohn, Narvaez, Willis
<b>AD HOC COMMITTEE ON PROFESSIONAL SPORTS RECRUITMENT AND RETENTION</b> Johnson (C), Atkins, Bazaldua, Blackmon, Thomas	<b>AD HOC COMMITTEE ON GENERAL INVESTIGATING &amp; ETHICS</b> Mendelsohn (C), Atkins, Blackmon, McGough, Schultz
<b>AD HOC COMMITTEE ON ADMINISTRATIVE AFFAIRS</b> Willis (C), McGough, Moreno, Schultz, West	

(C) – Chair, (VC) – Vice Chair

Note: A quorum of the Dallas City Council may attend this Council Committee meeting.

## **General Information**

The Dallas City Council regularly meets on Wednesdays beginning at 9:00 a.m. in the Council Chambers, 6th floor, City Hall, 1500 Marilla. Council agenda meetings are broadcast live on WRR-FM radio (101.1 FM) and on Time Warner City Cable Channel 16. Briefing meetings are held the first and third Wednesdays of each month. Council agenda (voting) meetings are held on the second and fourth Wednesdays. Anyone wishing to speak at a meeting should sign up with the City Secretary's Office by calling (214) 670-3738 by 5:00 p.m. of the last regular business day preceding the meeting. Citizens can find out the name of their representative and their voting district by calling the City Secretary's Office.

Sign interpreters are available upon request with a 48-hour advance notice by calling (214) 670-5208 V/TDD. The City of Dallas is committed to compliance with the Americans with Disabilities Act. **The Council agenda is available in alternative formats upon request.**

If you have any questions about this agenda or comments or complaints about city services, call 311.

## **Rules of Courtesy**

City Council meetings bring together citizens of many varied interests and ideas. To insure fairness and orderly meetings, the Council has adopted rules of courtesy which apply to all members of the Council, administrative staff, news media, citizens and visitors. These procedures provide:

- That no one shall delay or interrupt the proceedings, or refuse to obey the orders of the presiding officer.
- All persons should refrain from private conversation, eating, drinking and smoking while in the Council Chamber.
- Posters or placards must remain outside the Council Chamber.
- No cellular phones or audible beepers allowed in Council Chamber while City Council is in session.

"Citizens and other visitors attending City Council meetings shall observe the same rules of propriety, decorum and good conduct applicable to members of the City Council. Any person making personal, impertinent, profane or slanderous remarks or who becomes boisterous while addressing the City Council or while

## **Información General**

El Ayuntamiento de la Ciudad de Dallas se reúne regularmente los miércoles en la Cámara del Ayuntamiento en el sexto piso de la Alcaldía, 1500 Marilla, a las 9 de la mañana. Las reuniones informativas se llevan a cabo el primer y tercer miércoles del mes. Estas audiencias se transmiten en vivo por la estación de radio WRR-FM 101.1 y por cablevisión en la estación *Time Warner City Cable* Canal 16. El Ayuntamiento Municipal se reúne en el segundo y cuarto miércoles del mes para tratar asuntos presentados de manera oficial en la agenda para su aprobación. Toda persona que desee hablar durante la asamblea del Ayuntamiento, debe inscribirse llamando a la Secretaría Municipal al teléfono (214) 670-3738, antes de las 5:00 pm del último día hábil anterior a la reunión. Para enterarse del nombre de su representante en el Ayuntamiento Municipal y el distrito donde usted puede votar, favor de llamar a la Secretaría Municipal.

Intérpretes para personas con impedimentos auditivos están disponibles si lo solicita con 48 horas de anticipación llamando al (214) 670-5208 (aparato auditivo V/TDD). La Ciudad de Dallas se esfuerza por cumplir con el decreto que protege a las personas con impedimentos, *Americans with Disabilities Act*. **La agenda del Ayuntamiento está disponible en formatos alternos si lo solicita.**

Si tiene preguntas sobre esta agenda, o si desea hacer comentarios o presentar quejas con respecto a servicios de la Ciudad, llame al 311.

## **Reglas de Cortesía**

Las asambleas del Ayuntamiento Municipal reúnen a ciudadanos de diversos intereses e ideologías. Para asegurar la imparcialidad y el orden durante las asambleas, el Ayuntamiento ha adoptado ciertas reglas de cortesía que aplican a todos los miembros del Ayuntamiento, al personal administrativo, personal de los medios de comunicación, a los ciudadanos, y a visitantes. Estos reglamentos establecen lo siguiente:

- Ninguna persona retrasará o interrumpirá los procedimientos, o se negará a obedecer las órdenes del oficial que preside la asamblea.
- Todas las personas deben abstenerse de entablar conversaciones, comer, beber y fumar dentro de la cámara del Ayuntamiento.
- Anuncios y pancartas deben permanecer fuera de la cámara del Ayuntamiento.
- No se permite usar teléfonos celulares o enlaces electrónicos (*paggers*) audibles en la cámara del Ayuntamiento durante audiencias del Ayuntamiento Municipal

"Los ciudadanos y visitantes presentes durante las

attending the City Council meeting shall be removed from the room if the sergeant-at-arms is so directed by the presiding officer, and the person shall be barred from further audience before the City Council during that session of the City Council. If the presiding officer fails to act, any member of the City Council may move to require enforcement of the rules, and the affirmative vote of a majority of the City Council shall require the presiding officer to act." Section 3.3(c) of the City Council Rules of Procedure.

asambleas del Ayuntamiento Municipal deben de obedecer las mismas reglas de comportamiento, decoro y buena conducta que se aplican a los miembros del Ayuntamiento Municipal. Cualquier persona que haga comentarios impertinentes, utilice vocabulario obsceno o difamatorio, o que al dirigirse al Ayuntamiento lo haga en forma escandalosa, o si causa disturbio durante la asamblea del Ayuntamiento Municipal, será expulsada de la cámara si el oficial que este presidiendo la asamblea así lo ordena. Además, se le prohibirá continuar participando en la audiencia ante el Ayuntamiento Municipal. Si el oficial que preside la asamblea no toma acción, cualquier otro miembro del Ayuntamiento Municipal puede tomar medidas para hacer cumplir las reglas establecidas, y el voto afirmativo de la mayoría del Ayuntamiento Municipal precisara al oficial que este presidiendo la sesión a tomar acción." Según la sección 3.3 (c) de las reglas de procedimientos del Ayuntamiento.

## **Handgun Prohibition Notice for Meetings of Governmental Entities**

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

*"De acuerdo con la sección 30.06 del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."*

"Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

*"De acuerdo con la sección 30.07 del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."*

"Pursuant to Section 46.03, Penal Code (places weapons prohibited), a person may not carry a firearm or other weapon into any open meeting on this property."

*"De conformidad con la Sección 46.03, Código Penal (coloca armas prohibidas), una persona no puede llevar un arma de fuego u otra arma a ninguna reunión abierta en esta propiedad."*

The City Council Public Safety meeting will be held by videoconference and in the Council Chambers, 6th Floor at City Hall.

The public is encouraged to attend the meeting virtually; however, City Hall is available for those wishing to attend the meeting in person following all current pandemic-related public health protocols.

The following videoconference link is available to the public to listen to the meeting and Public Affairs and Outreach will also stream the City Council Briefing on Spectrum Cable Channel 95 and [bit.ly/ cityofdallastv](https://dallascityhall.webex.com/dallascityhall/j.php?MTID=m9ed7e97f229504494f2dc89c5ab422f0):

<https://dallascityhall.webex.com/dallascityhall/j.php?MTID=m9ed7e97f229504494f2dc89c5ab422f0>

## **CALL TO ORDER**

### **MINUTES**

- A. [22-1391](#) Approval of the May 9, 2022, Minutes

**Attachments:** [Minutes](#)

### **BRIEFING ITEMS**

- B. [22-1392](#) Proposed Commercial Promotors Ordinance Update  
[Teena Schultz, Deputy Chief, Dallas Police Department; Rosa Fleming, Director, Convention and Event Services]

**Attachments:** [Presentation](#)

- C. [22-1393](#) Dallas Online Reporting System (DORS) and related Strategies to reduce Police Response Time  
[Robert Uribe, 911 Communications Administrator, Dallas Police Department]

**Attachments:** [Presentation](#)

- D. [22-1394](#) Tow Management, Vehicle Storage RFP Update and Proposed Ordinance Revisions  
[Martin Riojas Jr, Assistant Director, Dallas Police Department]

**Attachments:** [Presentation](#)

- E. [22-1395](#) Public Safety Dashboards  
[Jon Fortune, Deputy City Manager, City Manager's Office]

**Attachments:** [Presentation](#)

### **BRIEFING BY MEMORANDUM**



- F. [22-1403](#) DPD Coordination with Local School Districts on Campus Safety  
[Eddie Garcia, Chief of Police, Dallas Police Department]

**Attachments:** [Memorandum](#)

- G. [22-1396](#) DFR Fire Station Construction Projects Monthly Update  
[Dominique Artis, Fire Chief, Dallas Fire Rescue]

**Attachments:** [Memorandum](#)

- H. [22-1397](#) June 22, 2022, City Council Draft Agenda Item #57; 22-1318 Authorize a public hearing to be held on August 10, 2022 to receive comments on amending Dallas City Code Chapter 15D; SEC 15D-15 Definitions; Sec 15D-16 Driving Wrecker To A Police Scene Prohibited; Exception; SEC 15D-17 Soliciting Wrecker Business At A Police Scene Prohibited; Presence At Scene As Evidence Of Violation; SEC 15D-21 License Application; Change of Zone; SEC 15D-22 License Qualifications; SEC 15D-50 Emergency Wrecker Service Zones; Wrecker Rotati-on List; SEC 15D-52 Requirements and Operating Procedures For Emergency Wrecker Service; SEC 15D-53 Rapid Response Program; SEC 15D-55 Notification of Police Department; SEC 15D-56 City-Owned Wreckers - Financing: No cost consideration to the City  
[Eddie Garcia, Chief of Police, Dallas Police Department]

**Attachments:** [Memorandum](#)

- I. [22-1398](#) June 22, 2022, City Council Draft Agenda Item #58; 22-1218 Authorize the (1) acceptance of a donated 2019 Protector Targa 310 boat with an estimated value of \$250,000.00 from Victor Vescovo to the Dallas Police Department - Financing: This action has no cost consideration to the City.  
[Eddie Garcia, Chief of Police, Dallas Police Department]

**Attachments:** [Memorandum](#)

## ADJOURNMENT

**EXECUTIVE SESSION NOTICE**

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex Govt. Code §551.089]

MINUTES OF THE CITY COUNCIL COMMITTEE  
MONDAY, JUNE 13, 2022

EXHIBIT B

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

JUNE 13, 2022

Item A: Approval of the May 9, 2022, Minutes

Deputy Mayor Pro Tem Resendez moved to adopt the minutes as presented.

Motion seconded by Councilmember Willis and unanimously adopted. (Moreno, Thomas, absent when vote taken)

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

JUNE 13, 2022

BRIEFING ITEMS

Item B: Proposed Commercial Promotors Ordinance Update

The following individuals briefed the committee on the item:

- Jon Fortune, Deputy City Manager, City Manager's Office;
- Teena Schultz, Deputy Chief, Dallas Police Department;
- Rosa Fleming, Director, Convention and Event Services;
- Chris Caso, City Attorney, City Attorney's Office; and
- Bertram Vandenberg, Assistant City Attorney, City Attorney's Office

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

JUNE 13, 2022

BRIEFING ITEMS

Item C: Dallas Online Reporting System (DORS) and related Strategies to reduce Police Response Time

The following individuals briefed the committee on the item:

- Jon Fortune, Deputy City Manager, City Manager's Office;
- Eddie Garcia, Chief of Police, Dallas Police Department; and
- Robert Uribe, 911 Communications Administrator, Dallas Police Department

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE  
JUNE 13, 2022

BRIEFING ITEMS

Item D: Tow Management, Vehicle Storage RFP Update and Proposed Ordinance Revisions

The following individuals briefed the committee on the item:

- Martin Riojas Jr, Assistant Director, Dallas Police Department;
- Robert Uribe, 911 Communications Administrator, Dallas Police Department; and
- Eddie Garcia, Chief of Police, Dallas Police Department

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

JUNE 13, 2022

BRIEFING ITEMS

Item E: Public Safety Dashboards

The committee discussed the item.



OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

JUNE 13, 2022

BRIEFING BY MEMORANDUM

- Item F:           DPD Coordination with Local School Districts on Campus Safety
- Item G:           DFR Fire Station Construction Projects Monthly Update
- Item H:           June 22, 2022, City Council Draft Agenda Item #57; 22-1318 Authorize a public hearing to be held on August 10, 2022 to receive comments on amending Dallas City Code Chapter 15D; SEC 15D-15 Definitions; Sec 15D-16 Driving Wrecker To A Police Scene Prohibited; Exception; SEC 15D-17 Soliciting Wrecker Business At A Police Scene Prohibited; Presence At Scene As Evidence Of Violation; SEC 15D-21 License Application; Change of Zone; SEC 15D-22 License Qualifications; SEC 15D-50 Emergency Wrecker Service Zones; Wrecker Rotati-on List; SEC 15D-52 Requirements and Operating Procedures For Emergency Wrecker Service; SEC 15D-53 Rapid Response Program; SEC 15D-55 Notification of Police Department; SEC 15D-56 City-Owned Wreckers - Financing: No cost consideration to the City
- Item I:           June 22, 2022, City Council Draft Agenda Item #58; 22-1218 Authorize the (1) acceptance of a donated 2019 Protector Targa 310 boat with an estimated value of \$250,000.00 from Victor Vescovo to the Dallas Police Department - Financing: This action has no cost consideration to the City.

The committee discussed the items.

MINUTES OF THE CITY COUNCIL COMMITTEE  
MONDAY, MAY 9, 2022

EXHIBIT C



**City of Dallas**

# Proposed Commercial Promoter Ordinance Update

**Public Safety Committee  
June 13, 2022**

Teena Schultz  
Deputy Chief of Police  
Dallas Police Department

Rosa Fleming  
Director, Convention and Event Services  
City of Dallas

# Commercial Promoter Ordinance (CPO)



- Actions
- Background
- Public Input
- Public Comments
- Clarifications
- Clarified Safety Plan Requirements
- Additions
- Registration Timeline and Process
- Nonprofit Exemption
- Commercial Promoter Ordinance Offenses
- Next Steps



# Actions



The Dallas Police Department and Convention and Event Services have briefed the Public Safety Committee on three separate occasions to continue to refine a draft Commercial Promoter Ordinance. The draft incorporates recommendations from collaborating city departments, city leadership, and representatives from within the entertainment community. The current draft aligns with the policy decisions and recommendations put forth by the Committee in May.



# Background



The Public Safety Committee and City leadership are considering the development of an ordinance that addresses some gaps in the promoter/producer/planner/venue operator space. The ordinance is designed to ensure that:

- responsible commercial promoters and venue operators plan events with risk management in mind and prepare materials identifying reasonably foreseeable hazards and responses;
- all commercial promoters should be complying with safety plans which address crowd management, crowd control, and security.

An increasing number of events are occurring without plans in place to ensure adequate crowd management, crowd control, security, and without regard for public safety, creating a dangerous environment that produces violent crime and harm to persons and property, and unreasonably exhausts public safety resources.



# Public Input



To ensure that impacted industry representatives had an opportunity to address and express their concerns regarding the ordinance, staff participated in and coordinated several opportunities for public input.

Date (2022)	Time	Forum	Audience
May 17	9 AM	Hybrid	Special Called Public Safety Committee Meeting
May 20	12:30 PM	Virtual	VisitDallas, Downtown Dallas Inc. and the Downtown Tourism Public Improvement District
June 1	3 PM	Hybrid	Promoters, Producers and Event Planners
June 1	4:30 PM	Hybrid	Arts and Culture Advisory Committee
June 1	6 PM	Hybrid	Promoters, Producers and Event Planners
June 2	10 AM	Virtual	Promoters, Producers and Event Planners
June 3	11 AM	Virtual	Promoters, Producers and Event Planners
June 7	11:30 AM	Virtual	Hotel Association of North Texas
June 7	2 PM	Virtual	Promoters, Producers and Event Planners
June 10	3 PM	Hybrid	Promoters, Producers and Event Planners



# Public Comments



Comment Type	Description	Language Considered for Amendment (Y/N)
<b>Definition</b>		
	Clarification of <i>promoter/producer</i>	Y
	Narrower definition for <i>promoted event</i>	Y
	Clarity between terms <i>commercial promoter ordinance</i> and <i>special event permit</i>	Y
<b>Safety Plan</b>		
	Prefer that venues submit their safety plan and promoters submit augmentation plans as needed if the event deviates from the venue's general safety plan	Y
<b>Exemptions</b>		
	Viewed the non-profit exemption as a loophole	Y





# Public Comments (cont.)



Comment Type	Description	Language Considered for Amendment (Y/N)
<b>General</b>		
	Requested City acknowledgement that most event promoters/producers/planners are good actors	N/A
	Acknowledged that safety plan requirements are best practices	N/A



# Clarifications



- Commercial Promoter/Producer/Planner
- Promoted Event
- Special Event



# Clarified Safety Plan Requirements



Original Language	Revised Language
<p>A general safety plan must be signed by the venue operator, the property owner, and any commercial promoters promoting events at the venue under that general safety plan.</p>	<p>A general safety plan must be signed by the venue operator. <del>the property owner, and any commercial promoters promoting events at the venue under that general safety plan.</del></p>
<p>A general safety plan must be submitted to the Office of Special Events at least 14 days before the first promoted event at the venue location.</p>	<p>A <b>complete</b> general safety plan must be submitted to the Office of Special Events at least 14 days before the first promoted event at the venue location.</p>
<p>A venue holding promoted events under a general safety plan must also submit to the Office of Special Events an updated calendar of promoted events, including beginning and ending times of the promoted events, a minimum of 14 days in advance of the events.</p>	<p><del>A venue holding promoted events under a general safety plan must also submit to the Office of Special Events an updated calendar of promoted events, including beginning and ending times of the promoted events, a minimum of 14 days in advance of the events.</del></p>



# Clarified Safety Plan Requirements (cont.)



Original Language	Revised Language
<p>An event-specific safety plan must be signed by the venue operator, the property owner, and the commercial promoter.</p>	<p>An event-specific safety plan must be signed by the venue operator, <del>the property owner</del>, and the commercial promoter.</p>
<p>An event-specific safety plan must include a copy of the contract between the promoter and the venue operator.</p>	<p>An event-specific safety plan must include a copy of the contract between the promoter and the venue <del>operator</del>.</p>
<p>An event-specific safety plan must be submitted to the Office of Special Events at least 14 business days prior to the promoted event.</p>	<p>An event-specific safety plan must be submitted to the Office of Special Events at least <del>14</del> five business days prior to the promoted event.</p>



# Additions



## Original Language

The director shall suspend a commercial promoter registration if the registrant has received, within the preceding \_\_\_\_ days, \_\_\_\_ notices of violation or citations related to lack of compliance with a safety plan or this chapter.

## Revised Language

The director shall suspend a commercial promoter registration if the registrant has received, within the preceding **60** days, **two or more** notices of violation or citations related to lack of compliance with a safety plan or this chapter.



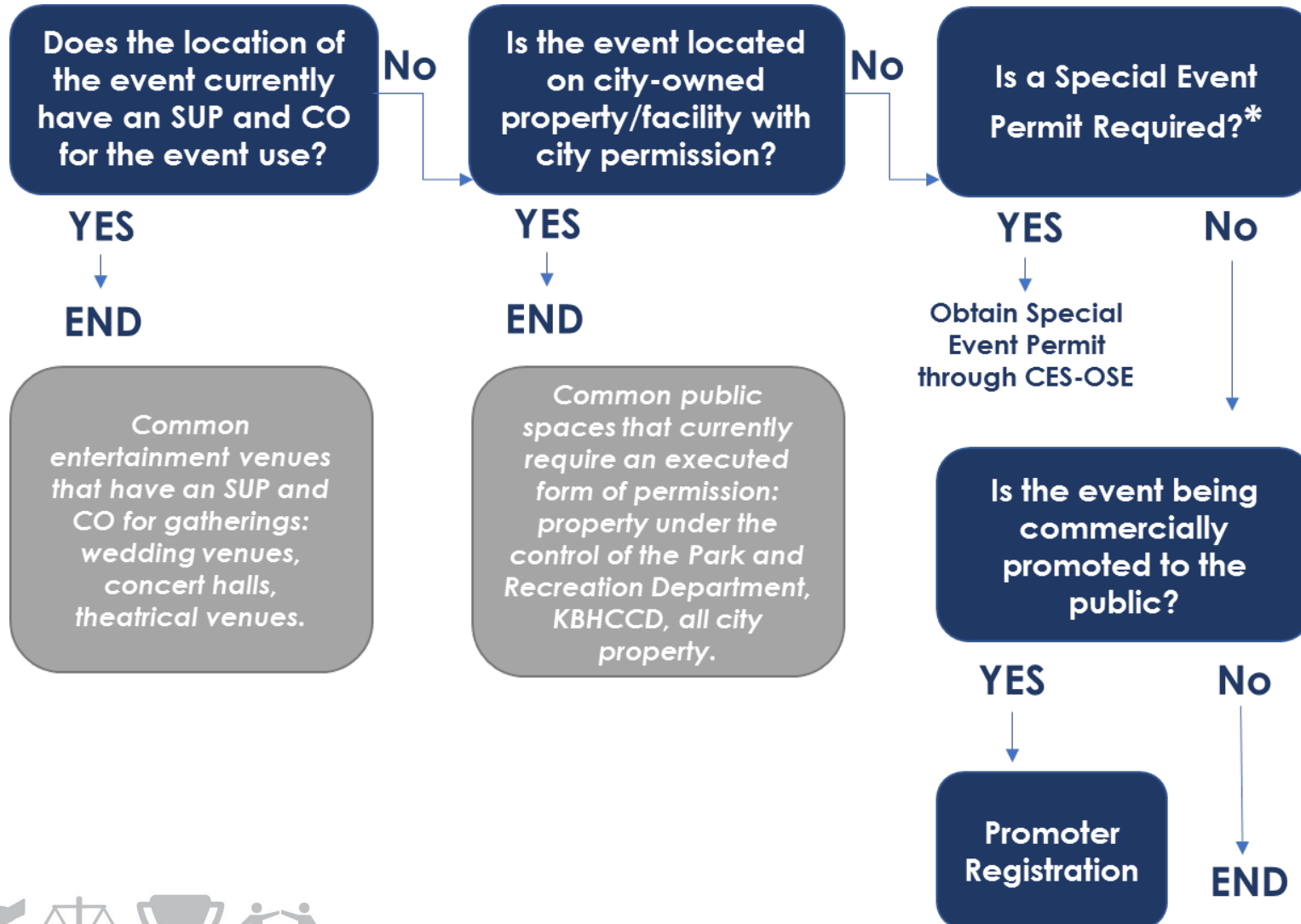
# Registration Timeline and Process



- Upon the passage of the ordinance, the Convention and Event Services – Office of Special Events will begin outreach and virtual trainings on the new Eproval system over a period of 90 days. The first 90 days will function as both a grace period and a proactive education/outreach period.
- Two registration pathways will be established:
  - Venue registration includes a general safety plan requirement with a promoter list addendum.
  - Promoter registration includes registration as a promoter and when applicable an event specific safety plan requirement for any event that deviates from a venue's submitted general safety plan.



# Do I need to register as a promoter?



Common entertainment venues that have an SUP and CO for gatherings: wedding venues, concert halls, theatrical venues.

Common public spaces that currently require an executed form of permission: property under the control of the Park and Recreation Department, KBHCCD, all city property.

- \* Special Event Permit Triggers per Chapter 42A:**  
 Any temporary **outdoor** gathering, with an expected total attendance of **100 or more**, which involves **one or more** of the following on **private** or **public** property where otherwise prohibited:
- Restricting access to public property;
  - Sale of merchandise, food, or beverage (nonalcoholic and/or alcoholic);
  - Erection of a tent larger than 399 square feet in area OR erection of multiple tents with a cumulative area of over 399 square feet;
  - Installation of a temporary stage, band shell, outdoor projection technology, trailer, van, grandstand, bleachers, or portable toilets for public use;
  - Use of City Hall Plaza;
  - All moving events – *runs, walks, rides, special event parades, processions*;
  - Placement of event signage including temporary no parking, directional, over sized, sponsor, or identification signs or banners that are placed in or over a public right-of-way, or on private property where otherwise prohibited by ordinance;
  - Closing or restricting of a public street, lane, alley, or sidewalk (*regardless of the expected total attendance*).



# Nonprofit Exemption



- An event that is hosted by and produced for the benefit of a registered 501(c)(3) organization under 26 C.F.R. § 1.501(c)(3) is exempt from the ordinance.





# Commercial Promotor Ordinance Offenses



- Offenses – Person commits an offense if they violate any of the provisions of the ordinance, including:
  - Organizing or planning a promoted event that occurred without registering as a commercial promoter.
  - Not paying registration fee.
  - Failure to provide a safety plan or violating a safety plan.
- Penalties
  - \$2,000 for a violation of this ordinance or requirement of permit governing fire safety, zoning, or public health and sanitation.
  - \$500 for all other violations of the ordinance.
- Proposed amendment to make violation of this ordinance subject to enforcement under the Habitual Nuisance Property Ordinance.



# Next Steps



- Develop appropriate fee schedule
- Make insurance recommendations
- Tentative City Council action June 22, 2022





**City of Dallas**

# **Proposed Commercial Promoter Ordinance Update**

**Public Safety Committee  
June 13, 2022**

**Questions?**



**City of Dallas**

# **Dallas Online Reporting System (DORS) and Related Strategies to Reduce Police Response Time**

**Public Safety Committee  
June 13, 2021**

Robert Uribe, 911  
Administrator  
Police Department  
City of Dallas

# Presentation Overview



- Online/Phone Reporting Background
- Current State
  - Non-Emergency Calls with Police Officers Dispatched
  - Historical Staffing vs. Priority One Calls
  - Dispatched Calls for Service
  - Patrol Response Times
  - DORS/Phone Reports Usage
- KPMG Recommendations
- Benefits of Expanding Dallas Online Reporting System (DORS)/Phone Reporting
- Calls for Service to be Transferred to the Transportation
- Additional Options
- Next Steps



# Online/Phone Reports Background



- DPD has been taking reports over the phone since the late 80s.
- Dallas Online Reporting System (DORS) was added to reporting options in June 2019.
- In September 2020, KMPG completed a study that recommended the expansion of DORS, phone reporting and alternatives to dispatching police officers.
- FY20/21 Budget commitment to respond more efficiently to high-priority calls and free up resources for other efforts.



# Non-Emergency Calls with Officers Dispatched



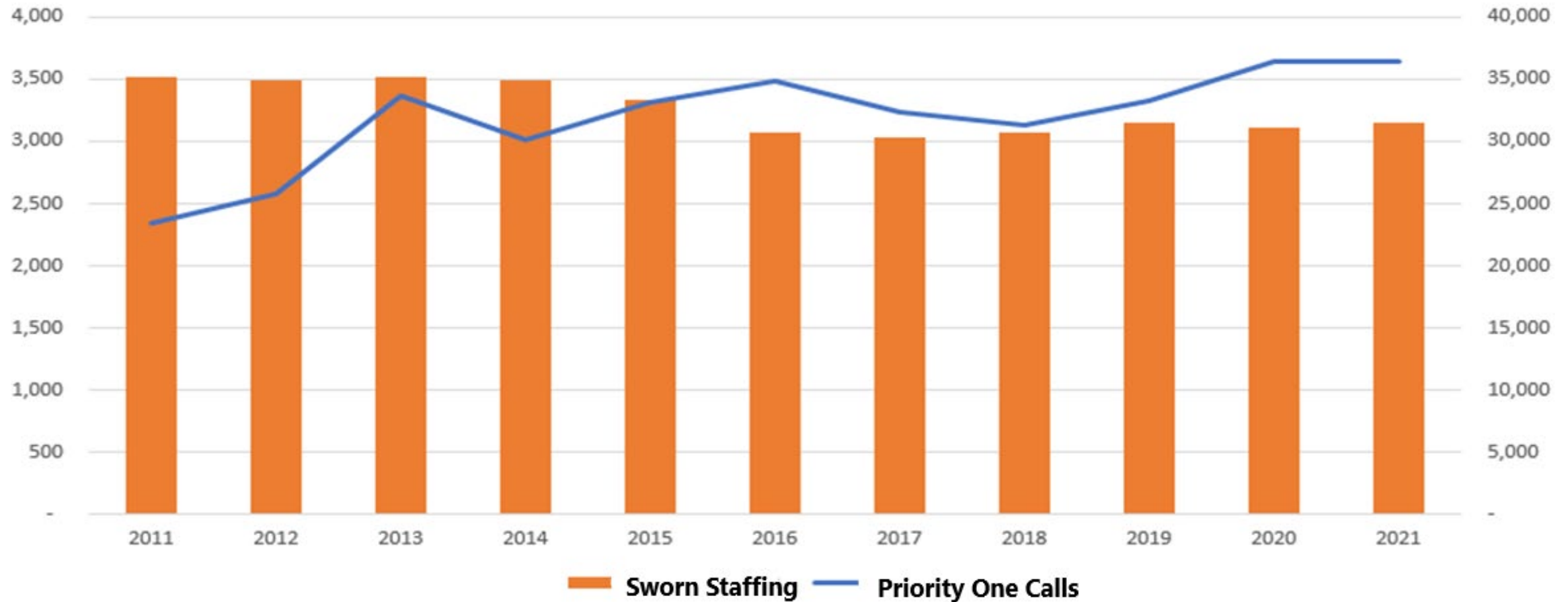
- FY 2019 through FY 2021: An average of 20% of the calls dispatched for service were in call categories considered non-emergency.
- The FY 2019 through FY 2021 non-emergency activity represents a yearly average of 207,932 patrol officer hours on non-emergency calls which may have alternate reporting strategies.
- Total dispatched incidents which may have alternate reporting strategies:
  - FY '21- 110,897
  - FY '20- 112,794
  - FY '19- 136,018



# Priority One Calls vs. Sworn Staffing



Priority One Calls VS Sworn Strength





# Dispatched Calls For Service



Dispatched Calls For Service: January 1 thru May 31 - 2021 vs 2022

	2021	2022	% Increase
Priority 1	14,486	15,264	5.37%
Priority 2	113,542	118,466	4.34%
Priority 3	62,669	64,837	3.46%
Priority 4	34,270	37,633	9.81%



# Patrol Response Times



## Response Times: January 1 thru May 31 - 2021 vs 2022

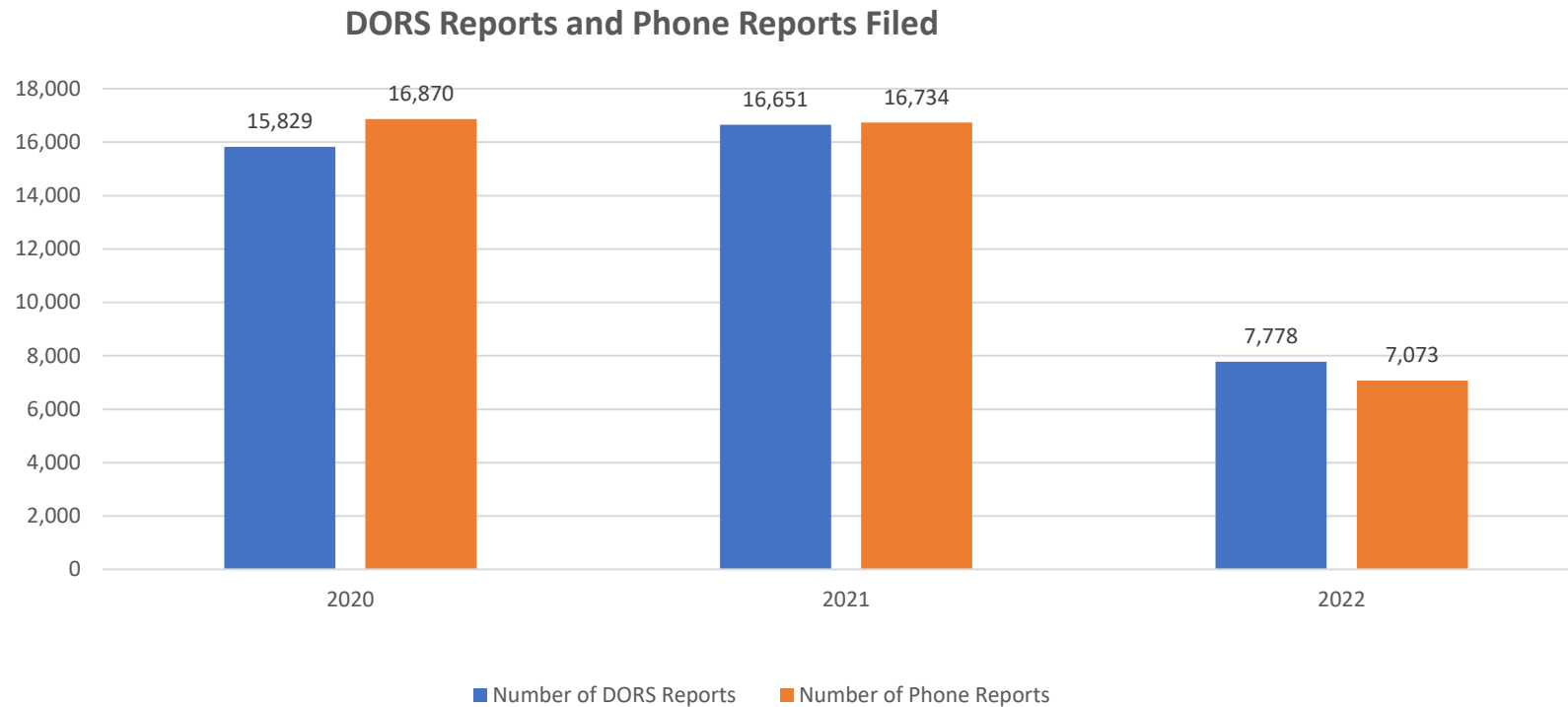
	2021	2022	% Increase
Priority 1	7.83	8.68	10.86%
Priority 2	27.97	48.73	74.22%
Priority 3	109.60	242.18	120.97%
Priority 4	151.45	306.28	102.23%



# Current Use of DORS and Phone Reporting



- Current Diversion Rate: 5.9%
- Desired Diversion Rate: 20.0%



# KPMG Recommendations - 2020 Study



## Divert to DORS and Phone Reports:

Diversion scenario	Problem types eligible for diversion	Impact analysis
Expediters only	<ul style="list-style-type: none"> <li>▪ "09 - Theft"</li> <li>▪ "09V - UUMV"</li> <li>▪ "11V - Burg Motor Veh"</li> <li>▪ "20R - Robbery (report)+1hr"</li> <li>▪ "31 - Criminal Mischief"</li> <li>▪ "09/01 - Theft"</li> <li>▪ "11V/01 - Burg Motor Veh"</li> <li>▪ "38 - Meet Complainant"</li> <li>▪ "26 - Missing Person"</li> <li>▪ "07 - Minor Accident"</li> </ul>	Diversion to Expediters only: <ul style="list-style-type: none"> <li>▪ Calculated saved workload of dispatcher and patrol officer</li> <li>▪ Additional workload: expediter</li> </ul>
Expediters and/or DORS	<ul style="list-style-type: none"> <li>▪ "09 - Theft"</li> <li>▪ "09V - UUMV"</li> <li>▪ "11V - Burg Motor Veh"</li> <li>▪ "20R - Robbery (report)+1hr"</li> <li>▪ "31 - Criminal Mischief"</li> <li>▪ "09/01 - Theft"</li> <li>▪ "11V/01 - Burg Motor Veh"</li> </ul>	Diversion to Expediters: <ul style="list-style-type: none"> <li>▪ Calculated saved workload of dispatcher and patrol officer</li> <li>▪ Additional workload: expediter</li> </ul> Diversion to DORS: <ul style="list-style-type: none"> <li>▪ Calculated saved workload of expediter, dispatcher and patrol officer</li> </ul>
DORS only	<ul style="list-style-type: none"> <li>▪ "07 - Minor Accident"</li> <li>▪ "09/01 - Theft"</li> <li>▪ "09 - Theft"</li> <li>▪ "09V - UUMV"</li> <li>▪ "31 - Criminal Mischief"</li> <li>▪ "38 - Meet Complainant"</li> <li>▪ "11V - Burg Motor Veh"</li> <li>▪ "20R - Robbery (report)+1hr"</li> <li>▪ "11V/01 - Burg Motor Veh"</li> </ul>	Diversion to DORS only: <ul style="list-style-type: none"> <li>▪ Calculated saved workload of expediter, dispatcher and patrol officer</li> </ul>





## Divert to Other Agencies:

Diversion scenario	Problem types eligible for diversion	Impact analysis
Other city agencies	<ul style="list-style-type: none"> <li>▪ "23 - Parking Violation"</li> <li>▪ "37 - Street Blockage"</li> <li>▪ "6F - Fire Works Disturbance"</li> <li>▪ "6M - Loud Music Disturbance"</li> <li>▪ "PH - Panhandler"</li> <li>▪ "SIP - Sleeping In Public"</li> <li>▪ "22 - Animal Disturbance"</li> <li>▪ "46 - CIT"</li> <li>▪ "46A - CIT w/Ambulance"</li> <li>▪ "DH - Drug House"</li> <li>▪ "OADS - Open Air Drug Sales"</li> <li>▪ "33 - Prostitution"</li> <li>▪ "24 - Abandoned Property"</li> <li>▪ "TOW - TowRepo"</li> </ul>	<p>Diversion to other City agencies:</p> <ul style="list-style-type: none"> <li>▪ Calculated saved workload of dispatcher and patrol officer</li> </ul>



# Benefits of DORS, Phone Reporting and Other Strategies



- Calls for police response are on the rise.
- Rise in response times for all priorities.
- Citizens are able to efficiently complete reports online or over the phone.
- The same investigative process as if an officer arrives to take a report.
- Expanding the use online, phone and other strategies will improve response times for high priority calls.
- Violent crime grid expansion.



# Calls for Service Transferred to Transportation



- The FY '22 budget included funding for Parking Violations and Street Blockages to be transferred to the Transportation Department.
- DPD will transfer these two (2) incident types to Transportation by the end of 2022.

## Fiscal Years 2018-2021 Average

Patrol Time Expended/Hours	Av Response Time/Hours	Annual Patrol Officer Cost	Patrol Officer FTE
13,512	1.80	\$812,022	6



# Additional Options to Reduce Police Response Times



## Option 1:

- Require the use of DORS, phone reporting and new computer access at the sub stations to file police reports for some low priority calls that are not in progress.
  - Minor Accident (no injuries, vehicles drivable, and information exchanged)
  - Theft
  - Burglary of Coin Operated Machine
  - Burglary of Motor Vehicle
  - Criminal Mischief

### Fiscal Years 2018-2021 Average

Patrol Time Expended/Hours	Av Response Time/Hours	Annual Patrol Officer Cost	Patrol Officer FTE
134,091	2.27	\$8,058,333	64





# Additional Options to Reduce Police Response Times - Continued



## Option 1 – Continued

- Cities that offer online, phone and/or substation reporting as the primary method of filing police reports for low priority calls:
  - Los Angeles
  - Phoenix
  - San Diego
  - Seattle
  - Houston
  - Austin
  - San Antonio
  - Fort Worth
  - El Paso



# Additional Options to Reduce Police Response Times - Continued



## Option 2:

- Create a civilian unit to respond to low priority calls. This unit would be available to respond to incidents noted in Option 1 and the following categories:

Abandoned Property  
 Meet Complainant  
 Loud Music  
 Panhandler  
 Sleeping in Public

Burglary of Business (not in progress)  
 Burglary of Residence (not in progress)  
 Animal Calls (no one in danger)  
 Unauthorized Use of Motor Vehicle  
 Missing Persons

### Fiscal Years 2018-2021 Average

Patrol Time Expended/Hours	Av Response Time/Hours	Annual Patrol Officer Cost	Patrol Officer FTE
60,329	2.38	\$3,625,548	29



# Cities with Civilian Response Teams



Option 2 – Continued:

- Cities with Civilian Response Teams:
  - Fort Worth
  - Salt Lake City
  - Seattle
  - Colorado Springs
  - San Jose
  - Denver



# Next Steps



- Obtain feedback from the Public Safety Committee.
- Begin the updated public education campaign June 2022.
- Training of DPD staff to be completed by September 2022.
- Computer access at the substations completed by October 2022.
- Submit a budget enhancement request to develop an civilian Community Response Unit.





**City of Dallas**

# **Dallas Online Reporting System (DORS) and Related Strategies to Reduce Police Response Time**

**Public Safety Committee  
June 13, 2021**

Questions?



**City of Dallas**

# **Tow Management, Vehicle Storage RFP Update and Proposed Ordinance Revisions**

**Public Safety Committee  
June 13, 2022**

Martin Riojas Jr. Assistant Director  
Dallas Police Department  
City of Dallas

# Presentation Overview



- Background/History
- Update on RFP Process
- Potential Improvements
- Proposed Action
- Next Steps



# Background/History



- DPD briefed the Public Safety Committee on November 8, 2021, on efforts to develop a Request For Proposal (RFP) and achieve the following:
  - Reduce the amount of time officers and 911 staff spend managing and or waiting on tow trucks
  - Clear roadways quicker and ensure tow requests are fairly distributed to tow companies
  - Increase the use of modern technology
  - Decrease the volume of vehicles stored at Vilbig
  - Increase reporting capabilities





# Update on RFP Process



- The RFP was published March 2022
- Evaluations are underway and will be completed by July
- The proposals received include technology enhancements that will require language changes in our existing Emergency Wrecker ordinance 15D





# Potential Improvements

- The RFP proposals received revealed new technology opportunities and efficiencies
- The improved processes outlined below will save 15,000 hours in 911 call taker time valued at \$355K

Ordinance Section	Current Process	Improved Process
City Ordinance 48A-40 licensee or permittee notification to police department of private property tow within one hour	Licensee emails 911 Communications, 911 staff manually enters information into database	Vendor provides website portal for tow operators to enter directly
City Ordinance 48A-40 Vehicle Storage Facilities (VSFs) notification to police department of private property tow within two hours	VSFs email 911 Communications, 911 staff manually enters information into database	Vendor provides website portal for VSFs to enter directly



# Potential Improvements Continued



Ordinance Section	Current Process	Improved Process
City Ordinance 15D-50 wrecker rotation procedure	Officer notifies Police Dispatcher in 911 Communications of need for wrecker, Dispatcher notifies Service Desk Operator, Service Desk calls the wreckers based on rotation list	Officer notifies Police Dispatcher in 911 Communications of need for a wrecker, Police Dispatcher submits electronic request using the vendor's portal, wrecker receives request via mobile app

- The mobile app will provide transparency of tow operators and overall arrival times
- Decreasing the time spent waiting on tow operators will save 43,000 patrol hours annually valued at \$2.6M
- The improved process will also save the service desk 5,000 hours annually valued at \$102K



# Proposed Action



- To achieve the efficiencies, DPD recommends the following ordinance changes to 15D Emergency Wreckers
  - Add definition of dispatcher to include third-parties to allow for app-based technology to be utilized
  - Require tow operators to have a GPS enabled device to receive electronic dispatch requests
  - Remove the word “call” and insert “dispatch” to more accurately reflect the improved process
  - Allow emergency wrecker notifications to be done through the vendor’s database



# Next Steps



- Council Action
  - June 22 - Agenda item calling a public hearing to be held on August 10, 2022
  - August 8 – Public Safety Briefing on recommended vendor's proposal
  - August 10 - Public hearing on ordinance changes
  - August 24 – Ordinance change
  - August 24 – Agenda item for tow management and vehicle storage contract





**City of Dallas**

# **Tow Management, Vehicle Storage RFP Update and Proposed Ordinance Revisions**

**Public Safety Committee  
June 13, 2022**

Questions?

# Memorandum



CITY OF DALLAS

DATE June 10, 2022

Honorable Members of the Public Safety Committee

TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard May 2022**

Dallas Fire-Rescue (DFR) continues to refine its data analysis and statistical reporting. We have had over 114,000 dispatched incidents so far in 2022 (25,678 for the month of May). We were just below our 90% EMS response within 9 minutes metric and our 5:20 Structure Fire Response metric at 85% and 87% respectively. We had 3 significant fires for the month of May which was down from 14 in the month of April. Our inspections, re-inspections, and smoke detector installations are getting back to normal ranges (7,803 inspections/re-inspections and 319 smoke detector installs). Our rescue UHU numbers are beginning to rise, as expected with the rising temperatures, and are now in the 39% range for full-time rescues.

For your quick reference, you can access DFR's Dashboard using the following link:  
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?.isGuestRedirectFromVizportal=y&:embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Randall (Bret) Stidham at [randall.stidham@dallascityhall.com](mailto:randall.stidham@dallascityhall.com)

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune  
Deputy City Manager  
**[Attachment]**

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Robert Perez, Assistant City Manager  
Carl Simpson, Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors



# DFR Executive Summary for Month Ending: May 2022



**114,689**

Total 911 DFR Incidents  
Incidentes totales de 911 DFR

**85%**

Medical Responses within 9 minutes  
Respuestas médicas en 9 minutos o menos

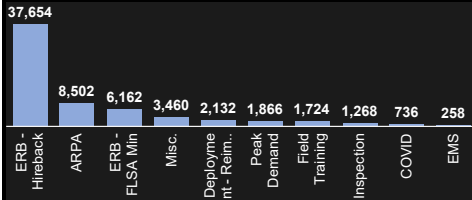
**39%**

Medical Responses within 5 minutes  
Respuestas médicas en 5 minutos o menos

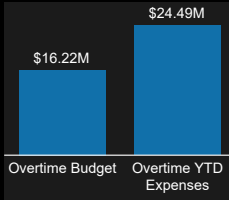
**87%**

Structure Fire Responses within 5 minutes, 20 seconds  
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

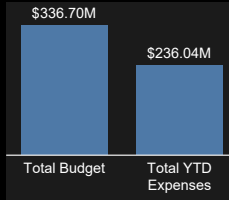
### Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



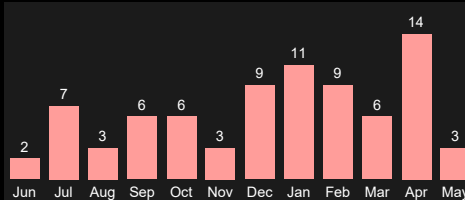
### Sworn Overtime Presupuesto de Horas Extras



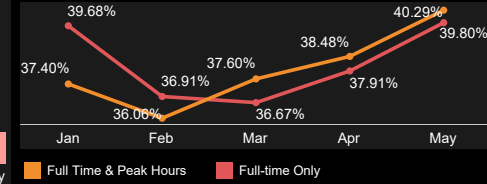
### Total Budget\* Presupuesto



### Significant Fires Incendios Significativos por Mes



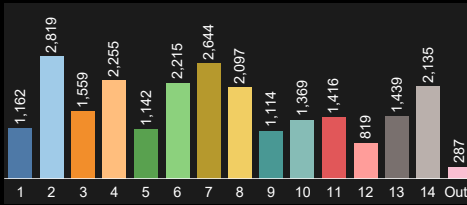
### Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)



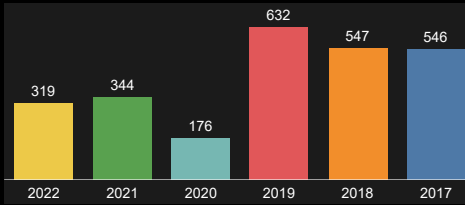
### Sworn Staffing & Hiring Categorías de Personal

	2020	2021	2022
EMS & Emergency Respo..	1,685	1,671	1,631
Dispatch Comms & GIS	61	60	61
Fire Prevention & Inspect..	93	90	82
Training & Recruitment	102	112	147
Arson Investigation EOD	21	22	24
Aircraft Rescue Fire Fight..	37	35	35
Total Staff	1,999	1,990	1,980
Number of Frontline Paramedics			772
Total Number of Active Paramedics			1,413

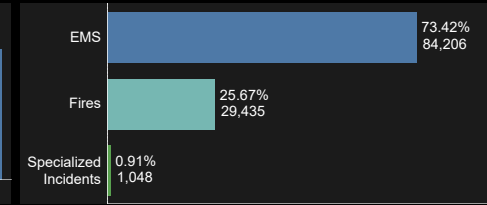
### Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



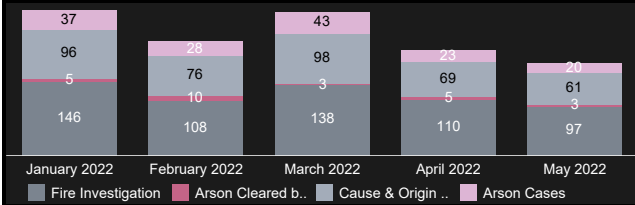
### Smoke Detector Installs Instalaciones de Alarma de Humo



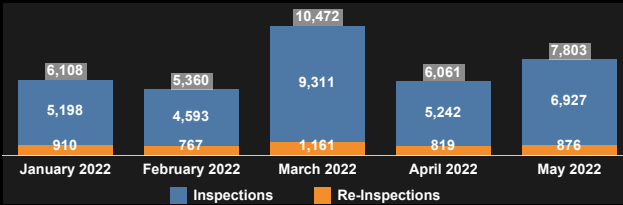
### Fire Communications & Dispatch Despachos por Categorías de Incidente



### Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



### Inspections & Re-Inspections Inspecciones de Estructuras



### Academy Breakdown Información de la Academia

Class:	363	364	365	366	367	368
# of Trainees	14	13	17	18	14	18
Start Date	Jul-2021	Jul-2021	Oct-2021	Oct-2021	Feb-2022	Feb-2022
End Date	Oct-2022	Oct-2022	Feb-2023	Feb-2023	May-2023	May-2023
ERB Assigned	Dec-2022	Dec-2022	Mar-2023	Mar-2023	Jun-2023	Jun-2023

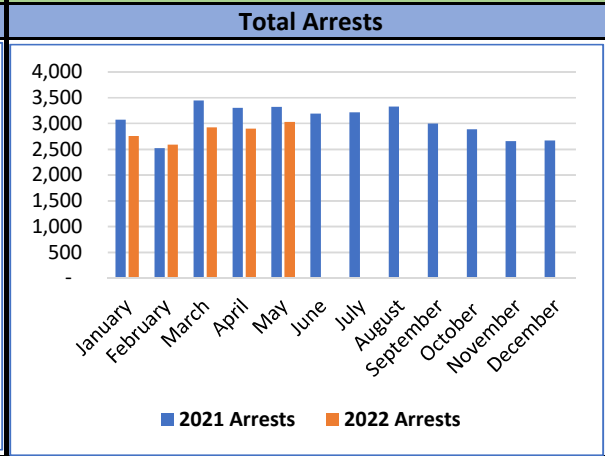
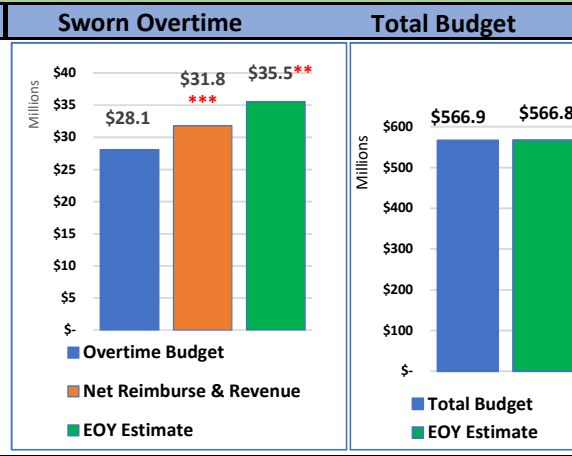
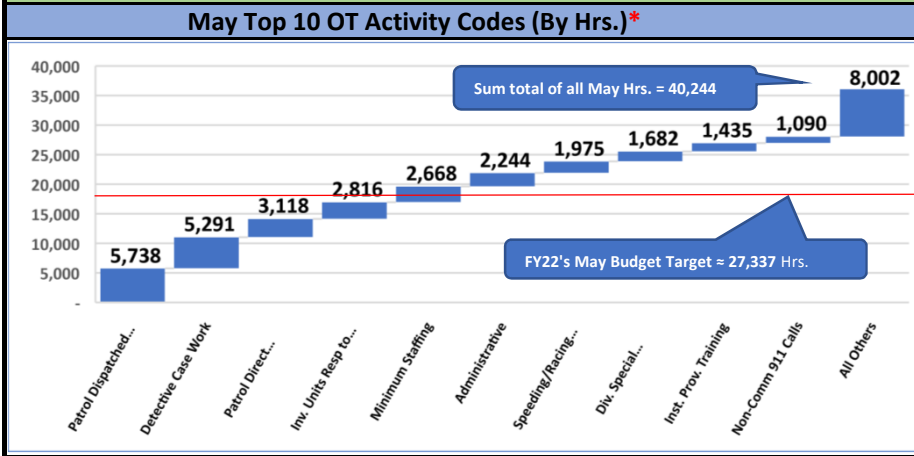
\* YTD-Exp - Do Not Include Encumbrances



# Dallas Police Department Dashboard May 2022

## FY21-22 BUDGET

## CRIME REPORTING \*\*\*\*\*



### Year to Date Crime (NIBRS) January 1, 2022 -May 31, 2022

Offense	2022	2021	Count Diff	% Change	Clearance Rate
Assault Offenses	11,630	11,804	-174	-1.5%	59.8%
Agg Assault FV	752	821	-69	-8.4%	
Simple Assault FV	5,793	5,985	-192	-3.2%	
Homicide Offenses	114	103	11	10.7%	53.1%
Murder & Nonnegligent Manslaughter	101	86	15	17.4%	
Human Trafficking	8	20	-12	-60.0%	87.5%
Kidnapping / Abduction	59	66	-7	-10.6%	96.6%
Sex Offenses, Forcible	235	347	-112	-32.3%	91.0%
Sex Offenses, Nonforcible	-	-	0	-	-
<b>Sub-Total</b>	<b>12,046</b>	<b>12,340</b>	<b>-294</b>	<b>-2.4%</b>	<b>60.6%</b>
Arson	92	100	-8	-8.0%	4.4%
Bribery	1	1	0	0.0%	0.0%
Burglary / Breaking & Entering	2,679	2,756	-77	-2.8%	5.5%
Counterfeiting / Forgery	143	156	-13	-8.3%	8.4%
Destruction / Vandalism	4,147	4,194	-47	-1.1%	8.5%
Embezzlement	132	120	12	10.0%	18.2%
Extortion / Blackmail	3	8	-5	-62.5%	0.0%
Fraud	845	917	-72	-7.9%	45.5%
Larceny / Theft	11,713	11,615	98	0.8%	3.7%
Motor Vehicle Theft	5,361	4,202	1,159	27.6%	7.0%
Robbery	1,084	1,076	8	0.7%	20.9%
Stolen Property Offenses	273	214	59	27.6%	90.5%
<b>Sub-Total</b>	<b>26,473</b>	<b>25,359</b>	<b>1,114</b>	<b>4.4%</b>	<b>8.3%</b>
Animal Cruelty	48	34	14	41.2%	10.4%
Drug / Narcotics	3,922	4,251	-329	-7.7%	63.6%
Gambling	22	27	-5	-18.5%	13.6%
Pornography / Obscene Material	18	8	10	125.0%	38.9%
Prostitution Offenses	63	150	-87	-58.0%	82.8%
Weapon Law Violations	1,093	1,160	-67	-5.8%	76.6%
<b>Sub-Total</b>	<b>5,166</b>	<b>5,630</b>	<b>-464</b>	<b>-8.2%</b>	<b>65.8%</b>
<b>Total</b>	<b>43,685</b>	<b>43,329</b>	<b>356</b>	<b>0.8%</b>	<b>28.6%</b>

## SWORN STAFFING AND HIRING FISCAL YEAR \*\*\*\*

Function	FY 21-22 YTD	FY 20-21	FY 19-20
CBD	81	84	104
Central	175	185	176
NE	318	327	353
SE	282	304	314
SW	262	263	288
NW	242	237	248
NC	207	187	182
SC	271	314	322
Nuisance Abatement	9	8	6
Community Affairs (NPO)	89	82	3
Right Care	17	13	
<b>Patrol Total</b>	<b>1,953</b>	<b>2,004</b>	<b>1,996</b>
<b>Support</b>	<b>107</b>	<b>105</b>	<b>146</b>
<b>Administrative</b>	<b>135</b>	<b>126</b>	<b>113</b>
<b>Investigations</b>	<b>469</b>	<b>479</b>	<b>468</b>
<b>Tactical and Special Ops</b>	<b>256</b>	<b>257</b>	<b>249</b>
<b>Trainees</b>	<b>159</b>	<b>149</b>	<b>177</b>
<b>Total</b>	<b>3,079</b>	<b>3,120</b>	<b>3,149</b>

## PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
Central	-3.72%	8.57%	-4.77%	3.72%	6.86	29.71
NE	-3.35%	-2.56%	-17.79%	-3.39%	8.35	61.65
SE	-3.34%	0.68%	0.24%	-5.75%	8.98	71.93
SW	-3.95%	9.01%	6.37%	4.53%	8.97	42.38
NW	6.23%	5.54%	7.64%	4.90%	8.89	36.84
NC	11.40%	0.36%	-7.07%	4.30%	8.65	28.95
SC	-9.77%	10.95%	4.94%	-1.03%	9.78	60.59

\*CBD crime and response time data included in Central

## INTERNAL AFFAIRS

Complaint Type	2022 YTD	2021 YTD	% Change
Investigations Completed	122	171	-28.7%
Use of Force Complaints Received	25	11	127.3%

Investigations Over 200 Days *****	2022 YTD	2021 YTD	% Change
Active Investigations	12		
Awaiting Chief of Police Hearing		0	
Investigation suspended	22		
Awaiting Bureau Chief Hearing		3	
Awaiting Corrective Action	18		
Total		55	

## COMMUNICATIONS

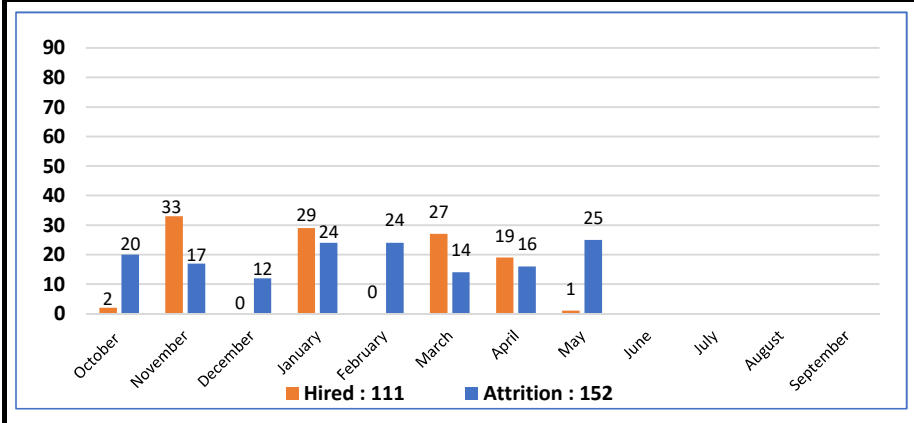
### 911 Call Center Information

911 Calls MTD	May Avg Answer	May Service Level
162,569	0:04	97.82%

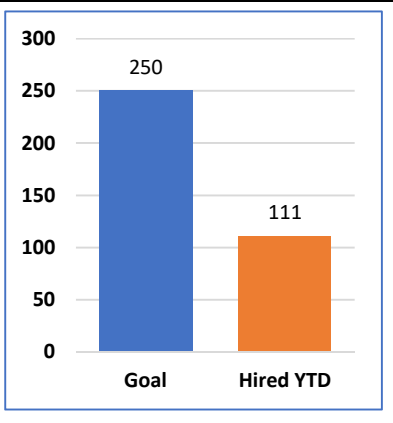
### 911 Operator Staffing

Trainee	Operator	Actual	Authorized
8	115	123	141

## FY 21-22 Hiring and Attrition



## FY21-22 Hiring Goal : 250



## Top 911 Calls

Type	Calls YTD	May-2022	May-2021
Major Disturbance *****	47,668	10,794	9,710
Other Incidents *****	23,875	5,125	4,849
Other Escalated *****	23,501	5,796	4,952
Suspicious Person	10,715	2,484	2,067
Minor Accident	11,403	2,471	2,716
Business Alarm	7,822	1,740	1,408
Major Accident	8,499	1,905	1,677
Loud Music	9,196	2,067	2,163
Burg Motor Veh	1,858	413	249
Crisis Intervention	5,179	1,136	1,102
911 Hang-up	2,621	539	856

## May Reports

Expeditor Reports	DORS Reports
1,568	1,932

### Dispatched Calls and Response Time

Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
May-22	9.37	62.42	342.62	407.64	53,098
<b>YTD 2022</b>	<b>8.68</b>	<b>48.73</b>	<b>242.18</b>	<b>306.28</b>	<b>236,200</b>
May-21	8.81	35.45	174.39	227.54	48,920
<b>YTD 2021</b>	<b>7.83</b>	<b>27.97</b>	<b>109.60</b>	<b>151.45</b>	<b>224,967</b>

### Notes:

\*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

\*\*YE estimate based on FY22's YTD expenditure trends.

\*\*\*Reimbursement and Revenue for DPD

\*\*\*\*Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

\*\*\*\*\*Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

\*\*\*\*\*Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

\*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.

\*\*\*\*\* Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving

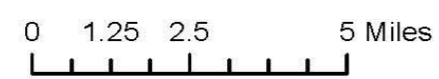
# Dallas Police Department Racing / Speeding Dashboard May 2022

## Racing / Speeding Hotspots

### Takeover Locations



- Legend**
- ★ January (3)
  - ★ February (29)
  - ★ March (2)
  - ★ April (1)
  - ★ May (1)



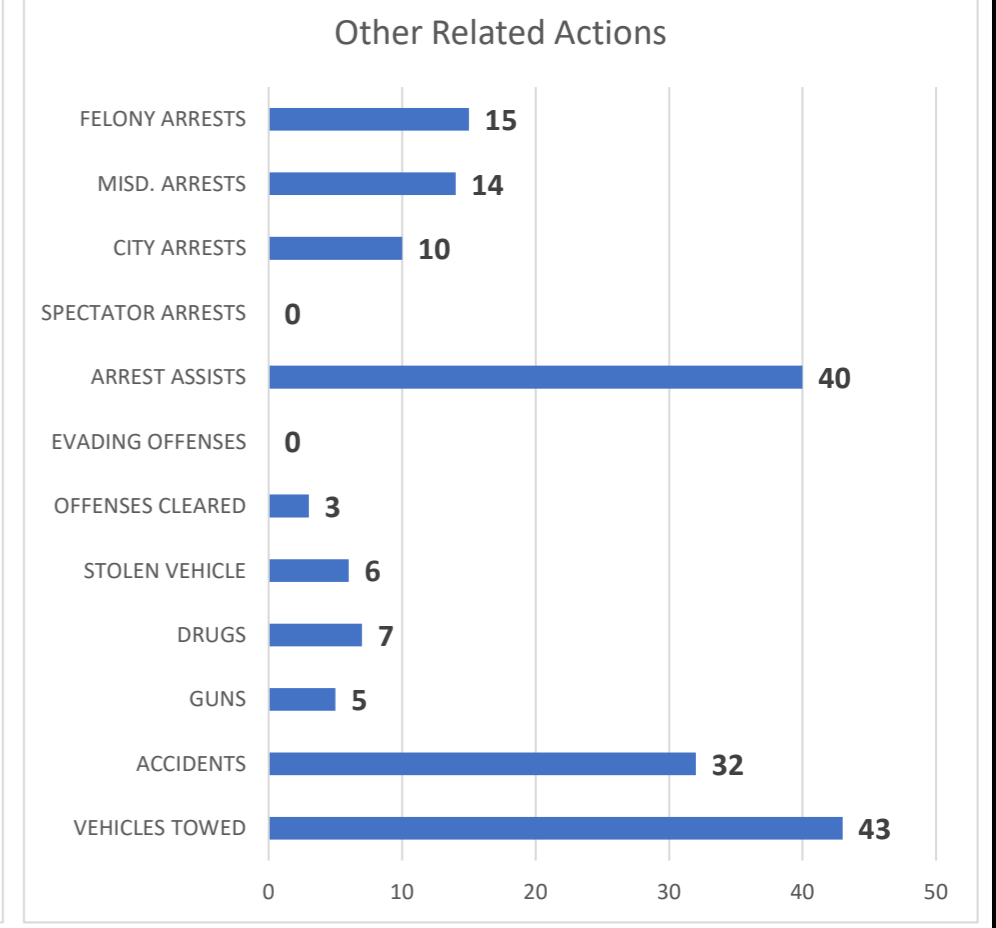
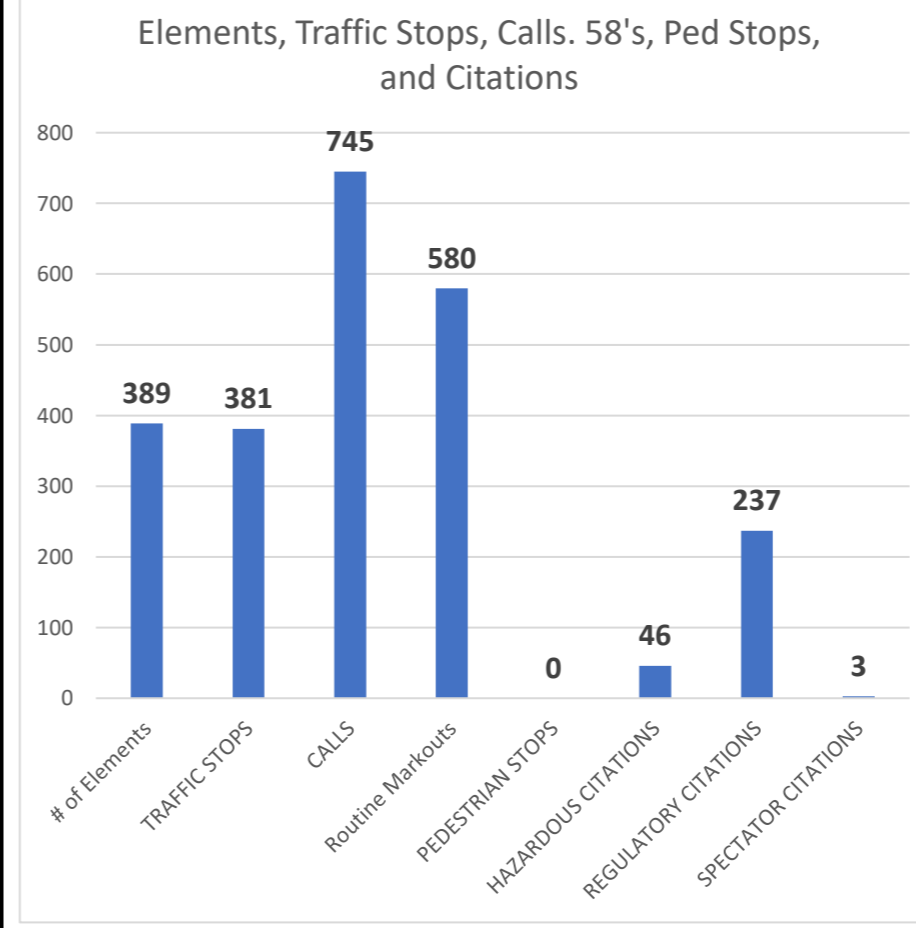
Date/Time: 6/10/2022 4:09 PM

#7192

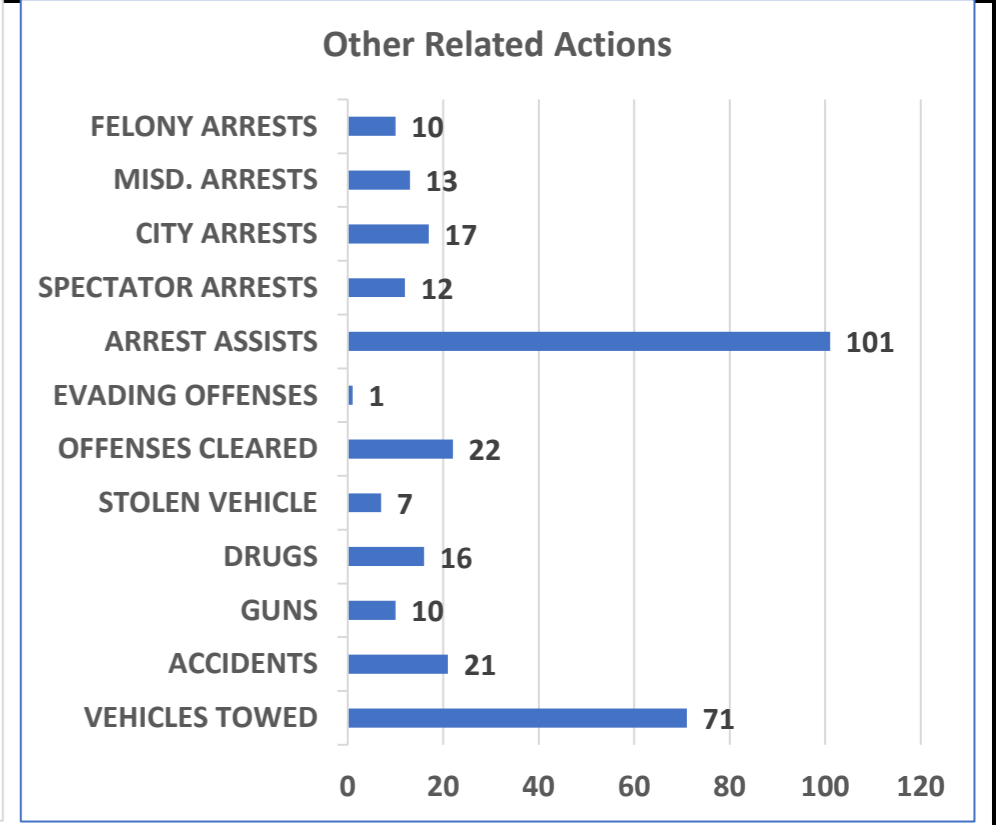
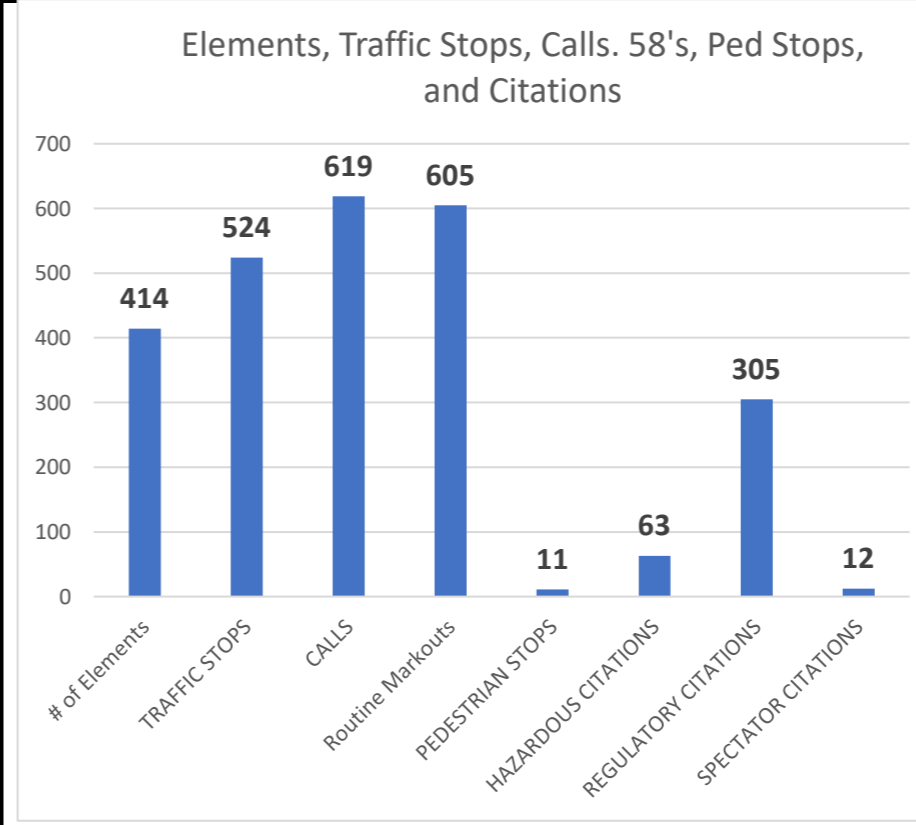


## Racing / Speeding Operational Activity

### April



### May



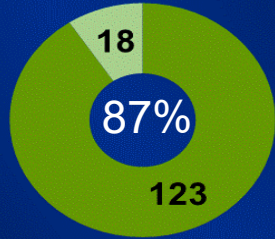
### Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

# 9-1-1 Communications Dashboard (May) 2022

## Call Center Staffing



- Total Call Takers
- Total Vacancies

\*911 Operator Staffing  
 Senior Call Takers – 6  
 \*Call Takers - 109  
 \*Trainees – 8  
 Total on Staff – 123  
 Total Staff Authorized – 141



May 2022  
 Service Level

**97.82%**



YTD Service Level  
 Jan 1 – May 31, 2022

**98.15%**



Average Answer Time  
 May 2022

**0:04**



May 2022  
 Total 911 Calls

**162,569**



Call Takers in Training

**8**



Call Takers in Background

**10**

## Service Level Comparison

Month	FY'22	FY'21	FY'20
October	88.83%	68.97%	86.31%
November	94.57%	73.94%	87.48%
December	97.60%	71.90%	81.07%
January	98.07%	72.54%	87.95%
February	99.01%	52.91%	87.88%
March	98.16%	56.59%	86.66%
April	97.87%	60.24%	93.70%
May	97.82%	41.51%	85.97%
June		55.04%	74.44%
July		81.88%	65.95%
August		88.27%	59.02%
September		85.85%	59.96%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less

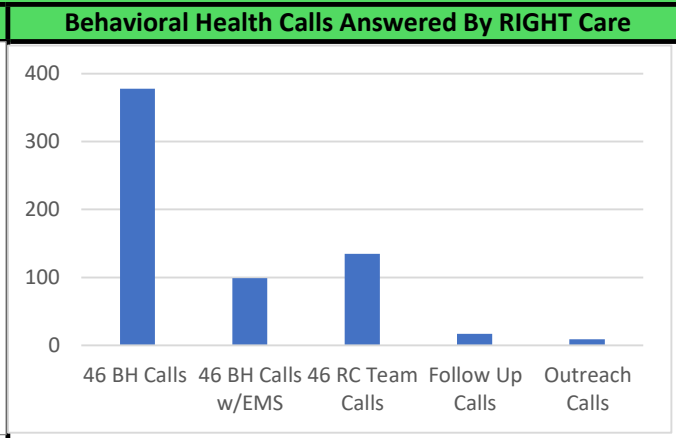
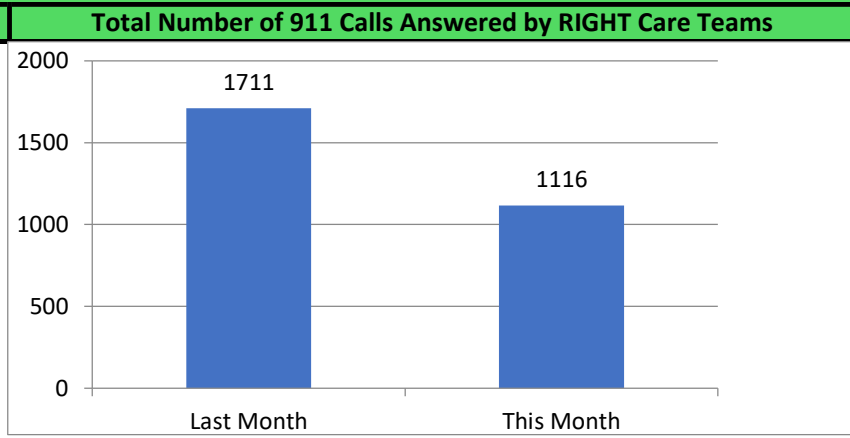
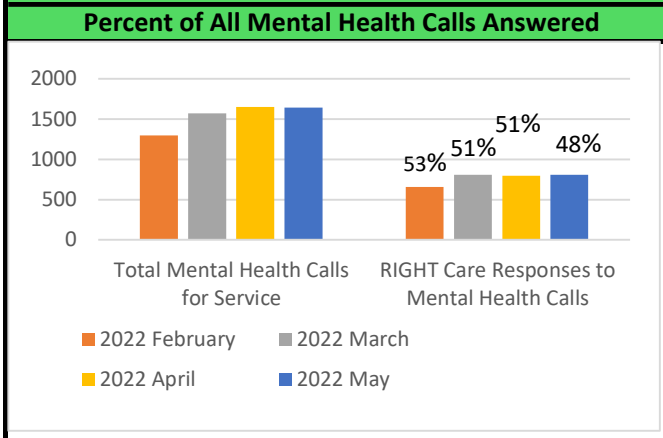
## Total Emergency Calls

Month	FY'22	FY'21	FY'20
October	169,217	165,038	173,659
November	146,055	154,647	159,210
December	155,427	158,259	166,926
January	142,329	152,558	159,697
February	126,752	165,670	151,362
March	149,460	170,351	156,845
April	154,103	169,187	130,603
May	162,569	193,895	159,843
June		187,044	166,962
July		183,655	175,203
August		163,077	179,692
September		160,078	165,929

FY' 21 Total **2,023,459** FY' 20 Total **1,945,931** = 3.98% (increase)

# Office of Integrated Public Safety Solutions - May 2022 Dashboard

## Rapid Integrated Group Healthcare Team



### DPD Right Care Activity

Activity	This Month	Since Inception
Clients Served	755	11,209
Calls Answered	1049	16,665
Jail Diversions	150	1941
Total Outreach Calls	18	769
Total follow up calls	45	1735
<b>Total</b>	<b>1977</b>	<b>32319</b>
FY 21-22 Expansion	<b>In Progress</b>	9 teams operating

### Nuisance Abatement

Activity	This Month	YTD
Properties Investigated	18	154
Contacts with property owners	22	259
Meetings attended	43	361
Cases closed	11	27
Active Cases	New Case	Open Cases
Central Open Cases	1	1
Northeast Open Cases	0	7
Southeast Open Cases	0	11
Southwest Open Cases	0	5
Northwest Open Cases	0	6
North Central Open Cases	1	3
South Central Open Cases	0	12
Total Cases	2	45
Staffing	Authorized	Current
Sergeant	1	1
Detectives	7	7
Intelligence Officer	1	1

### Risk Terrain Modeling Area Environmental Interventions

Interventions	This Month	YTD
Code violations identified and worked	1455	7626
Code cases complete by owner compliance	87	322
Code cases complete through city intervention	134	849
Commercial business inspections	87	1317
Vacant lots remediated	79	430
Zoning cases worked	259	1466
Substandard structure cases worked	265	2224
Effectiveness Measure: Percentage Increase or Decrease		
Malcolm X/Marburg Illinois Ave		
Calls for police this year vs last year	6%	-33%
Criminal offenses this year vs last year	3%	39%

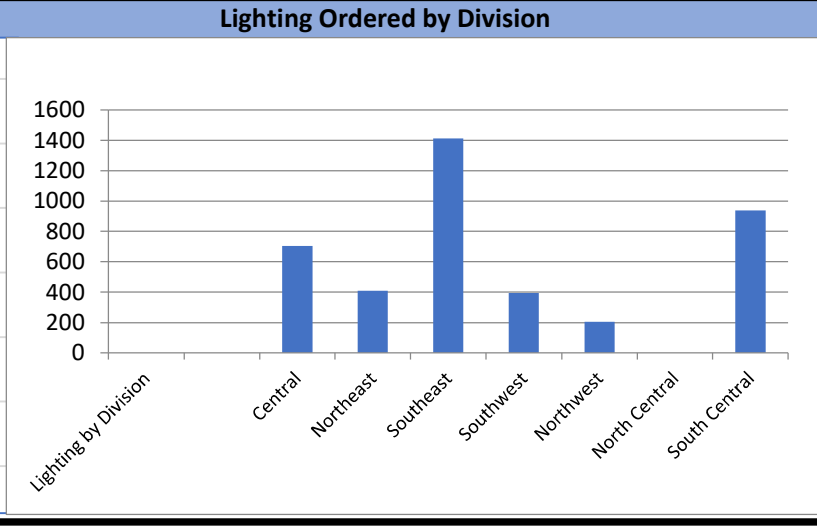
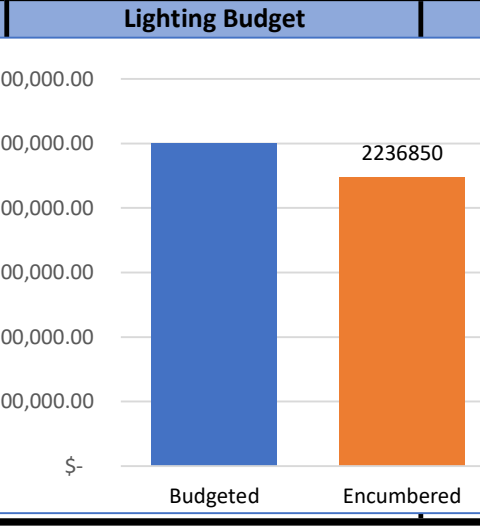
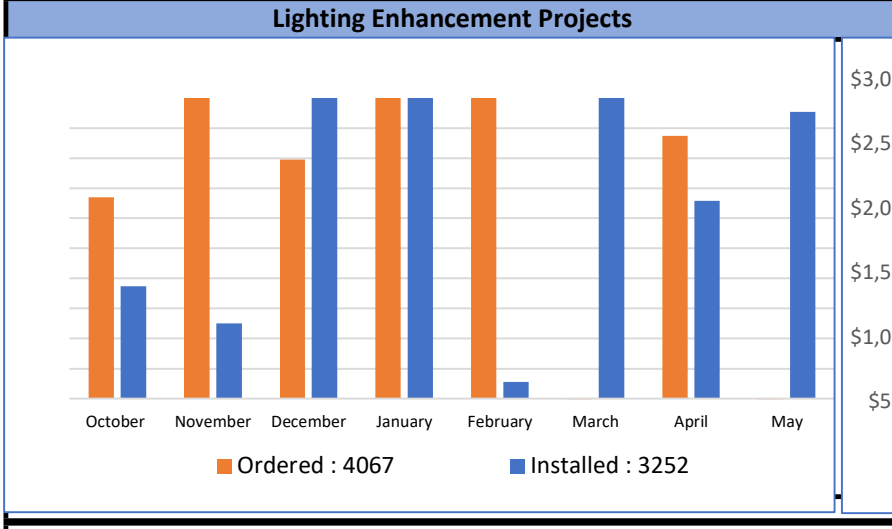
  

### Multifamily Inspection & Compliance Action Team

Activity	This Month	YTD
Multifamily Property Deficiencies Identified	111	202
Deficiencies Addressed by Property Owner	63	110
In Progress Deficiencies to be Addressed	48	92

### City Funded Violence Interruption Programs

Activity	This Month	Year to Date
Violence Interruption Contacts	2	616
Mentoring Contacts	12	397
Social Service Referrals	13	289
Employment Opportunity Referral	8	370
Hospital Response	0	1
Community Engagement Events	4	88
Coordination Meetings	5	117
Youth Programs	3	52



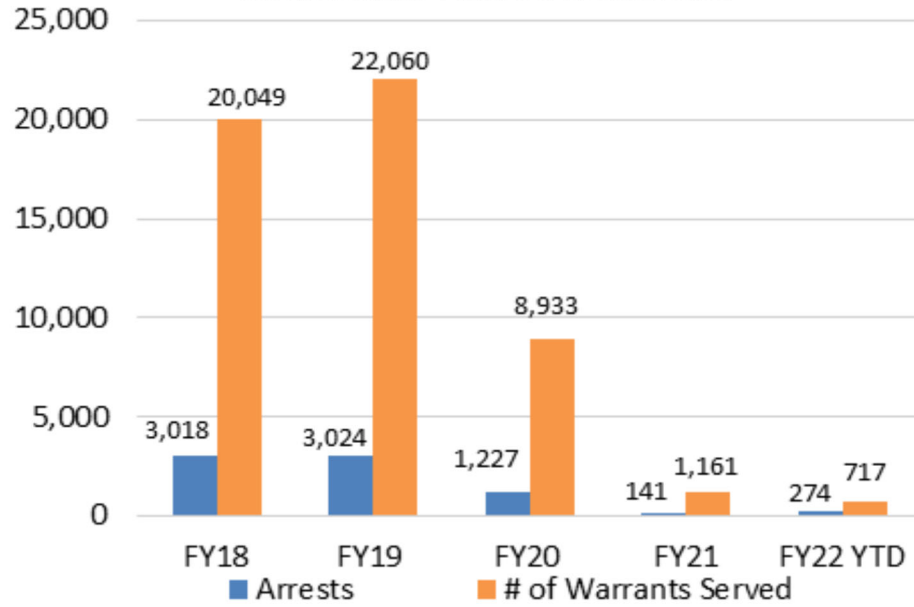
### Crisis Intervention Team

Referrals Received	This Month	Year to Date
DFR Referral	5	31
DPD Referral	93	256
Community Referral	4	18
Clients Served	This Month	Year to Date
Verified Social Service Referrals	42	125

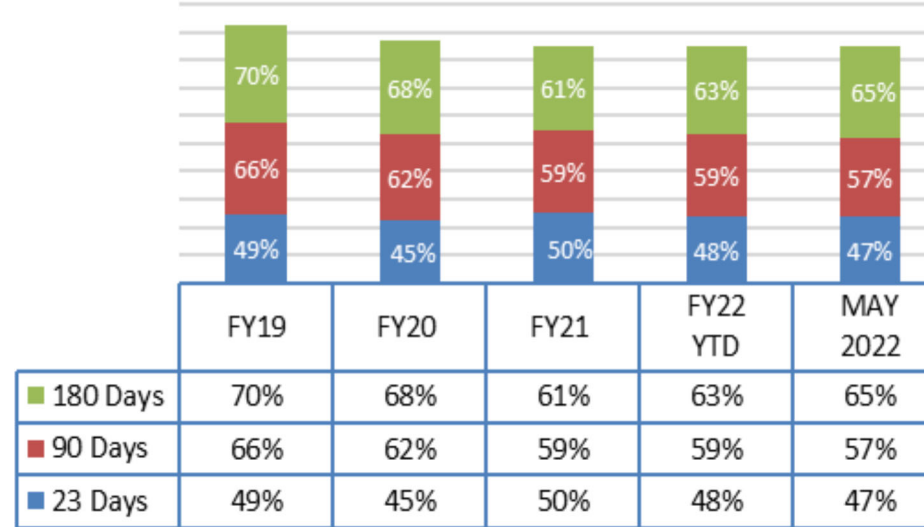
CIT Field Operations launched in February 2022. Teams continue to add capacity and capability to respond to residents in crisis. Expected monthly response volume is projected to rise to 120 field responses monthly by June 2022.

# Municipal Court Dashboard: Month Ending May 31, 2022

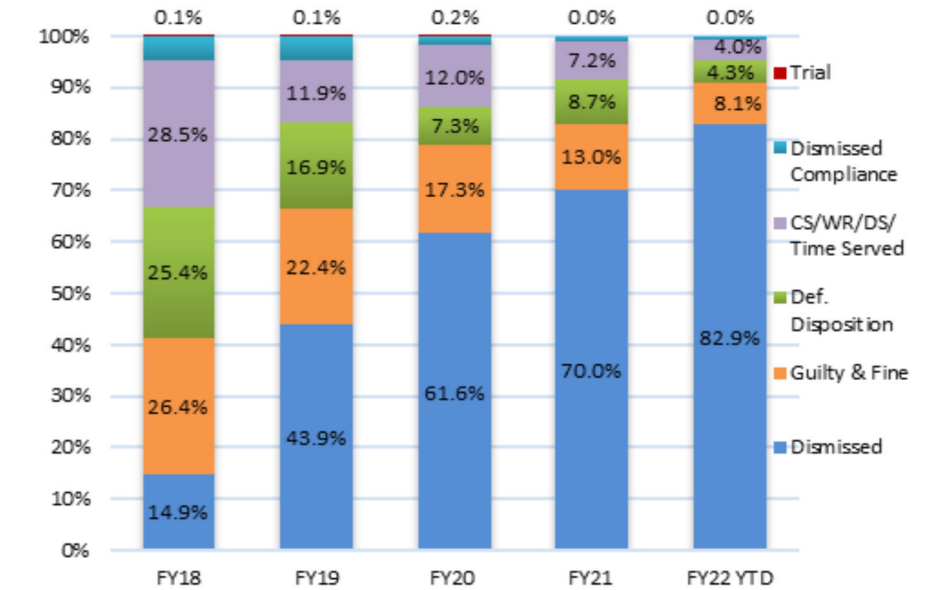
## Warrant Enforcement



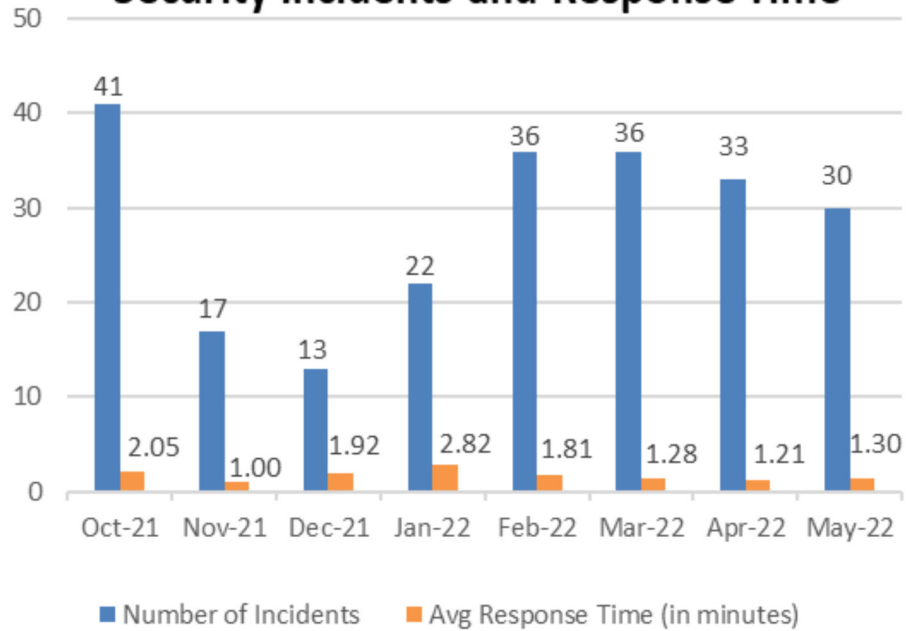
## Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



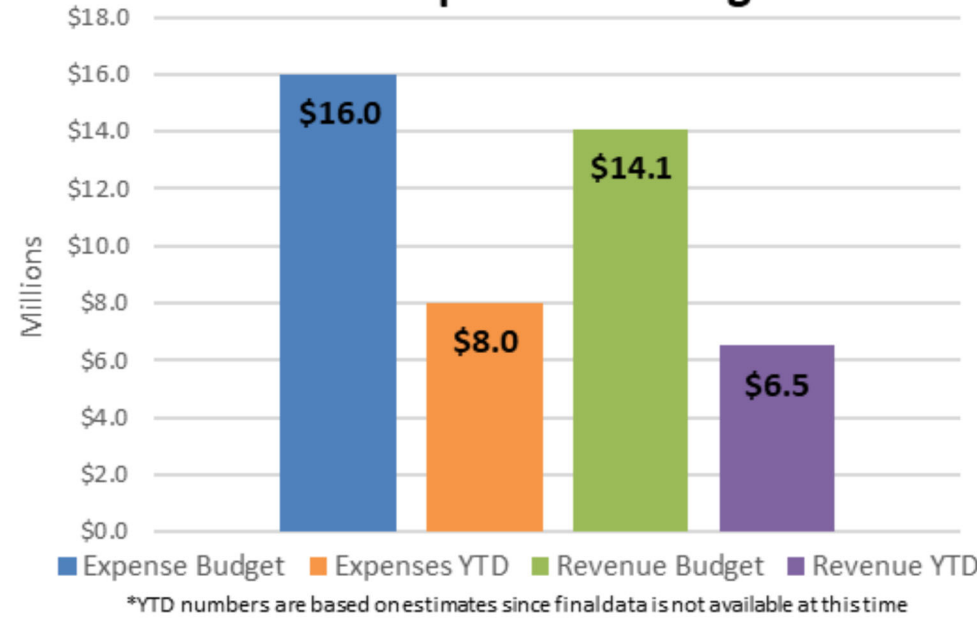
## Courthouse Dispositions



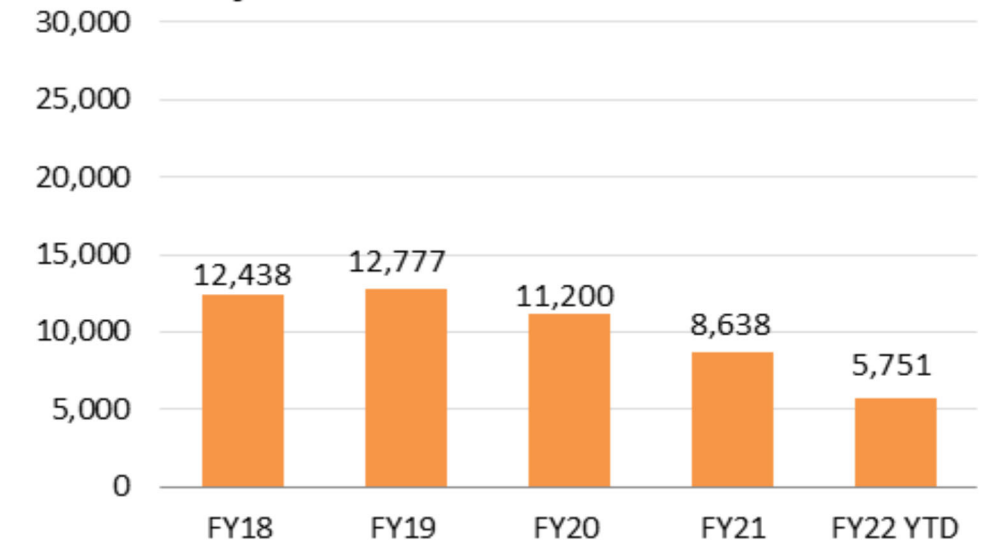
## Security Incidents and Response Time



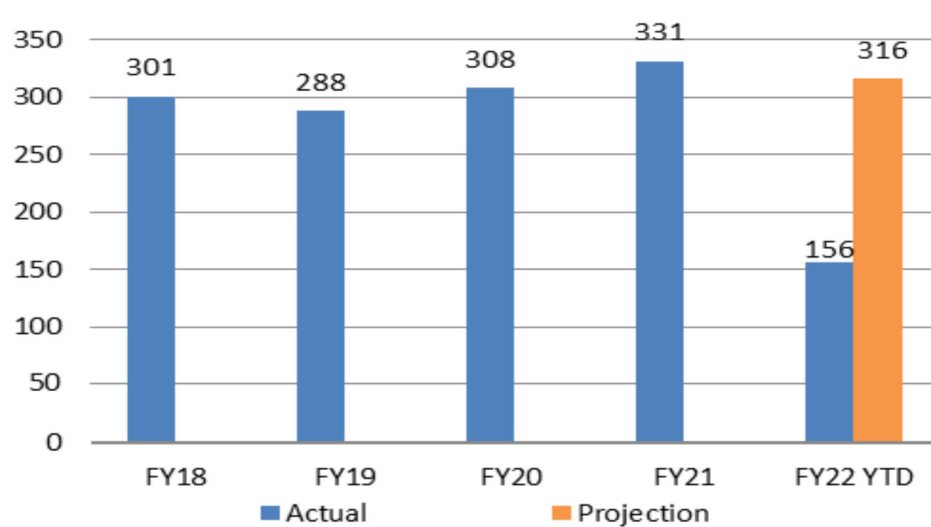
## \*Municipal Court Budget



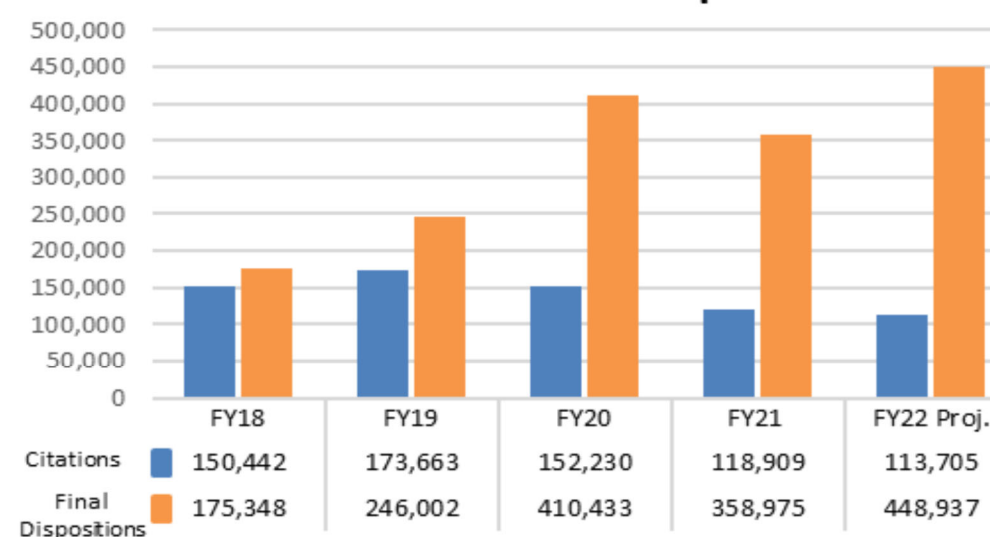
## City Detention Center Book-Ins



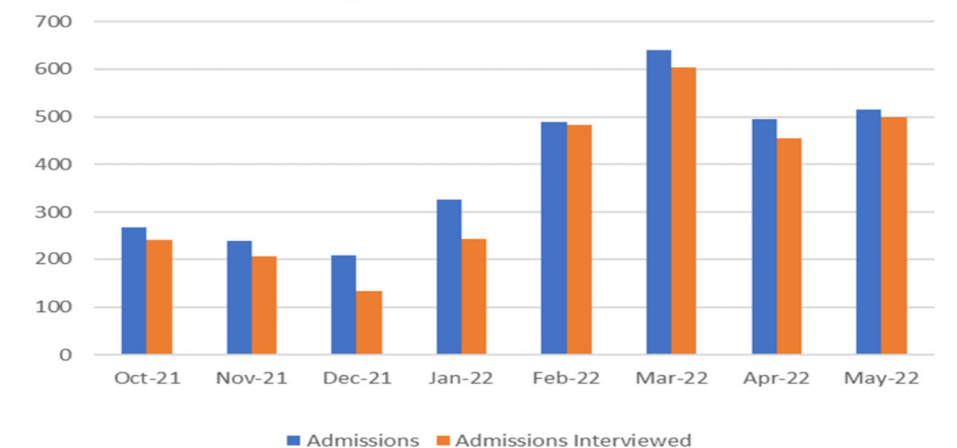
## Environmental Cases Filed



## Citation Count & Final Dispositions



## Sobering Center Performance



Date	Admissions	Admissions Interviewed	Interviewed Homeless	Total Interviewed	Homeless Percentage	Provided Services	Percentage	Repeat Offenders
May-22	515	499	81	96.9%	16.2%	80	16.0%	1
FY22 YTD	3178	2860	409	90.0%	14.3%	498	17.4%	44

# Memorandum



CITY OF DALLAS

DATE June 10, 2022

Honorable Members of the Public Safety Committee

TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **DPD Coordination with Local School Districts on Campus Safety**

Active Shooter is defined as an individual or others who are actively engaged in killing or attempting to kill people in a confined and populated area. As active shooter incidents have increased across the nation. It is imperative that first responders work together to identify critical areas of concern, including establishing procedures to deter and mitigate these events from occurring, as well as to identify strengths and weaknesses in the response model. The Tactical Operations Division, the Reality Based Training Team, Dallas Fire Rescue, and the Dallas Independent School District Police Department recently met to discuss a plan of action regarding an Active Shooter Incident occurring at Dallas area schools. This meeting was an initial discussion to identify key players in a response, discuss current training methods and concepts of operations, and conceptualize a future joint training exercise with the above entities. Moving forward, Dallas Police Academy staff will be reaching out to school districts operating inside the City of Dallas to include them in discussions centered around awareness, training, and response.

In light of the recent events in Uvalde, TX, and lessons learned, the Dallas Police Department is in the process of updating General Order 614.00 Active Shooter Response. This update expands on current definitions, details responsibilities of responding officers, dictates command and control during an active shooter event, and specifies search tactics and considerations. This would include working with other responding entities and utilizing DISD officers as a resource during one of these events. Additionally, the Dallas Police Department is purchasing "breaching" equipment, to be utilized at the patrol divisions by initial responding officers, in the event immediate entry is required to stop the threat. As part of the TCOLE mandated 40 hour continuing education for licensed peace officers, this year the Dallas Police Department will put all sworn personnel through an 8-hour block of active shooter training, during the upcoming CORE cycle.

## **Plan of Action**

Initial first responder meeting to discuss collaborative training between DPD, DFR and Dallas area school districts- This meeting focused on a high-level overview of each agency's protocols, training, and response in an active shooter incident. Key discussions centered around:

DATE June 10, 2022

SUBJECT **DPD Coordination with Local School Districts on Campus Safety**

- Which training model was utilized by each agency, in an attempt to identify strengths and weaknesses?
- Which equipment was available for each agency to utilize during a real-world event?
- Utilization of the Rescue Task Force (DFR) in the "Warm Zone" to evacuate casualties as part of a rescue team
- Setting up a Joint Command Post with DFR for quicker dissemination of information
- Standing up a reunification center to reunite staff and family members affected during one of these events
- Future workshop and joint training opportunities to conduct walkthroughs and familiarize participants with response models
- Discussions and workshop will culminate in a large-scale exercise at a school to include multiple scenarios

**Initial meeting with DISD Completed 6/3/22. Additional meetings are being coordinated with the other school districts to be scheduled this summer.**

Instructor Workshop involving Dallas SWAT, RBT, DFR, DISD, RISD, and other Dallas area schools- This Instructor Workshop will bring first responders together to view presentations on each agency's lesson plans as it relates to training. Throughout these presentations, discussions will occur regarding industry standards and best practices. Participants will view demonstrations of tactics, roles of responding entities, and command and control considerations. This workshop will provide a more in-depth view of expectations in a response to an on-going active shooter incident occurring at a school.

**Scheduled 6/28/22**

Large Scale School Exercise at a DISD school, while school is out for the summer- This exercise will test agency response to an active shooter incident at a school. Multiple scenarios will be run to identify deficiencies in initial response, tactics, inter-agency coordination, communication, and command and control, up through the conclusion of the event.

**Tentatively scheduled for mid-July**

Training of school administrators and civilian personnel- Neighborhood Police Officers (NPO) will reach out to school districts operating inside the City of Dallas and provide classroom training and instruction in an effort to prepare staff to deal with an active shooter incident. The training will focus on mitigation, deterrence, and response. Best practices in school safety will be discussed.

**TBD**

Yearly collaborative training between school districts, DFR and DPD. This training is to discuss national trends in school safety and training, including a large-scale exercise or Tabletop. The yearly training will be coordinated by the Dallas Police Academy, in an effort to continue discussions centered on national trends in school safety, changes to the active shooter response model, areas of identified concerns, lessons learned from prior incidents, and keeping lines of communication open between all entities.

DATE June 10, 2022  
SUBJECT **DPD Coordination with Local School Districts on Campus Safety**

### **Conducted yearly each summer**

The culmination of discussions around school safety, mitigation, deterrence, and response is hoped to provide stakeholders with better tools and guidance necessary to effectively deal with an active shooter incident occurring at a Dallas area school. It is essential first responders and school personnel train for these type events, as increased training and collaboration have historically shown to be a force multiplier in swiftly ending active shooter incidents. Policies and procedures related to active shooter response are also essentially important, as they govern the police response to these type incidents. The Dallas Police Department is committed to working with our partners to increase school safety and protect our children, to prepare them to deal with these sudden and violent events.



**Jon Fortune**  
Deputy City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Robert Perez, Assistant City Manager  
Carl Simpson, Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors



# Memorandum



CITY OF DALLAS

DATE June 10, 2022

Honorable Members of the Public Safety Committee Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **DFR Fire Station Construction Projects Monthly Update**

Please accept this message as an update to several current fire station construction projects on which Dallas Fire-Rescue (DFR) has been working with the Building Services Department (BSD), the Bond and Construction Management Office (BCM), Information Technology Services (ITS), and the Office of Environmental Quality and Sustainability (OEQS).

1. Station 19 (5600 E. Grand Ave) – This construction project continues to move forward. Currently, the contractor is pouring the foundation and installing underground utilities. BCM anticipates project completion in March 2023.
2. Station 30 (11381 Zodiac Lane) – City Council approved a contract amendment on January 27, 2021, to develop design and construction documents and authorized up to \$650,000 to repair foundation and structural issues at the station. Work completed in late May included apparatus bay foundation repair, paint, LED lighting installation, and installation of new HVAC units. Startup of the new HVAC units is scheduled to complete within the next week, and renovation work completion is expected by the end of the month.
3. Station 36 (2300 Singleton Blvd) – The latest update of this project involved the completion of structural framing. The contractor is working on the exterior and interior building envelope process and grading and paving of the parking lot. BCM anticipates project completion in November 2022.
4. Station 41 (5920 Royal Ln) – BCM is working with the contractor on value-engineering some items due to delays in material delay. BCM anticipates commencing with construction in this month, with an expected completion in June 2023.
5. Temporary Station 41 (5807 Royal Ln.) – Foundations for the temporary housing, apparatus structure, and driveway are completed. The temporary housing and apparatus structure were delivered to the site and installed. BCM will coordinate with DEV on the certificate of occupancy. BCM anticipates project completion in by the end of the month.

DATE June 10, 2022  
SUBJECT **DFR Fire Station Construction Projects Monthly Update**

6. Station 58 (9393 Water Mill Rd) - Funded by a Tax Increment Finance (TIF) district and located in the Cypress Waters Community at North Lake, this construction began in Summer 2021 with a scheduled completion of this month.
7. Station 59 (201 N. Jim Miller Rd) –The contractor is finalizing interior touch-ups and working on exterior paving to complete the parking lot. Additionally, the lift station is being installed to address the sanitary sewer line condition. BCM anticipates project completion this month.
8. Dallas Fire-Rescue Training Academy Buildings (5000 Dolphin Road) – A structural engineering firm provided an assessment of the structural integrity of three buildings that are used extensively during recruit training (i.e., burn building, small tower, and large tower). Their findings were included in technical reports with recommendations for repairs. DFR collaborated with the BSD to authorize the engineering consultant to develop a plan and specifications to prioritize repairs to the burn building, which will allow live fire training at the Academy to resume once completed. Repair work on the burn building is expected to be completed within two to three weeks, and normal live fire training will resume immediately thereafter. The large and small tower repairs are longer term projects that will entail further collaboration with BSD and BCM to prioritize and address repairs recommended in the structural engineering report.

Should you have any questions or concerns please contact Executive Assistant Chief Randall (Bret) Stidham via email at [randall.stidham@dallascityhall.com](mailto:randall.stidham@dallascityhall.com)



Jon Fortune  
Deputy City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Robert Perez, Assistant City Manager  
Carl Simpson, Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors

# Memorandum



CITY OF DALLAS

DATE June 10, 2022

Honorable Members of the Public Safety Committee  
TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno,  
Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **June 22, 2022, City Council Draft Agenda Item #57; 22-1318 Towing Ordinance**

The following agenda item is scheduled to go before City Council on June 22, 2022.

## **Draft Agenda Item #57; 22-1318**

Authorize a public hearing to be held on August 10, 2022 to receive comments on amending Dallas City Code Chapter 15D; SEC 15D-15 Definitions; Sec 15D-16 Driving Wrecker To A Police Scene Prohibited; Exception; SEC 15D-17 Soliciting Wrecker Business At A Police Scene Prohibited; Presence At Scene As Evidence Of Violation; SEC 15D-21 License Application; Change of Zone; SEC 15D-22 License Qualifications; SEC 15D-50 Emergency Wrecker Service Zones; Wrecker Rotation List; SEC 15D-52 Requirements and Operating Procedures For Emergency Wrecker Service; SEC 15D-53 Rapid Response Program; SEC 15D-55 Notification of Police Department; SEC 15D-56 City-Owned Wreckers - Financing: No cost consideration to the City

## **Background**

The Dallas Police Department is seeking to improve efficiencies with Emergency Wrecker services through the award of a RFCSP for Auto Pound Management and Towing Services. The current city ordinance will require modifications to allow for technological enhancements.

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune  
Deputy City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Billerae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Robert Perez, Assistant City Manager  
Carl Simpson, Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors

# Memorandum



CITY OF DALLAS

DATE June 10, 2022

Honorable Members of the Public Safety Committee  
TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **June 22, 2022, City Council Draft Agenda Item #58; 22-1218 Boat Donation for the Dallas Police Department**

The following agenda item is scheduled to go before City Council on June 22, 2022.

### **Draft Agenda Item #58; 22-1218**

Authorize the **(1)** acceptance of a donated 2019 Protector Targa 310 boat with an estimated value of \$250,000.00 from Victor Vescovo to the Dallas Police Department - Financing: This action has no cost consideration to the City (see Fiscal Information)

### **Background**

The 2000 Protector Targa 310 is a vessel specifically designed for law enforcement and other patrol duties. Currently the Protector line of boats are used by governments around the world for law enforcement, coast guard and security duties. The addition of the Protector boat to the Dallas Police Northeast Marine Unit will enhance the unit's ability to patrol and respond to calls for service in a variety of conditions on Lake Ray Hubbard. The boat's design provides operators a stable platform to operate and has a semi enclosed console that will shield personnel from adverse weather conditions during operation. In addition to the design, the boat's twin 300hp engines will allow the Marine Unit the capability to quickly respond to any area of the lake faster than the current boats in active service.

The Dallas Police Marine Unit has provided police protection on Lake Ray Hubbard since 1972. The unit is comprised of officers assigned to the Northeast Patrol Division who are certified Marine Safety Enforcement Officers through Texas Parks and Wildlife. This certification allows officers to enforce all laws and ordinances involving water and boat safety pursuant to Chapter 31 of the Texas Wildlife Code and the Texas Water Safety Act. Currently there are always a minimum of two officers assigned to the lake from the hours of 8am to 10pm. After 10pm other certified officers are on standby and respond to the lake as needed. In addition to standard water patrol, the unit also has responsibility to provide law enforcement services to multiple critical infrastructure sites on the lake consisting of the south dam, water intake, Oncor Electric Plant and all bridges of I-30 that go across the lake. The Unit also conducts patrols of 4 public boat ramps and 5 lakeside marinas. Currently the Marine Unit answers an average of 150 calls for service per year at the lake. The billion-dollar resort planned for the Lake Ray Hubbard area will greatly increase Dallas Police calls for service and police activity on the lake. The Sapphire Bay Resort is scheduled for completion in the fall 2023.

DATE June 10, 2022  
SUBJECT **June 22, 2022, City Council Draft Agenda Item #58; 22-1218 Boat Donation for the Dallas Police Department**

**FISCAL INFORMATION**

This action has no cost consideration to the City. Estimated maintenance cost for the donated boat are \$3,900.00 for Fiscal Year 2022, Fiscal Year 2023 and Future years \$2,300.00.



**Jon Fortune**  
Deputy City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Billerae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Robert Perez, Assistant City Manager  
Carl Simpson, Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors