

MINUTES OF THE CITY COUNCIL COMMITTEE  
MONDAY, JANUARY 8, 2024

24-0015

PUBLIC SAFETY COMMITTEE  
CITY COUNCIL CHAMBER, CITY HALL/VIDEO CONFERENCE  
COUNCILMEMBER CARA MENDELSON, PRESIDING

PRESENT: [5] Mendelsohn, Stewart, Moreno (\*\*1:07 p.m.), Atkins, Willis

ABSENT: [0]

The meeting was called to order at 1:05 p.m. with a quorum of the committee present.

The meeting agenda, posted in accordance with Chapter 551, "OPEN MEETINGS," of the Texas Government Code, was presented.

After all business properly brought before the committee had been considered, the meeting adjourned at 3:22 p.m.

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Chair

ATTEST:

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City Secretary Staff

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Date Approved

The agenda is attached to the minutes of this meeting as EXHIBIT A.

The actions taken on each matter considered by the committee are attached to the minutes of this meeting as EXHIBIT B.

The briefing materials are attached to the minutes of this meeting as EXHIBIT C.

**\*\* Note: Indicates arrival time after meeting called to order/reconvened.**

MINUTES OF THE CITY COUNCIL COMMITTEE  
MONDAY, JANUARY 8, 2024

EXHIBIT A

**RECEIVED**

**2024 JAN -5 AM 9:53**

**CITY SECRETARY  
DALLAS, TEXAS**

**City of Dallas**

*1500 Marilla Street,  
Council Chambers, 6th Floor  
Dallas, Texas 75201*

**Public Notice**

**2 4 0 0 1 6**

**POSTED** CITY SECRETAR  
DALLAS, TX



**Public Safety Committee**

**January 8, 2024**

**1:00 PM**

The City Council Public Safety Committee meeting will be held by videoconference and in the Council Chambers, 6th Floor at City Hall.

The public may attend the meeting virtually; however, City Hall is available for those wishing to attend the meeting in person.

The following videoconference link is available to the public to listen to the meeting and Public Affairs and Outreach will also stream the Public Safety Committee on Spectrum Cable Channels 16 and 95 and [bit.ly/cityofdallastv](https://cityofdallastv.com):

<https://dallascityhall.webex.com/dallascityhall/j.php?MTID=mbd374d6846b1c8f1465a8b02897b9540>

## Call to Order

## MINUTES

1. [23-3284](#) Approval of the December 11, 2023 Minutes

**Attachments:** [Minutes](#)

## BRIEFING ITEMS

- A. [23-3285](#) Public Safety Recruiting and Retention Update  
[William H. Griffith, Deputy Chief, Personnel Division, Dallas Police Department, Delridge Williams, Assistant Chief, Dallas Fire Rescue Department]

**Attachments:** [Memorandum](#)  
[Memorandum](#)

- B. [23-3286](#) Violent Crime Reduction Plan Update  
[Jason Scoggins, Major of Police, Dallas Police Department, Kevin Oden, Director, Integrated Public Safety Solutions]

**Attachments:** [Presentation](#)

- C. [23-3287](#) Human Trafficking Update  
[Devon Palk, Major of Police, Cyrus Zafrani, Lieutenant, Dallas Police Department, Dr. Brita Andercheck, Chief Data Officer, Data Analytics and Business Intelligence]

**Attachments:** [Presentation](#)

- D. [23-3291](#) Dallas Fire-Rescue's Proposed Changes to Promotional Standards  
[Robert Borse, Captain, Dallas Fire-Rescue Department]

**Attachments:** [Presentation](#)

**BRIEFING MEMOS**

- E. [23-3293](#) Public Safety Dashboards  
[Jon Fortune, Deputy City Manager, City Manager's Office]  
**Attachments:** [Memorandum](#)  
[Memorandum](#)
- F. [23-3294](#) Dallas Fire-Rescue Facility Construction Update  
[Dominique Artis, Fire Chief, Dallas Fire-Rescue Department]  
**Attachments:** [Memorandum](#)
- G. [23-3295](#) Dallas Fire-Rescue Fleet Maintenance Update  
[Dominique Artis, Fire Chief, Dallas Fire-Rescue Department]  
**Attachments:** [Memorandum](#)
- H. [23-3297](#) Dallas Online Reporting System (DORS) Update  
[Eddie Garcia, Chief of Police, Dallas Police Department]  
**Attachments:** [Memorandum](#)
- I. [24-132](#) Status of Rape Kit Testing  
[Eddie Garcia, Chief of Police, Dallas Police Department]  
**Attachments:** [Memorandum](#)

**UPCOMING AGENDA ITEMS**

- J. [23-3288](#) January 10, 2024 City Council Agenda Item #18; 24-24 Authorize a three-year service contract with two one-year renewal options, for the implementation and operation of the ambulance supplemental payment program and preparation and reporting of the cost allocation report to the Texas Health and Human Services Commission - Public Consulting Group, Inc. through an intergovernmental agreement with the City of Frisco - Estimated Revenue: 40,150,179.00  
**Attachments:** [Memorandum](#)

- K. [23-3296](#) January 10, 2024 City Council Agenda Item #20; 24-25 Authorize Supplemental Agreement No. 1 to the professional services contract with Innovative Emergency Management **(1)** for an increase in the contract in the amount of \$122,244.00 for an expansion of scope upgrading the regional tabletop exercise to a regional functional exercise; and **(2)** to extend the contract term by one year for the period August 31, 2024 to August 31, 2025 - Not to exceed \$122,244.00, from \$491,219.00 to \$613,463.00 - Financing: FY2021 Regional Catastrophic Preparedness Grant Program Fund

**Attachments:** [Memorandum](#)

- L. [24-129](#) January 24, 2024 City Council Draft Agenda #19; 24-108 Authorize a two-year service contract for the development and implementation of a violence intervention program for the Office of Integrated Public Safety Solutions - Urban Specialists Enterprise, Inc., most advantageous proposer of six - Not to exceed \$800,000 - Financing: General Fund (subject to annual appropriations)

**Attachments:** [Memorandum](#)

- M. [24-133](#) January 24, 2024 City Council Draft Agenda Item #25; 24-22 Authorize the (1) application for and acceptance of a grant from the U.S. Department of Justice for the BJA FY 23 Virtual Reality De-escalation Site-Based Initiative Grant (Federal/State Award ID. No. 15PBJA-23-GG-05378-NTCP, Assistance Listing No. 16.738) in the amount of \$792,862.00 for the purpose of equipping officers with effective de-escalation skills and reducing excessive use of force for the period October 1, 2023 through September 30, 2026; (2) establishment of appropriations in an amount not to exceed \$792,862.00 in the BJA FY 23 Virtual Reality De-escalation Site-Based Initiative Fund; (3) receipt and deposit of funds in an amount not to exceed \$792,862.00 in the BJA FY 23 Virtual Reality De-escalation Site-Based Initiative Fund; and (4) execution of the grant agreement with the U.S. Department of Justice and all terms, conditions, and documents required by the agreement - Not to exceed \$792,862.00 - Financing: U.S. Department of Justice Grant Funds

**Attachments:** [Memorandum](#)

## ADJOURNMENT

**EXECUTIVE SESSION NOTICE**

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex Govt. Code §551.089]

MINUTES OF THE CITY COUNCIL COMMITTEE  
MONDAY, JANUARY 8, 2024

EXHIBIT B



OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

JANUARY 8, 2024

Item 1: Approval of the December 11, 2023 Minutes

Councilmember Stewart moved to adopt the minutes as presented.

Motion seconded by Mayor Pro Tem Atkins and unanimously adopted. (Moreno absent when vote taken)

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

JANUARY 8, 2024

BRIEFING ITEMS

Item A: Public Safety Recruiting and Retention Update

The following individuals briefed the committee on the item:

- William H. Griffith, Deputy Chief, Personnel Division, Dallas Police Department; and
- Delridge Williams, Assistant Chief, Communications, Dallas Police Department

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

JANUARY 8, 2024

BRIEFING ITEMS

Item B: Violent Crime Reduction Plan Update

The following individuals briefed the committee on the item:

- Jason Scoggins, Major of Police, Dallas Police Department;
- Kevin Oden, Director, Integrated Public Safety Solutions;
- Eddie Garcia, Chief of Police, Dallas Police Department;
- Lonzo Anderson, Designated Executive Assistant Chief, Dallas Police Department; and
- Catrina Shead, Assistant Chief, Dallas Police Department

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

JANUARY 8, 2024

BRIEFING ITEMS

Item C: Human Trafficking Update

The following individuals briefed the committee on the item:

- Devon Palk, Major of Police, Dallas Police Department;
- Cyrus Zafrani, Lieutenant, Dallas Police Department;
- Jacob Allen, Data Analytics Administrator, Data Analytics and Business Intelligence;
- Jennifer Reed, Data Science Analyst II, Data Analytics and Business Intelligence; and
- Miguel Velez, Data Science Analyst I, Data Analytics and Business Intelligence

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

JANUARY 8, 2024

BRIEFING ITEMS

Item D: Dallas Fire-Rescue's Proposed Changes to Promotional Standards

The following individual briefed the committee on the item:

- Robert Borse, Captain, Dallas Fire-Rescue Department

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

JANUARY 8, 2024

BRIEFING MEMOS

Item E: Public Safety Dashboards

Item F: Dallas Fire-Rescue Facility Construction Update

Item G: Dallas Fire-Rescue Fleet Maintenance Update

Item H: Dallas Online Reporting System (DORS) Update

Item I: Status of Rape Kit Testing

The committee discussed the items.

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

JANUARY 8, 2024

UPCOMING AGENDA ITEMS

- Item J: January 10, 2024 City Council Agenda Item #18; 24-24 Authorize a three-year service contract with two one-year renewal options, for the implementation and operation of the ambulance supplemental payment program and preparation and reporting of the cost allocation report to the Texas Health and Human Services Commission - Public Consulting Group, Inc. through an intergovernmental agreement with the City of Frisco - Estimated Revenue: 40,150,179.00
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- Item L: January 24, 2024 City Council Draft Agenda #19; 24-108 Authorize a two-year service contract for the development and implementation of a violence intervention program for the Office of Integrated Public Safety Solutions - Urban Specialists Enterprise, Inc., most advantageous proposer of six - Not to exceed \$800,000 - Financing: General Fund (subject to annual appropriations)
- Item M: January 24, 2024 City Council Draft Agenda Item #25; 24-22 Authorize the (1) application for and acceptance of a grant from the U.S. Department of Justice for the BJA FY 23 Virtual Reality De-escalation Site-Based Initiative Grant (Federal/State Award ID. No. 15PBJA-23-GG-05378-NTCP, Assistance Listing No. 16.738) in the amount of \$792,862.00 for the purpose of equipping officers with effective de-escalation skills and reducing excessive use of force for the period October 1, 2023 through September 30, 2026; (2) establishment of appropriations in an amount not to exceed \$792,862.00 in the BJA FY 23 Virtual Reality De-escalation Site-Based Initiative Fund; (3) receipt and deposit of funds in an amount not to exceed \$792,862.00 in the BJA FY 23 Virtual Reality De-escalation Site-Based Initiative Fund; and (4) execution of the grant agreement with the U.S. Department of Justice and all terms, conditions, and documents required by the agreement - Not to exceed \$792,862.00 - Financing: U.S. Department of Justice Grant Funds

The committee discussed the items.

MINUTES OF THE CITY COUNCIL COMMITTEE  
MONDAY, JANUARY 8, 2024

EXHIBIT C



# Memorandum



CITY OF DALLAS

DATE January 8, 2024

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **Dallas Police Department Recruiting Update for December 2023**

During December 2023, the Dallas Police Department Personnel Division hosted two on-site testing events. These events consisted of applicant processing, physical fitness tests, oral interview boards, and polygraph exams. Thirteen (13) applicants were processed on December 2, 2023 and seventeen (17) applicants were processed on December 17, 2023. Twenty-five (25) of the applicants have been forwarded to background investigators.

The data below reflects the number of Dallas Police Department applicants processed during the month of December 2023:

## SWORN:

- Applied 44
- Background (Detective/Chain of Command) 48
- Phase II (Medical) 9
- Assigned to Class 397 1/31/2024 27

## Professional Staff:

- Applied 12
- Background 911 Call Taker 0
- Background Police Instructor 19
- Phase II Medical 911 Call Taker 3
- Phase II Dispatcher 5
- Phase II Report Representative 5

## Onboarded:

- Police Report Representative 1
- Dispatcher 2
- Senior Dispatcher 2
- Office Assistant II 1
- All Other Positions 2

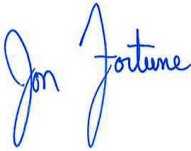
Dallas Police Recruiters attended five (5) career fairs and hiring events in December 2023. Recruiters also conducted two (2) campus class presentations at local community colleges and staffed information tables on seventeen (17) different occasions across the DFW area. The information below is a list of Dallas Police Department Recruiting events attended during the month of December 2023:

- December 1, Public Safety Diversity Career Fair, 10:00 am- 3:00 pm at Holiday Inn - 6000 Middle Fiskville, Austin, TX 78752
- December 1, 2, 9, 10, 11, 13, 20, 21, 23, 27, 29 - American Airlines Center, 5:30pm - 8:30pm - 2500 Victory Ave., Dallas, TX
- December 4, 2023 - El Centro West Campus Law Enforcement Academy Presentation, 6:00pm – 3330 N. Hampton Rd., Dallas, TX 75212
- December 5, 24 Hour Fitness, 3:00 pm - 7:00 pm - 3300 N Central Expy, Plano, TX 75074
- December 5, El Centro West Campus Law Enforcement Academy Presentation, 9:00am - 3330 N. Hampton Rd., Dallas, TX 75212
- December 6, 24 Hour Fitness, 3:00 pm - 7:00 pm - 6500 Old Denton Rd, Fort Worth, TX 76131
- December 7, Dallas Career Fair; 11:00 a.m. – 2:00 p.m. Doubletree Hotel 2015 Market Center Blvd., Dallas, Texas 75207
- December 12, Bossier Community College Career Fair 10:00am- 1:00pm 6220 East Texas St, Bossier City Louisiana 71111
- December 13, Diversity Career Group (DCG) Dallas Diversity Career Event, 11:30 am - 1:30 pm - 2201 Stemmons Fwy, Dallas, TX 75207
- December 14, JBSA Fort Sam Houston Transition Assistance Program Mega Job & Resource Fair, 10:00 am – 2:00 pm - 2080 Wilson Way, JBSA St Sam Houston, TX 78234
- December 19, Collin College table set up, 10:00am – 2:00pm - 2800 E Spring Creek Parkway, Plano, TX 75074
- December 20, Collin College Technical Campus, 10:00am – 2:00pm - 2550 Bending Branch Way, Allen, TX 75013

DATE January 8, 2024  
SUBJECT **Dallas Police Department Recruiting Update for December 2023**  
PAGE **2 of 2**

- December 26, SERVCPRO First Responders Bowl, 10:00 am – 5:00 pm – SMU Gerald J. Ford Stadium 5800 Ownby Dr. Dallas, TX 75205
- December 29, Tailgating at the Goodyear Cotton Bowl Classic-AT&T Stadium

Should you have any questions or concerns please contact me at (214) 670 5999.



**Jon Fortune**  
**Deputy City Manager**

c: T.C. Broadnax, City Manager  
Tammy Palomino, City Attorney  
Mark Swann, City Auditor  
Billieae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Dr. Robert Perez, Assistant City Manager  
Carl Simpson, Assistant City Manager  
Jack Ireland, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors

# Memorandum



CITY OF DALLAS

DATE January 8, 2024

Honorable Members of the Public Safety Committee  
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue Recruiting and Retention Update**

Dallas Fire-Rescue (DFR), endeavors to successfully recruit and retain qualified members to ensure continued excellent service delivery to the residents of Dallas. Please accept this memorandum as an update on the current efforts of the DFR Recruiting and Retention Division.

DFR instituted a year-round application period in December 2023. The previous application period closed on July 1, 2023. The data below reflects the activities of the Recruiting Division during the month of December 2023:

Fire Rescue Officer Trainee (FROTs):

• FROT Interest List	1,789
• Applications (Application Period Closed July 1, 2023)	1051
• Referred by Civil Service to DFR (July 2023)	445
• Hired	120
○ 60 October 24, 2023	
○ 60 January 03, 2024	
• <b>Remaining in Candidate Pool</b>	<b>63</b>
• Applications (Dec. 3, 2023, through Dec 31, 2023)	580
• Referred by CVS to DFR (January 2, 2024)	210

The Recruiting Division had the following visits during the month of December 2023:

- 5 colleges and universities
- 3 Fire Academies
- 6 EMS Programs
- 3 High Schools

Should you have questions, or need additional information, please contact Fire Chief Dominique Artis at [Dominique.artis@dallasfire.gov](mailto:Dominique.artis@dallasfire.gov).

A handwritten signature in blue ink that reads "Jon Fortune".

Jon Fortune  
Deputy City Manager

DATE January 8, 2024  
SUBJECT **Dallas Fire-Rescue Department Recruiting Update for December 2023**  
PAGE **2 of 2**

c: T.C. Broadnax, City Manager  
Tammy Palomino, City Attorney  
Mark Swann, City Auditor  
Billieae Johnson, City Secretary  
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Carl Simpson, Assistant City Manager  
Jack Ireland, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors



**City of Dallas**

# **Violent Crime Reduction Plan Update**

**Public Safety Committee  
January 8, 2024**

Jason Scoggins, Major of Police  
Violent Crime Planning Unit  
Dallas Police Department

Kevin Oden, Director  
Integrated Public Safety Solutions  
City of Dallas

# SUMMARY OF DECEMBER



- Overall Violent Crime is down by  $-13.79\%$
- A huge contributing factor is due to Aggravated Assaults year-to-date has been decreased by  $-17.34\%$
- We are in the middle of our Period 13 Grids. Period 13 launched on December 1<sup>st</sup>
- The rest of this presentation will follow



# PRESENTATION OVERVIEW



- Grid Crime by the Numbers
- Grid Impact Results – Violent Crime
- Crime Trends
- Murder, Robbery, Aggravated Assault
- Crime Plan Operations Updates
- Integrated Public Safety Solutions
- Crime Plan - Next Steps

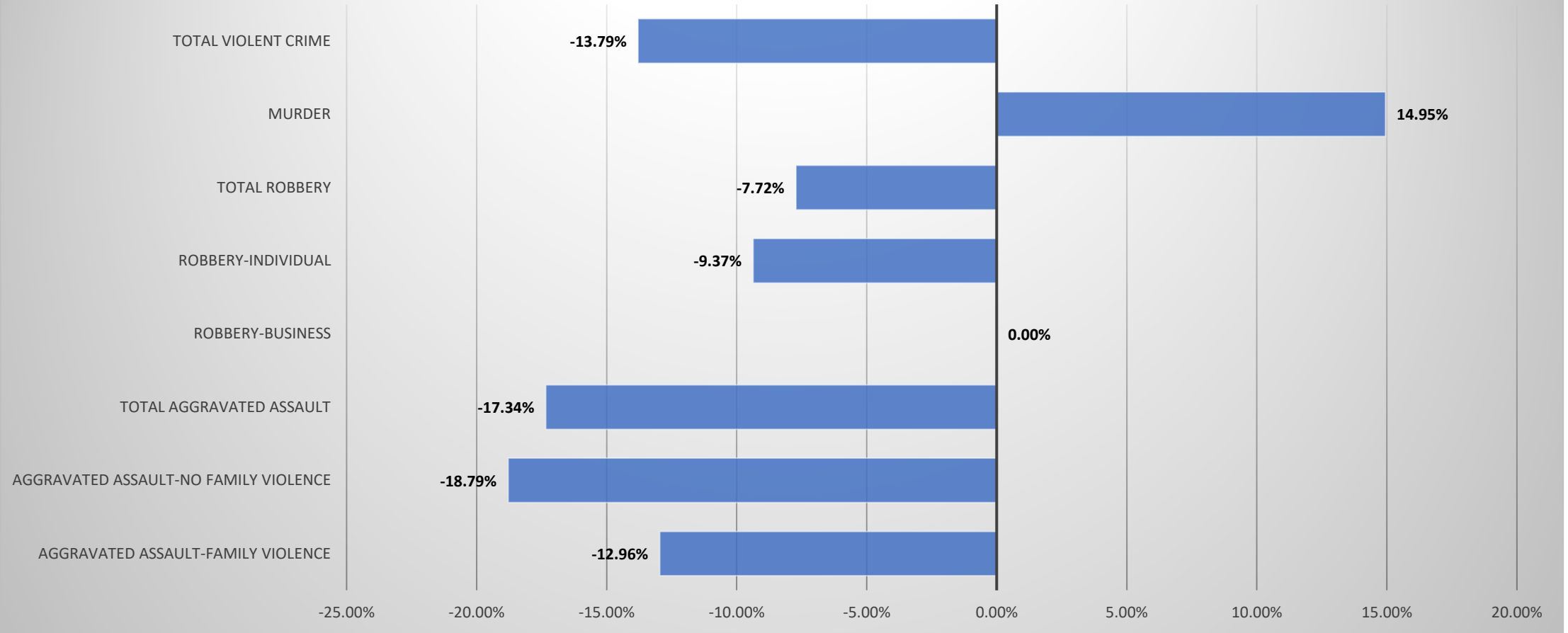




# GRID IMPACT RESULTS – OVERALL CRIME



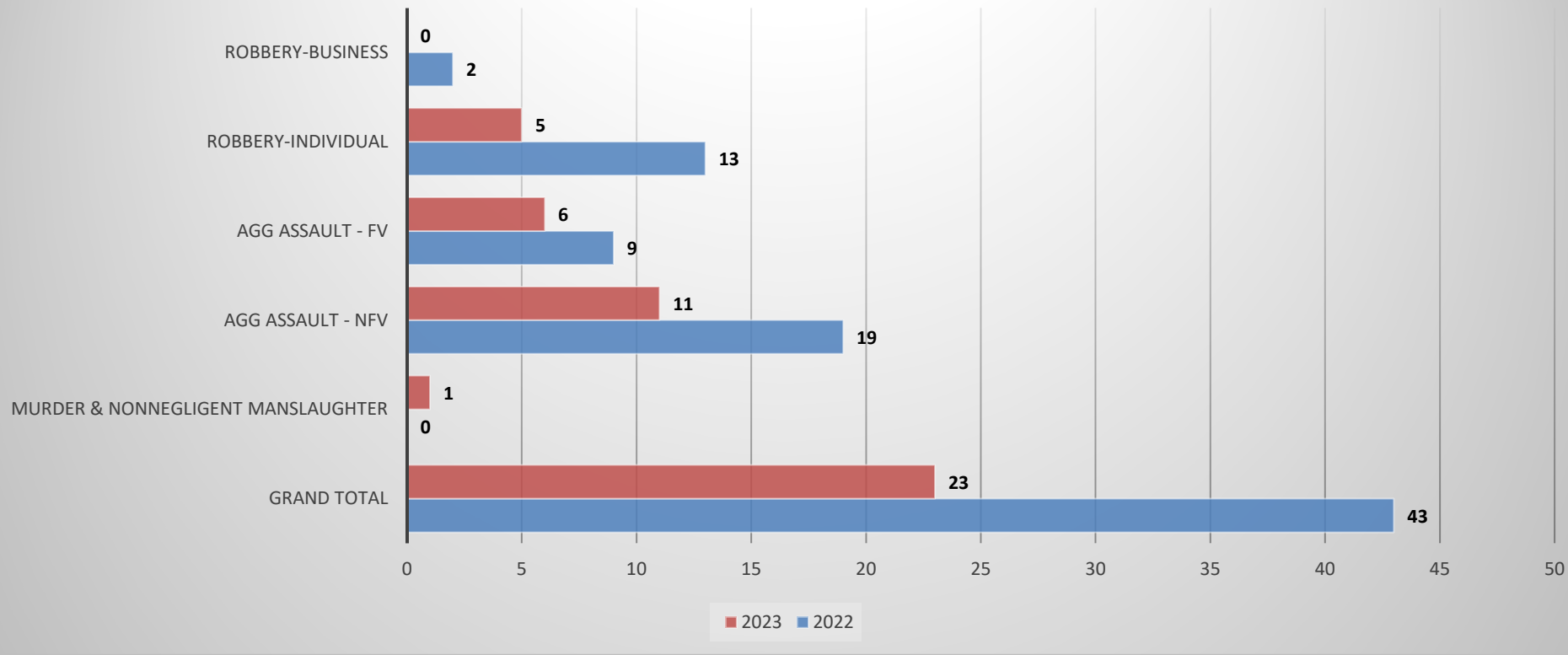
### Violent Crime 2022 vs. 2023



# GRID CRIME BY THE NUMBERS (Incidents)



### Grid Comparison – Violent Crime 2022 vs. 2023



Our crime plan is based on the theory that crime is concentrated in small areas throughout the city.

\* Phase 13 Grids  
\* Dec. 1 – Dec. 31

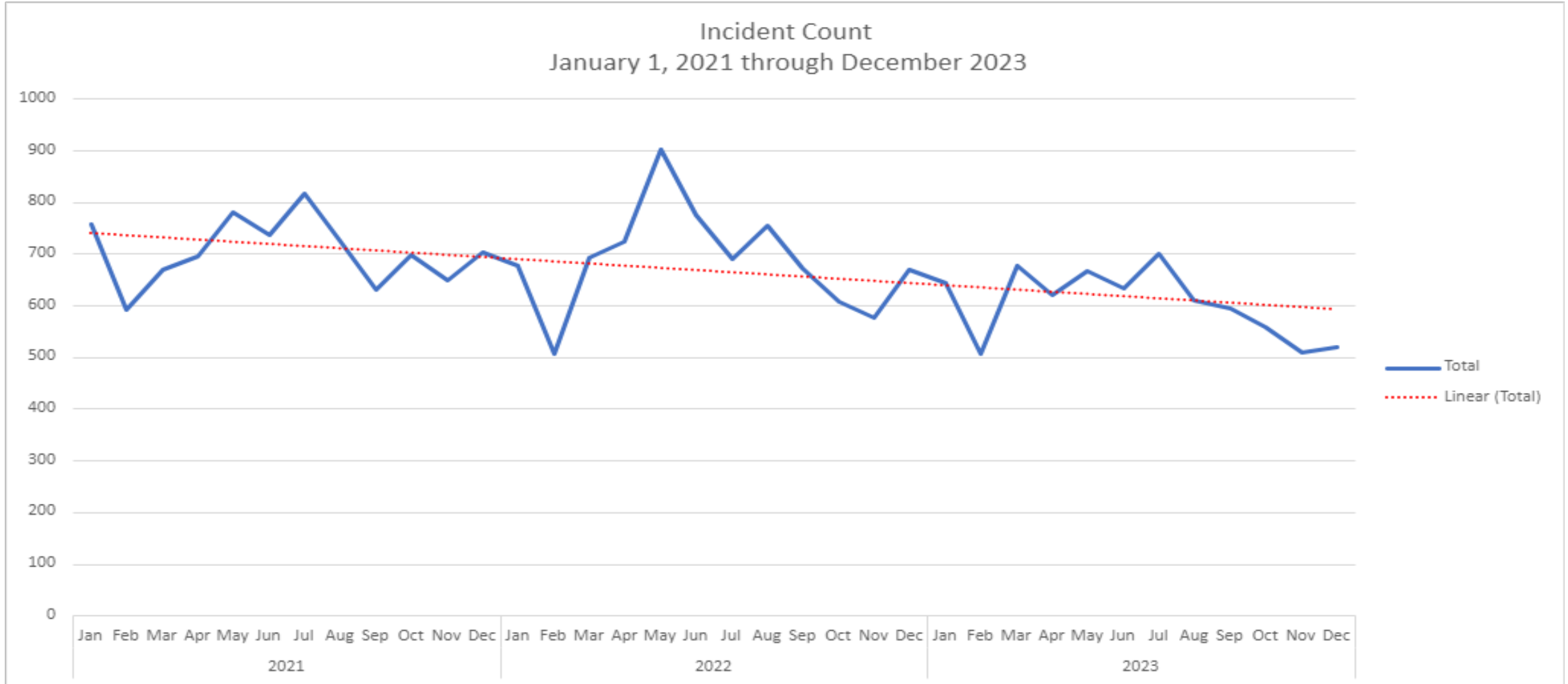
- Red – 2023
- Blue – 2022



# THE CRIME TRENDS – CITYWIDE



# THE CRIME TRENDS – CITYWIDE



- 2023 Murder Trend
- As of December 31, Murders **+14.95%** (32 More Victims)
- The rate continues to be driven by the category of Argument / Conflict.

\*Data collected as of December 31, 2023

# MURDER VICTIM DEMOGRAPHICS



- **Victim's Race**

- Black 55% (136 Victims)
- Hispanic 33% (82 Victims)
- White 11% (26 Victims)

- **Victim's Sex**

- Male 80% (197 Victims)
- Female 20% (49 Victims)

- **Suspect's Race**

- Black 50%
- Hispanic 26%
- White 4%
- Unknown 20%

- **Suspect's Sex**

- Male 76%
- Female 6%





- 2023 Robbery Trend
- Robberies **-7.72%** (194 Less Victims)
- Business Robberies **-0.00%** (0 Less Victims)
- Individual Robberies **-9.37%** (194 Less Victims)

\*Data collected as of December 31, 2023



# AGGRAVATED ASSAULT



- 2023 Aggravated Assault Trend
- Aggravated Assaults **-17.34%** (1339 Less Victims)
- Aggravated Assaults FV **-12.96%** (248 Less Victims)
- Aggravated Assaults NFV **-18.79%** (1091 Less Victims)

\*Data collected as of December 31, 2023







## **PNI Taskforce Operations since July 2022**

- **The PNI Taskforce is actively working 4 locations and multiple grids.**
- **The team has arrested 201 individuals**
- **Out of those arrests, there have been 265 Felony Charges**
- **The team has taken 140 firearms off the streets**
- **All progress has been made in areas consistent to the Crime Plan**



# VCPU FOCUSED DETERRENCE



- On November 14, 2023, the Focused Deterrence Program hosted their Second Call-In Session.
- Working in collaboration with Dallas County Probation and Texas State Pardons and Paroles, we invited more violent offenders (“Clients”) to attend the session.
- Here is the Anticipated Agenda for the Session:
  - Police Chief Eddie Garcia
  - Representative from the Mayor's Office
  - Dallas County District Attorney John Creuzot
  - United States Attorney's Office – Violent Crime Section Chief Keith Robinson
  - CEO & Co-Founder Wes Jurey and Director of Programs John Benson of the South Dallas Employment Project (SDEP)
  - Representative from MetroCare
  - CEO and Executive Director Robert Manley of The Way Back
  - A “Voice of Pain” – Victim of violence sponsored by the “No More Violence Organization”
  - A “Voice of Redemption” – Formerly incarcerated gang member, Mr. Antong Lucky of Urban Specialists.
  - Partners and Criminologists from UTSA
- For the Second Session, 7 Clients have signed up for a total of 57 services.
- We now have a total of 28 Clients that have signed up for 160 services



# Integrated Public Safety Solutions



## Crime Prevention Through Environmental Design

- Improved offense & calls for service counts in all **nine** current Risk Terrain focus areas
- Public Safety Nuisance Properties:
  - **117** properties identified (83 Apartments)
  - **-24%** YTD reduction in Violent Crime
  - **-21%** YTD reduction in police calls for service
- Completed **81** Crime Prevention Through Environmental Design assessments at properties YTD.





# Integrated Public Safety Solutions



## Crime Prevention Unit – December 2023

- **98** Coordination and inspections
- **51** Community engagement events
- **6** CPTED assessments
- **2** After-hours assessments

## Outdoor Public Lighting Improvements

- **5,687** outdoor public lighting improvements installed in areas of high nighttime crime YTD



# Integrated Public Safety Solutions



## Public Safety Diversion Programs

- **59%** of Mental Health Calls for Service staffed by Behavioral Health Team
- **109** responses by CBD Pilot Response Team
- **442** Social Services Referrals addressed by Crisis Intervention Team
- **56** Engagements by HART Team

## Apartment Communities Initiative:

- On-Going Support to PNI Program:
  - 4722 Meadow St
  - 3535 Webb Chapel Rd
- On-going Properties:
  - 13323 Esperanza (NC)
  - 13750 Esperanza (NC)



### **DICE Model**

1. Identifying necessary information on site;
2. Conduct preliminary site visits and collect baseline information;
3. Develop intervention activities for relevant stakeholders;
4. Build workplans to track progress and evaluate work;
5. Implement interventions and monitor progress consistently; and
6. Provide recommendations to property owner for sustainment and follow-up on progress.



# CRIME PLAN – NEXT STEPS



- Phase 13 Grids – Began on December 1st
  - Period 13 deployed 63 grids
- Place Network Investigations
  - Begins with a problem-focused investigation designed to uncover, identify, and disrupt the criminal networks that contribute to the violent crime in Dallas.
  - The PNI Board is made up with stakeholder government agencies such as, Office of Integrated Public Solutions, Code Enforcement, and Parks and Recreation. The Board is designed to work together to address crime and it's causes within the crime place network.
  - PNI Executive Board Meeting held with City, Community Partners, and UTSA researchers
- Focused Deterrence
  - We are constantly tracking the progress of our clients along with meeting with current partners and potential future partners.







**City of Dallas**

# **Violent Crime Reduction Plan Update**

**Public Safety Committee  
January 8, 2024**

Jason Scoggins, Major of Police  
Violent Crime Planning Unit  
Dallas Police Department

Kevin Oden, Director  
Integrated Public Safety Solutions  
City of Dallas



**City of Dallas**

# **Human Trafficking Update**

**Public Safety Committee  
January 8, 2024**

Major, Devon Palk,  
Lieutenant, Cyrus Zafrani,  
Dallas Police Department  
City of Dallas



# Overview



- Purpose
- Definition/Impact
- DPD Human Trafficking Investigations
- Adult Human Trafficking
  - Data
  - Partnerships
  - Outreach
- Juvenile Human Trafficking
  - Data
  - Partnerships
  - Outreach
- Human Trafficking Dashboard
- Next Steps



# Purpose



- Provide the Public Safety Committee and the residents of Dallas information on human trafficking of adults and children, human trafficking data, outreach efforts, and steps being taken by the Dallas Police Department to combat human trafficking.



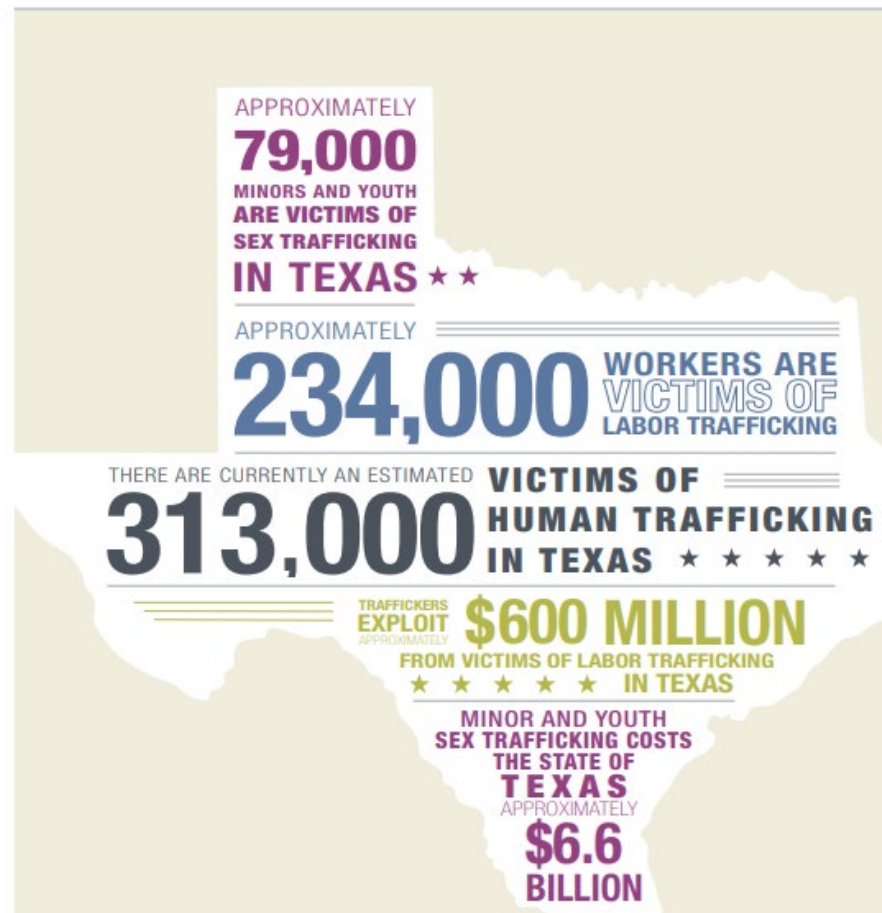
# Definition



- Human Trafficking
  - The exploitation of men, women, and children for forced labor or sex by a third-party for profit or gain. (Texas Attorney General)
- Forms of Trafficking
- Victim Profile



# Human Trafficking Impact in Texas



When using this data please use the following citation: Busch-Armendariz, N.B., Nale, N.L., Kammer-Kerwick, M., Kellison, B., Torres, M.I.M., Cook-Heffron, L., Nehme, J. (2016). Human Trafficking by the Numbers: Initial Benchmarks of Prevalence & Economic Impact in Texas. Austin, TX: Institute on Domestic Violence & Sexual Assault, The University of Texas at Austin.



# DPD Human Trafficking Investigations



- Adult human trafficking is investigated by the Human Trafficking Squad of the Special Investigations Division (SID).
- Juvenile human trafficking is investigated by the High-Risk Victim and Trafficking Squad of the Special Victims Division.
  - Offenses Investigated:
    - Trafficking and Continuous Trafficking of Persons
    - Smuggling and Continuous Smuggling of Persons
    - Promotion and Aggravated Promotion of Prostitution
    - Online and Aggravated Online Promotion of Prostitution
    - Compelling and Aggravated Compelling of Prostitution



# DPD Human Trafficking Investigations



- Human trafficking investigations generated from:
  - Tips from public, law enforcement agencies, advocates
  - Follow up from other operations
  - Victim outcry
  - Human Trafficking Hotline
  - Child Protective Services (CPS) referrals
  - National Center for Missing and Exploited Children (NCMEC)
- Human trafficking is investigated through
  - Undercover operations
  - Interviews
  - Execution of search and arrest warrants
  - HRV recovery operations
  - Working with advocates for victim placement and services



# Adult Human Trafficking



	2021	2022	2023
<b>Trafficking Cases</b>	49	142	157
<b>Arrests</b>	5	28	116
<b>Victims Recovered</b>	11	45	44
<b>Victims Received Services</b>	2	30	37

	2021	2022	2023
<b>Prostitution Cases</b>	170	365	361
<b>Arrests</b>	39	208	400
<b>Victims Recovered</b>	3	5	11
<b>Victims Received Services</b>	0	0	16



# Adult Human Trafficking



- Partnerships
  - Mayor's Domestic Violence and Human Trafficking Advisory Council
  - Homeland Security Investigations North Texas Trafficking Task Force
  - North Texas Coalition Against Human Trafficking
  - A21
  - Precious Child Inc.
  - Salvation Army
  - Our Calling
  - The Underground
  - Ranch Hands Rescue
  - Rescue Hill
  - Mosaic
  - Restored Hope Ministries
  - Work with additional NGOs currently, and as they become known





# Adult Human Trafficking



- Outreach
  - Texas Advocacy Project Roundtable
  - Human Trafficking Panel at UNT Dallas
  - Faith and Community Leaders Workshop
  - A21 Walk for Freedom
  - Interviews with Media, Radio
  - Presentations to local schools, businesses
- Success Story



# Juvenile Trafficking



- High-Risk Victim and Trafficking Squad (HRVT)
  - Responsible for identifying and recovering victims under the age of 18 and arresting their perpetrators.
  - Recovered 99 trafficking victims in 2023.
  - Nationally recognized model as the gold standard with a victim-centered approach.
  - Working on each case collaboratively with a Multi-Disciplinary Team (MDT)
    - Local, state, and federal partners
    - Non-profit organizations providing aftercare to victims



# Juvenile Trafficking



- High-Risk status is met based on the following criteria:
  - Runaway for more than 30 consecutive days, or more than 4 times in a 12-month period.
  - Runaways who are 12 years of age or younger.
  - Children with 2 or more separate incidents of sexual abuse or exploitation.
  - Identified as a prior victim of sex trafficking.
  - Other risk factors include drug use, Inter-generational sexual abuse, housing instability, immigration status, or childhood experiences of domestic violence or neglect.



# Juvenile Trafficking



	2021	2022	2023
<b>Trafficking Cases Investigated</b>	290	247	235
<b>Arrests</b>	82	64	74
<b>Victims Recovered</b>	81	101	99
<b>Victims Received Services</b>	81	101	99



# Juvenile Trafficking



- Education and Outreach
  - The Unit is staffed with a full-time education and outreach officer who develops, schedules, and presents cyber safety topics, child sexual abuse, exploitation, and trafficking recognition to teenagers, teachers, coaches, caregivers, parents, and community leaders.
  - Conducted 257 presentations for more than 13,500 attendees in 2023.
- Educating Law Enforcement and other MDT partners
  - DPD Child Exploitation and HRVT detectives are revered as subject matter experts in their field by their peers across the country and regularly present and teach at law enforcement conferences across the nation on topics related to their fields, and case studies highlighting the complexity and magnitude of the types of cases they work.



# Juvenile Trafficking



- Partnerships
  - Mayor's Domestic Violence and Human Trafficking Advisory Council
  - Homeland Security Investigations North Texas Trafficking Task Force
  - North Texas Coalition Against Human Trafficking
  - National Center for Missing and Exploited Children (NCMEC)
  - Traffick911
  - Refuge City
  - New Friends New Life
- Success Story



# Human Trafficking Dashboard



- Human Trafficking Awareness Dashboard
  - Developed by The Office of Data Analytics and Business Intelligence (DBI), in partnership with the Dallas Police Department
    - Metrics and data related to DPD's efforts to prevent human trafficking
    - Metrics and data from partner shelters and advocacy groups
    - Location and number of offenses, victim demographics
    - Data will be updated regularly
- Presentation of dashboard
  - Dr. Brita Andercheck, Chief Data Officer



# Next Steps



- Facilitation of *Interdiction for the Protection of Children (IPC)* training for Patrol Officers
- Continued work with DBI on the Human Trafficking Dashboard to improve reporting of human trafficking
- Update on resuming the Prostitution Diversion Initiative (PDI)







**City of Dallas**

# Human Trafficking Update

**Public Safety Committee  
January 8, 2024**

Major, Devon Palk,  
Lieutenant, Cyrus Zafrani,  
Dallas Police Department  
City of Dallas



**City of Dallas**

# **Dallas Fire-Rescue's Proposed Changes to Promotional Standards**

**Public Safety Committee  
January 8, 2024**

Captain Robert Borse  
Dallas Fire - Rescue  
City of Dallas

# Presentation Overview



- Background / History
- Scope of Proposed Changes
- Civil Service Rule Revision Road Map
- Index of Proposed Language Changes



# Background / History



- Dallas Fire-Rescue (DFR) is considering changes to its promotional process and standards to improve performance in the following areas:
  - Recruitment and Retention
  - Operational Effectiveness
  - Leadership Development
  - Employee Morale



# Background / History



- This project has involved
  - Collaboration between:
    - DFR leadership
    - Civil Service Department (CVS)
    - Employee Associations
  - Research into industry best practices from comparable departments





# Background / History



- Some changes are necessary to ensure that the requirements and testing process for new hires are efficient and in line with current industry standards.
- Currently, the section of the Civil Service Rules governing DFR's promotional process creates an inconsistent and potentially problematic process.
- DFR's current standards for promotion are not consistent with industry best practices.
  - Most comparable departments in Texas utilize a standard of two years in each rank to be eligible to test for promotion



# Background / History



- Comparison to other Fire Departments in Texas
  - Time requirements in previous rank:
    - El Paso: 2.5 yrs.
    - Arlington: 2.0 yrs.
    - San Antonio: 2.0 yrs.
    - Houston: 2.0 yrs.
    - Ft. Worth: 2.0 yrs.
    - Austin: 2.0 yrs.



# Background / History



- The current rules allow employees on probation and/or that have not fulfilled all requirements to test for promotion if they would become eligible within six months of the test.
  - The employee would not be eligible for promotion until successfully satisfying all requirements.
  - This can potentially create situations inconsistent with other sections of the Civil Service Rules and introduces the potential for problematic testing processes and results.





# Scope of Proposed Changes



- Overall review of language for consistency and clarity.
- Ensure that all requirements for new hires are in line with current industry standards.
- Review testing procedures for new hires and address any identified areas of improvement.
- Provide language for the allowance of additional new future positions.



# Scope of Proposed Changes



- Ensure a promotional process that positively impacts:
  - Recruiting and Retention
  - Officer Development
  - Safety
  - Operational Efficiency and Effectiveness
  - Employee Engagement and Morale
- DFR is proposing a uniform standard (two years in each rank) and consistent language for all promotional opportunities.



# Scope of Proposed Changes



- Proposed promotional timeline changes:

• <b>CURRENT:</b>	<b>Time in Previous Rank</b>	<b>Years of Service (YOS)</b>
• Driver-Engineer (DE)	2.0 yrs. as FRO plus probation	2.75 yrs.
• Lieutenant (LT)	6 mos. as DE and 4 YOS	4.67 yrs.
• Captain (CPT)	1 yr. as LT and 5 YOS	6.58 yrs.
• Battalion Chief (BC)	18 mos. as CPT and 7 YOS	8.50 yrs.

• <b>PROPOSED:</b>	<b>Time in Previous Rank</b>	<b>Years of Service (YOS)</b>
• Driver-Engineer	2.0 yrs. as FRO	3.25 yrs.
• Lieutenant	2.0 yrs. as DE	7.17 yrs.
• Captain	2.0 yrs. as LT	11.08 yrs.
• Battalion Chief	2.0 yrs. as CPT	15.00 yrs.



# Scope of Proposed Changes



- Comparison to Dallas Police Department

• <b>PROPOSED:</b>	<b>Time in Previous Rank</b>	<b>Years of Service</b>
• Driver-Engineer	2.0 yrs. as FRO	3.25 yrs.
• Lieutenant	2.0 yrs. as Driver-Engineer	7.17 yrs.
• Captain	2.0 yrs. as Lieutenant	11.08 yrs.
• Battalion Chief	2.0 yrs. as Captain	15.00 yrs.
• <b>DPD:</b>	<b>Time in Previous Rank</b>	
• Senior Corporal	3.0 yrs. as Police Officer	4.33 yrs.
• Sergeant	5.0 yrs. as Senior Corporal	9.33 yrs.
• Lieutenant	5.0 yrs. as Sergeant	14.33 yrs.



# Civil Service Rule Revision Road Map



- January '24 - DFR presents recommended changes to CVS
- February '24 – CVS Staff validates, and benchmarks proposed changes
  - Normally takes 4-6 weeks
- April '24 – CVS Board briefed on proposed changes



# Civil Service Rule Revision Road Map



- May '24 – CVS posts Rules Notice and initiates Employee Comment Period
- June '24 – Government Performance and Financial Management (GPFM) briefed on changes
- June - July '24 – CVS Board adopts revised rules
- August – September '24 – City Council adopts revised rules





**City of Dallas**

# **Dallas Fire-Rescue's Proposed Changes to Promotional Standards**

**Public Safety Committee  
January 8, 2024**

Captain Robert Borse  
Dallas Fire - Rescue  
City of Dallas



# Index of Proposed Changes



- DFR Promotional Standards Proposed Language Changes:
  - **All Ranks:**
    - **Current:** Those candidates who will meet the eligibility criteria for any promotional rank prior to six months following the administration of an examination may compete on that examination but will not be eligible for promotion to the higher rank until they have successfully completed the service requirements for promotion referenced in this section.
    - **Proposed:** Delete this section.





# Index of Proposed Changes



- **Driver-Engineer / Senior Fire Prevention Officer**

- **Current:** Fire-rescue department employees who have completed two years of service after completing probation as a fire-rescue / fire prevention officer shall be eligible to test for promotion.
- **Proposed:** Fire-rescue department employees who have served a minimum of twenty-four months of service as a fire rescue / fire prevention officer, and are not on probation for any reason, shall be eligible to test for promotion.



# Index of Proposed Changes



- **Fire / Fire Prevention Lieutenant**

- **Current:** Fire rescue department employees who have served in the department four years and who have served as a Driver-Engineer / Senior Fire Prevention Officer for six months shall be eligible for promotion.
- **Proposed:** Fire-rescue department employees who have served a minimum of twenty-four months as a Driver-Engineer / Senior Fire Prevention Officer, and are not on probation for any reason, shall be eligible to test for promotion.



# Index of Proposed Changes



- **Fire / Fire Prevention Captain**

- **Current:** Fire-rescue department employees who have served as Fire / Fire Prevention Lieutenant for at least one year and who have been in the department for a total of five years shall be eligible to test for promotion
- **Proposed:** Fire-rescue department employees who have served a minimum of twenty-four months as Fire / Fire Prevention Lieutenant, and are not on probation for any reason, shall be eligible to test for promotion.



# Index of Proposed Changes



- **Fire / Fire Prevention Battalion or Section Chief**

- **Current:** Fire-rescue department employees who have served in the department for seven years and who have served as a Fire / Fire Prevention Captain for eighteen months shall be eligible for promotion.
- **Proposed:** Fire-rescue employees who have served a minimum of twenty-four months as a Fire / Fire Prevention Captain, and are not on probation for any reason, shall be eligible to test for promotion.



# Memorandum



CITY OF DALLAS

DATE January 8, 2024

Honorable Mayor and Members of the City Council  
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **Dallas Police Department (DPD) Dashboard**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. In 2023, Violent Crime was -13.79% with -1,548 crimes compared to 2022.

For your quick reference, you can access DPD's Dashboard using the following link:  
[DPD Dashboard](#).

We welcome feedback and suggestions for improvement. Please continue exploring the dashboard and let us know if you have any questions or want to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at [lonzo.anderson@dallaspolice.gov](mailto:lonzo.anderson@dallaspolice.gov).

Please contact me if you have any questions or need additional information.

A handwritten signature in blue ink that reads "Jon Fortune".

Jon Fortune  
Deputy City Manager

c: T.C. Broadnax, City Manager  
Tammy Palomino, Interim City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Dr. Robert Perez, Assistant City Manager  
Carl Simpson, Assistant City Manager  
Jack Ireland, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors

## CITY WIDE SUMMARY OF CRIME STATISTICS 2023

### Total Crimes

Total crimes counted according to NIBRS rules

**92,140** crimes in 2023 YTD  
**92,100** crimes in 2022 YTD  
**40 (0.0%)** change year-over-year

### Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

**8,378** crimes in 2023 YTD  
**9,484** crimes in 2022 YTD  
**-1,106 (-11.7%)** change year-over-year

#### *Violent Crime Breakdown*

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	5,549	6,544	-15.2%	-995
ROBBERY	1,975	2,098	-5.9%	-123
RAPE	311	318	-2.2%	-7
MURDER & NONNEGLIGENT MANSLAUGHTER	212	187	13.4%	25
FONDLING	211	208	1.4%	3
SODOMY	79	90	-12.2%	-11
SEXUAL ASSAULT WITH AN OBJECT	39	37	5.4%	2
INCEST	1	2	-50.0%	-1
STATUTORY RAPE	1	0		1

### Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

**11,582** crimes in 2023 YTD  
**12,988** crimes in 2022 YTD  
**-1,406 (-10.8%)** change year-over-year

### Hate Crimes

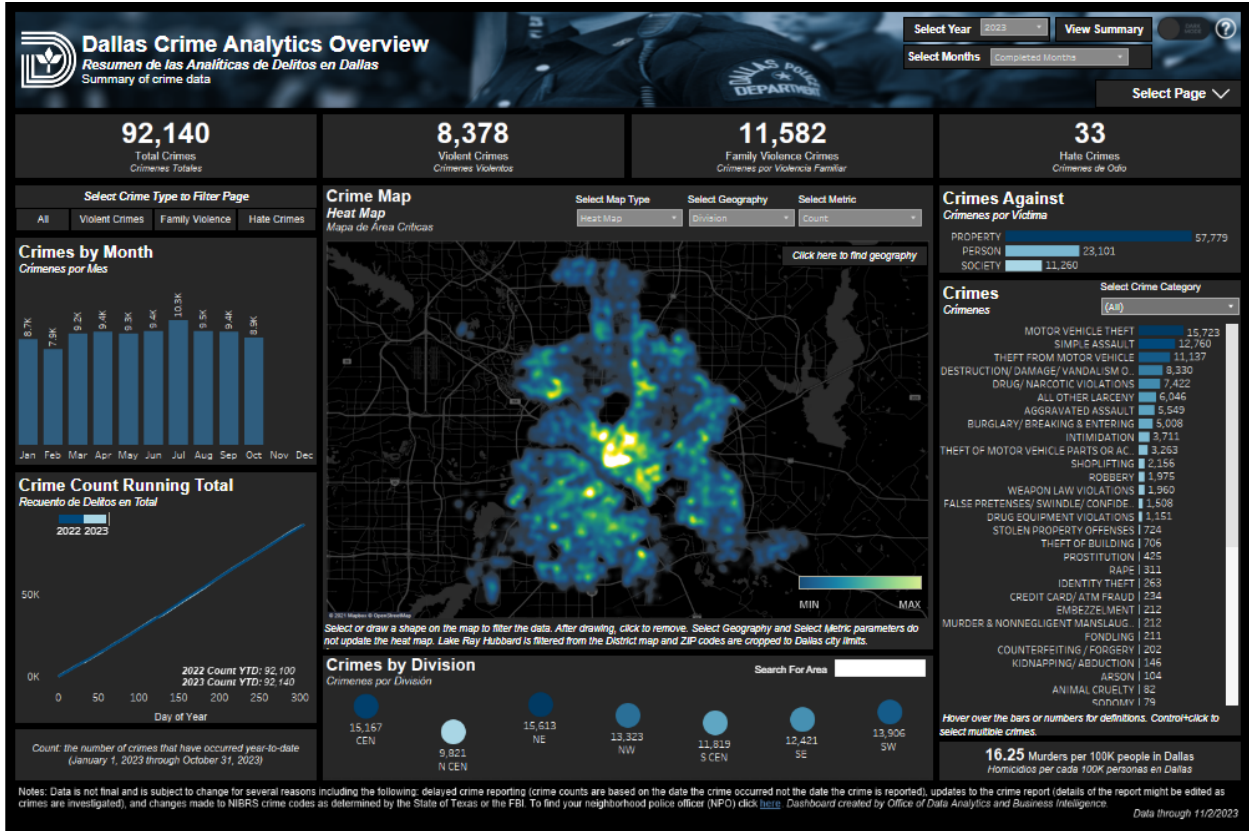
**33** crimes in 2023 YTD  
**40** crimes in 2022 YTD  
**-7 (-17.5%)** change year-over-year

#### Definitions

*Crimes YTD: the number of crimes that have occurred year-to-date (January 1, 2023 to October 31, 2023)*

*Crimes YTD last year: the number of crimes that occurred year-to-date last year (January 1, 2022 to October 31, 2022)*

*Change year-over-year: count change and percent change in the Crimes YTD compared to Crimes YTD last year*





# Dallas Police Department Dashboard December 2023

### FY23-24 BUDGET

#### December Top 10 OT Activity Codes (By Hrs.)\*

Activity Code	Hours
Detective Case...	7,451
Patrol Response	5,594
Min Staffing	4,393
Patrol Direct Init	4,039
Admin	3,418
Love Field	3,103
Investigation to Call	3,057
Instructor Training	2,278
Speeding/Racing	2,173
Holiday Plan	1,927
All Other	18,574

#### Sworn Overtime

Category	Value
Overtime Budget	\$42.5
Net Reimburse & Revenue	\$52.3
EOY Estimate	\$57.4

#### Total Budget

Category	Value
Total Budget	\$656.9
EOY Estimate	\$656.9

### CRIME REPORTING\*\*\*\*\*

#### Total Arrests

Month	2023 Arrests	2024 Arrests
October	~2,500	~2,500
November	~2,500	~2,500
December	~2,500	~2,500
January	~2,500	~2,500
February	~2,500	~2,500
March	~2,500	~2,500
April	~2,500	~2,500
May	~2,500	~2,500
June	~2,500	~2,500
July	~2,500	~2,500
August	~2,500	~2,500
September	~2,500	~2,500

#### Year to Date Crime (NIBRS) January 1, 2023 - December 31, 2023

Offense	2023	2022	Count Diff	% Change	Clearance Rate
Assault Offenses	25,860	28,291	-2,431	-8.6%	59.3%
Agg Assault FV	1,665	1,913	-248	-13.0%	-
Simple Assault FV	9,866	11,028	-1,162	-10.5%	-
Homicide Offenses	292	268	24	9.0%	67.4%
Murder & Nonnegligent Manslaughter	246	214	32	15.0%	-
Human Trafficking	59	52	7	13.5%	51.9%
Kidnapping / Abduction	176	150	26	17.3%	65.7%
Sex Offenses	731	778	-47	-6.0%	53.9%
Sub-Total	27,118	29,539	-2,421	-8.2%	59.3%
Arson	140	189	-49	-25.9%	7.9%
Bribery	2	3	-1	-33.3%	100.0%
Burglary / Breaking & Entering	6,026	6,718	-692	-10.3%	6.9%
Counterfeiting / Forgery	237	319	-82	-25.7%	9.6%
Destruction / Vandalism	9,898	10,046	-148	-1.5%	8.6%
Embezzlement	260	351	-91	-25.9%	21.5%
Extortion / Blackmail	44	12	32	266.7%	-
Fraud	2,402	2,411	-9	-0.4%	46.2%
Larceny / Theft	28,174	29,547	-1,373	-4.6%	4.1%
Motor Vehicle Theft	18,769	13,405	5,364	40.0%	5.0%
Robbery	2,318	2,512	-194	-7.7%	24.1%
Stolen Property Offenses	857	764	93	12.2%	94.8%
Sub-Total	69,127	66,277	2,850	4.3%	8.6%
Animal Cruelty	90	131	-41	-31.3%	16.7%
Drug / Narcotics	10,236	9,805	431	4.4%	61.6%
Gambling	79	65	14	21.5%	13.9%
Pornography / Obscene Material	54	76	-22	-28.9%	55.4%
Prostitution Offenses	571	287	284	99.0%	78.9%
Weapon Law Violations	2,281	2,553	-272	-10.7%	71.0%
Sub-Total	13,311	12,917	394	3.1%	63.3%
Total	109,556	108,733	823	0.8%	27.0%

### SWORN STAFFING AND HIRING FISCAL YEAR\*\*\*\*

Function	FY 23-24 YTD	FY 22-23 YTD	FY 21-22
CBD	83	89	80
Central	169	168	180
NE	268	274	311
SE	254	256	279
SW	241	241	265
NW	231	228	236
NC	201	193	214
SC	237	238	264
Nuisance Abatement	8	9	10
Community Affairs (NPO)	109	102	92
Right Care	22	23	18
Patrol Total	1,823	1,818	1,948
Support	125	119	118
Administrative	183	182	136
Investigations	512	500	462
Tactical and Special Ops	275	275	256
Trainees	121	164	164
Total	3,039	3,058	3,084

### PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division			Response time	
	Person	Property	MTD Total	YTD Total	Priority 1
CBD					
Central	0.50%	4.39%	-0.14%	4.70%	8.42
NE	-14.77%	11.98%	-3.16%	1.99%	11.02
SE	-9.23%	8.20%	-3.95%	0.00%	13.11
SW	-8.14%	7.71%	0.76%	1.31%	12.55
NW	-3.81%	-5.82%	-3.67%	-2.80%	9.61
NC	-11.35%	-0.87%	-15.92%	-4.70%	9.58
SC	-7.04%	5.67%	-4.43%	3.47%	13.73
Nuisance Abatement					
Community Affairs (NPO)					
Right Care					
Patrol Total					
Support					
Administrative					
Investigations					
Tactical and Special Ops					
Trainees					
Total					

### FY 23-24 Hiring and Attrition

Month	Hired	Attrition
October	1	21
November	22	14
December	7	14
January		
February		
March		
April		
May		
June		
July		
August		
September		

### FY23-24 Hiring Goal : 250

Category	Value
Goal	250
Hired YTD	30

### INTERNAL AFFAIRS\*\*\*\*\*

Complaint Type	2023 YTD	2022 YTD	% Change
Investigations Completed	244	292	-16.4%
Use of Force Complaints Received	73	69	5.8%

### Top 911 Calls

Type	Calls YTD	December-2023	December-2022
Major Disturbance	108,354	8,585	8,994
Other Incidents	52,161	4,057	4,003
Other Escalated	62,996	4,923	5,070
Suspicious Person	25,000	1,899	1,979
Minor Accident	23,990	2,056	2,108
Business Alarm	17,543	1,453	1,510
Major Accident	20,622	1,774	1,774
Loud Music	3,162	129	299
Burg Motor Veh	20,096	1,807	1,418
Crisis Intervention	13,235	925	1,081
911 Hang-up	4,739	360	415

### COMMUNICATIONS

#### 911 Call Center Information

911 Calls MTD	Dec Avg Answer	Dec Service Level
145,062	:04	92.21%

#### 911 Operator Staffing

Trainee	Operator	Actual	Authorized
8	95	103	130

### December Reports

Expeditor Reports	DORS Reports
1,695	2,032

#### Dispatched Calls and Response Time

Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Dec-23	10.66	97.83	287.13	316.00	42,497
YTD 2023	11.38	107.57	553.69	592.02	539,502
Dec-22	10.31	88.16	678.13	608.90	44,486
YTD 2022	9.50	64.54	385.24	443.59	568,995

**Notes:**

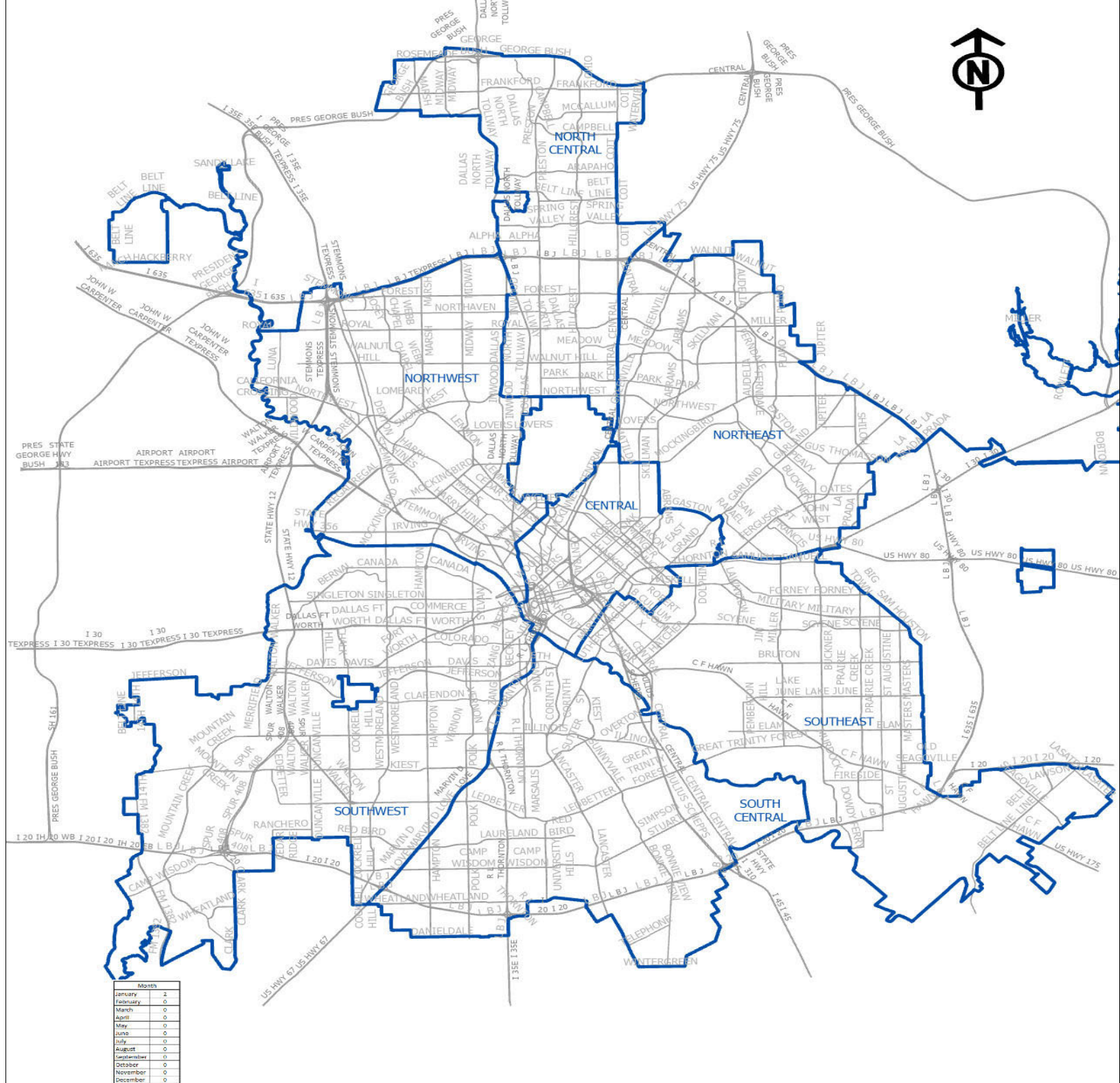
- \*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.
- \*\*YE estimate based on FY23's YTD expenditure trends.
- \*\*\* Reimbursement and Revenue for DPD
- \*\*\*\* Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21. Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.
- \*\*\*\*\* Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications
- \*\*\*\*\* Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.
- \*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.
- \*\*\*\*\* Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving



Racing / Speeding Hotspots

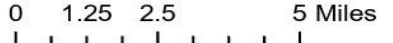
Racing / Speeding Operational Activity

# Takeover Locations

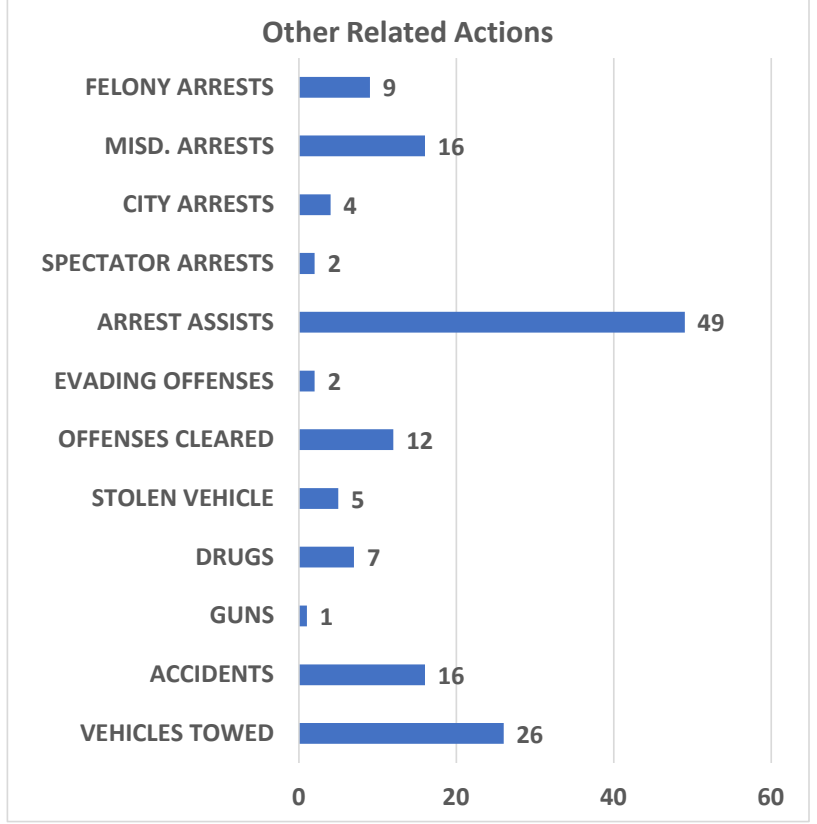
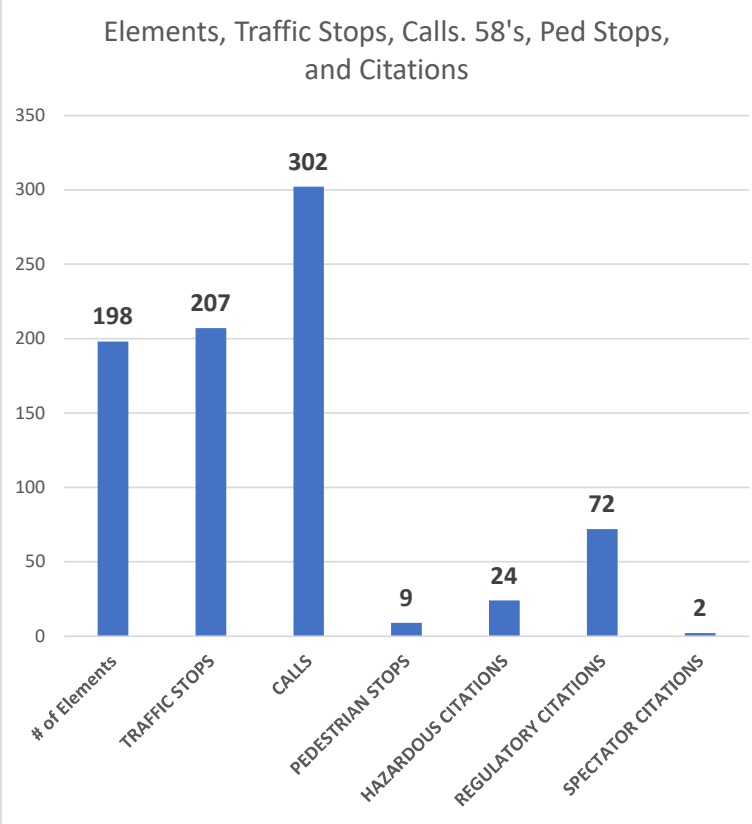


Month	Count
January	2
February	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0

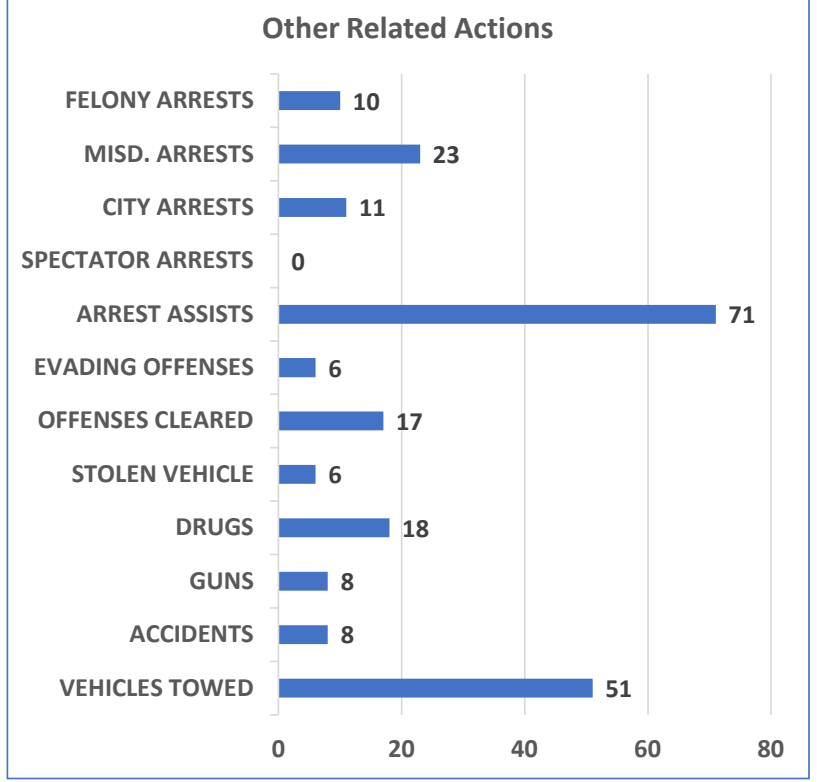
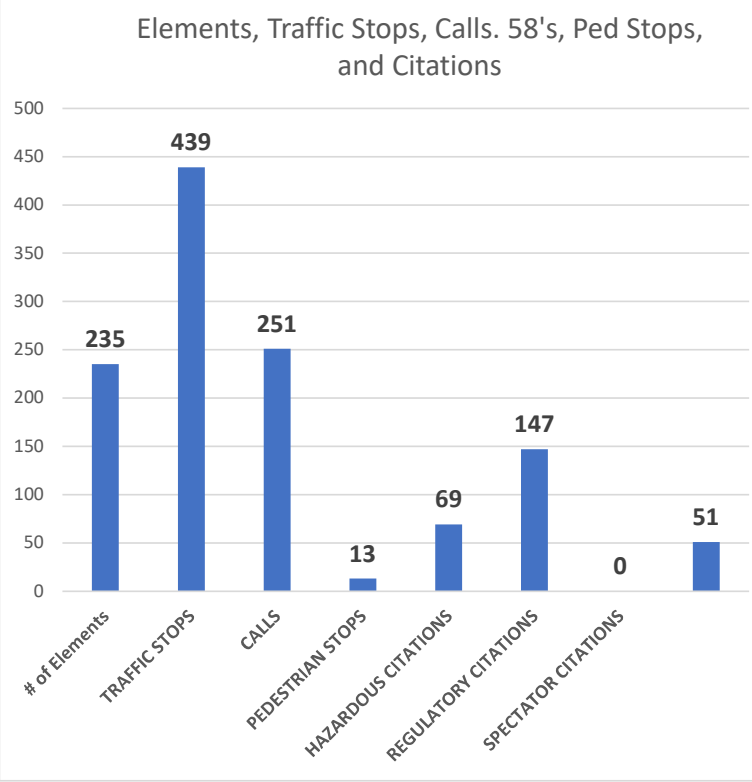
Date/Time: 1/3/2024 12:39 PM



November



December



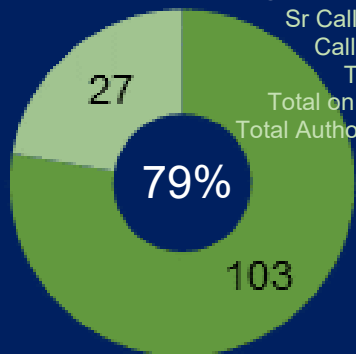
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

# 9-1-1 Communications Dashboard (December) 2023

## 911 Staffing



Sr Call Takers – 4  
 Call Takers -91  
 Trainees – 8  
 Total on Staff – 103  
 Total Authorized – 130

## Service Level Comparison

Month	FY'24	FY'23	FY'22
October	94.70%	98.40%	88.83%
November	95.10%	98.58%	94.57%
December	92.21%	97.84%	97.60%
January		98.25%	98.07%
February		98.25%	99.01%
March		97.05%	98.16%
April		94.23%	97.87%
May		75.04%	97.82%
June		91.12%	97.48%
July		93.10%	94.39%
August		95.96%	96.92%
September		92.16%	98.26%
<b>FY' Service Level</b>		<b>93.62%</b>	<b>96.47%</b>



December 2023  
 Service Level

92.21%



YTD Level  
 Jan 1 – Dec 31, 2023

92.63%



Average Answer Time  
 December 2023

:04



December 2023  
 Total 9-1-1 Calls

145,062



Call Takers in Training

8



Call Takers in Background

7

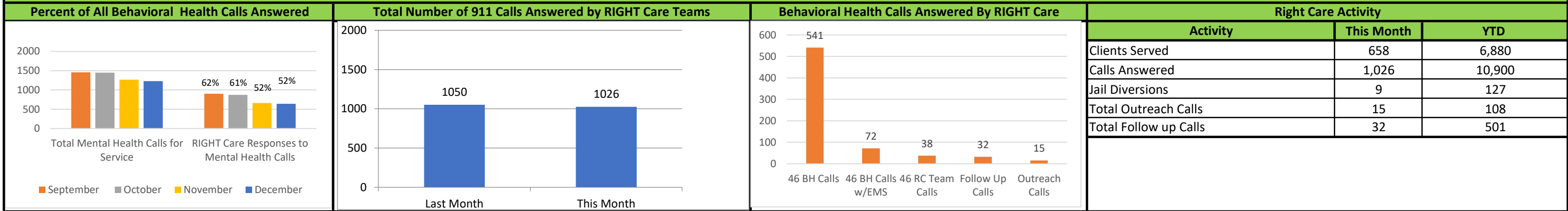
## Total Emergency Calls

Month	FY' 24	FY' 23	FY' 22
October	153,609	152,305	169,217
November	138,000	139,556	146,055
December	145,062	153,187	155,427
January		146,772	142,329
February		137,468	126,752
March		162,022	149,460
April		162,761	154,103
May		195,513	162,569
June		183,954	154,464
July		174,320	167,423
August		159,472	156,616
September		154,748	152,545

FY' 23 Total 1,922,078 FY' 22 Total 1,836,960 = 4.63% (increase)

## Office of Integrated Public Safety Solutions - December 2023 Dashboard

### Behavioral & Mental Illness Response Metrics



Crisis Intervention Team			IPS DFR Welfare Response Unit - Crisis Coordinator Activity			Summer Enrichment Program	
Referrals/911 Calls Answered	Month	Year to Date	Activity	This Month	Year to Date	Activity	July
DPD Referrals	237	1757	Calls Answered	109	428	Sites Hosted	4
Community Referrals	68	424	Social Service Referrals	45	143	Mentoring Contacts	60
311 Service Requests	4	15	<b>H.A.R.T Team Engagements</b>			Field Trips	3
Metrocare Appointments	12	131	Activity	This Month	Year to Date	Meals Provided	1320
911 Call Response	121	727	Persons Engaged	56	698	College Tours	2
			Social Service Referrals	6	81		

### Place Based Environmental Risk Interventions

Risk Terrain Modeling Area Environmental Interventions			Lighting Enhancement Projects												Public Safety Nuisance Properties																																									
Interventions	This Month	YTD													Council District	# Properties	SR Change	CIT Change	CFS Chg	VC Chg																																				
Code violations identified and worked	628	13,051	<table border="1" style="margin-top: 10px;"> <thead> <tr> <th>Month</th> <th>Ordered</th> <th>Installed</th> </tr> </thead> <tbody> <tr> <td>OCT</td> <td>206</td> <td>206</td> </tr> <tr> <td>NOV</td> <td>251</td> <td>251</td> </tr> <tr> <td>DEC</td> <td>43</td> <td>209</td> </tr> <tr> <td>JAN</td> <td></td> <td></td> </tr> <tr> <td>FEB</td> <td></td> <td></td> </tr> <tr> <td>MAR</td> <td></td> <td></td> </tr> <tr> <td>APR</td> <td></td> <td></td> </tr> <tr> <td>MAY</td> <td></td> <td></td> </tr> <tr> <td>JUN</td> <td></td> <td></td> </tr> <tr> <td>JUL</td> <td></td> <td></td> </tr> <tr> <td>AUG</td> <td></td> <td></td> </tr> </tbody> </table>												Month	Ordered	Installed	OCT	206	206	NOV	251	251	DEC	43	209	JAN			FEB			MAR			APR			MAY			JUN			JUL			AUG			1	5	11.1%	33.3%	-70.5%	-33.3%
Month	Ordered	Installed																																																						
OCT	206	206																																																						
NOV	251	251																																																						
DEC	43	209																																																						
JAN																																																								
FEB																																																								
MAR																																																								
APR																																																								
MAY																																																								
JUN																																																								
JUL																																																								
AUG																																																								
Code cases complete by owner compliance	46	845	2	3	225.0%	-77.8%	-36.4%	-50.0%																																																
Code cases complete through city intervention	36	553	3	4	200.0%	-93.8%	-1.8%	-7.7%																																																
Commercial business inspections	331	5,697	4	20	100.0%	7.5%	-13.2%	1.8%																																																
Vacant lots remediated	5	238	5	4	100.0%	-54.5%	-38.5%	-100.0%																																																
Zoning & Substandard Structure cases worked	362	7,327	6	18	70.0%	-13.3%	-17.6%	-19.0%																																																
			7	26	16.7%	-5.5%	-30.0%	-42.9%																																																
			8	10	80.0%	107.7%	-6.3%	-35.3%																																																
			9	1	100.0%	-66.7%	-54.5%	0.0%																																																
			10	8	69.2%	-50.0%	-64.9%	-100.0%																																																
			11	2	38.9%	-33.3%	-54.5%	-100.0%																																																
			12	6	105.3%	0.0%	-72.2%	-100.0%																																																
			13	2	75.0%	-10.0%	0.0%	-33.3%																																																
			14	8	57.1%	-9.5%	1.2%	-20.0%																																																
			<b>ALL</b>	<b>117</b>	<b>78.2%</b>	<b>-4.7%</b>	<b>-20.9%</b>	<b>-24.4%</b>																																																

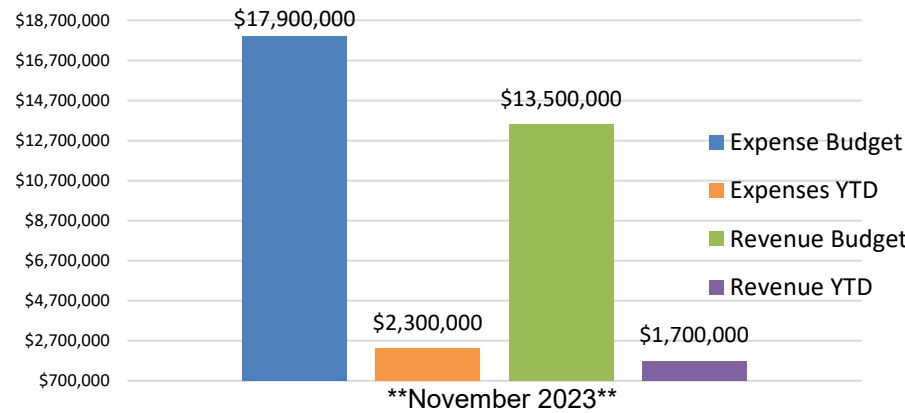
### IPS Annual Performance Metrics

GOAL	YTD	Last YTD	% Change			
Reduce incidents of gun violence in high-risk areas by 5%	759	852	-11%	<b>Increase RIGHT Care response rate to behavioral health calls by 5%</b>		
Increase number of social services provided by Violence Intervention programs by 10%	715	524	136%	Calls Answered	Behavioral Health Calls Answered	Rate of Calls Answered
Decrease rate of night crimes in lighted areas by 10%	2018	2350	-14%	16094	9542	59%
Increase Social Service Referrals by 10%	6038	1071	563%	<b>Expand the Number of properties served by the Apartment Communities Initiative</b>		
				Current	Upcoming	Goal
				4	2	6 Simultaneous
				<b>Decrease PD Calls for Service and Criminal Offenses at Public Safety Nuisance Properties by 10%</b>		
				YTD Calls for Service	YTD Offenses	
				-21%	-24%	

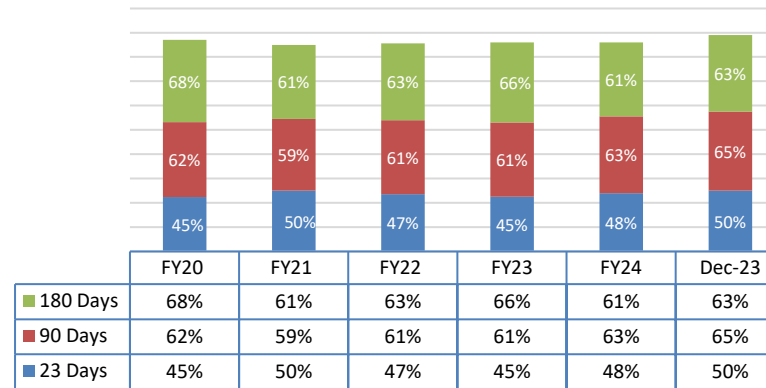


# Dallas Municipal Court and Dallas Marshals Office: Month Ending December 2023

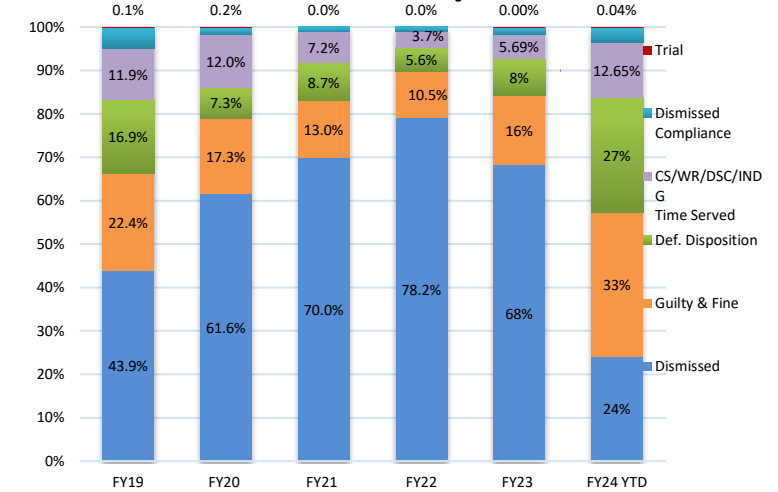
## Municipal Court Budget



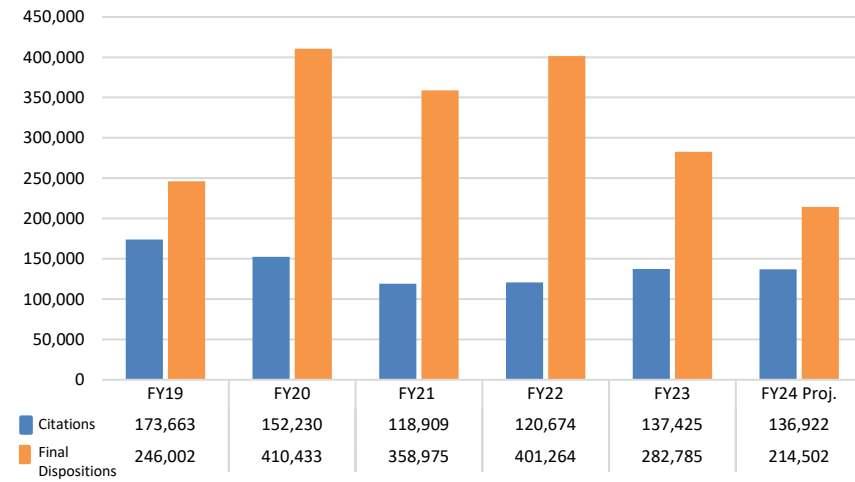
## Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



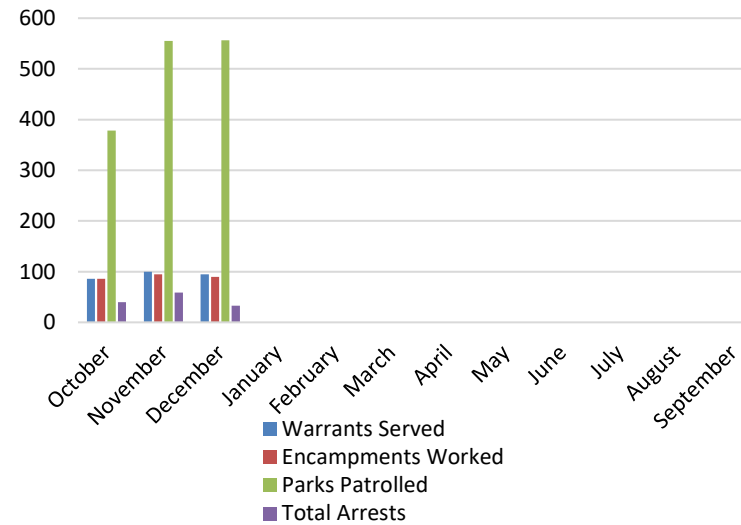
## Courthouse Dispositions



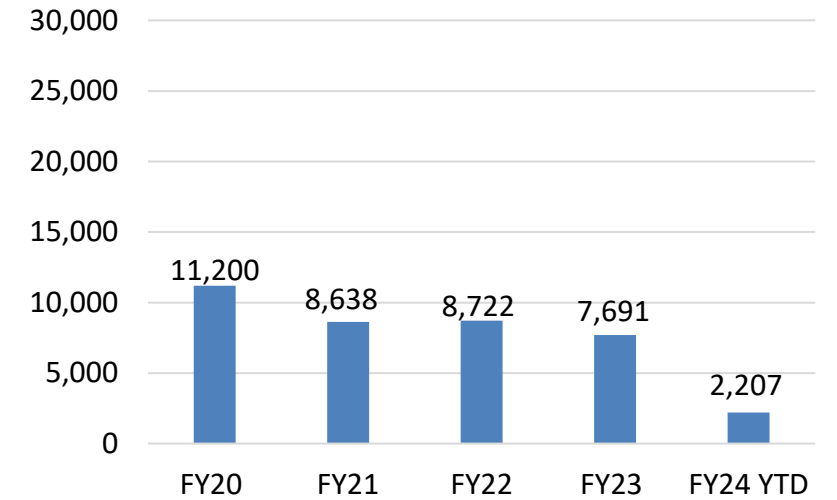
## Citation Count & Final Dispositions



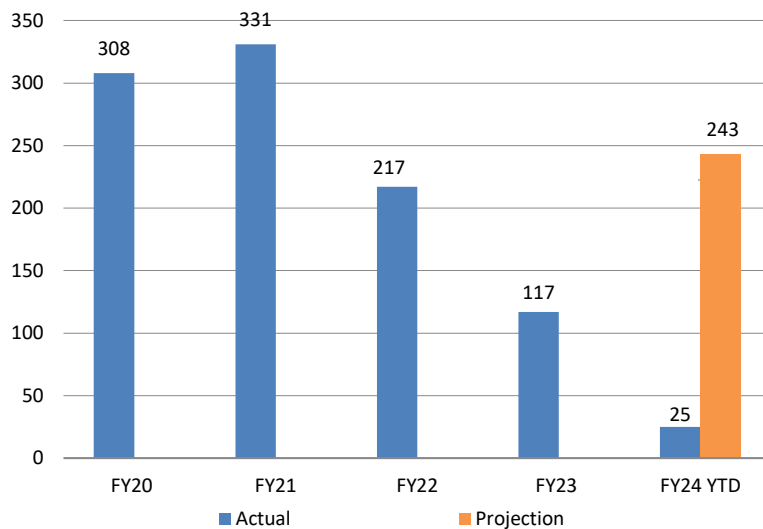
## Marshal's Enforcement Activity



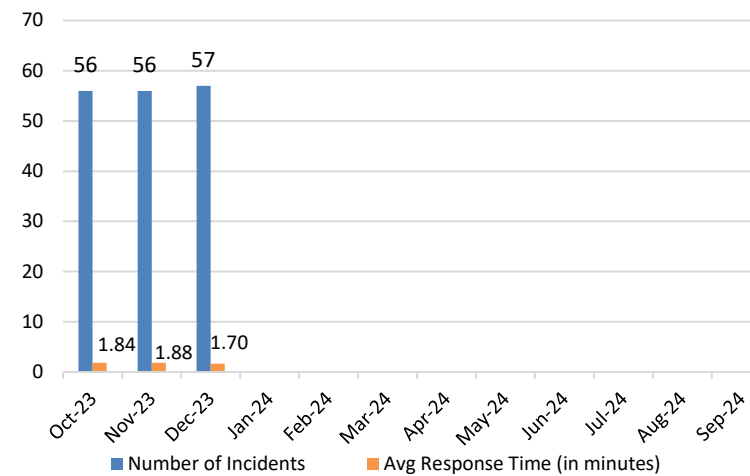
## City Detention Center Book-Ins



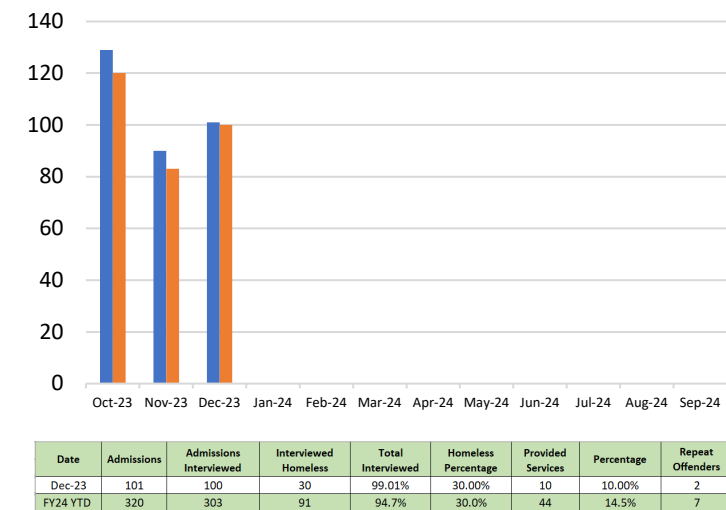
## Environmental Cases Filed



## Security Incidents and Response Time



## Sobering Center Performance



# Memorandum



CITY OF DALLAS

DATE January 8, 2024

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard for December 2023**

Dallas Fire-Rescue had 23,766 dispatched incidents for the month of December, up from 22,130 in November. As you are aware, DFR has a stated goal of 90% achievement for the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. The EMS metric remained below our targets at 86% but is an increase in performance from November. The Fire metric has risen to 90%. These improved system performances are attributed, in part, to improvements in response efficiency as a result of the ongoing Emergency Response Review Project as well as the Squad and Rescue Squad programs, which help mitigate gaps in emergency response coverage. We will continue to analyze data and adjust resources and strategies as necessary to achieve our target goals.

We had 7 significant fires for the month of December, which is up from the 3 we had in November. As is normal for this time of year, our inspection activity decreased. Our rescue unit hours of utilization (UHU) numbers increased to 37.0% overall.

We currently have 65 recruits in various stages of Training. These recruits will be assigned to the field in January and May of this year.

For your quick reference, you can access DFR's Dashboard using the following link:  
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSESETIMES?isGuestRedirectFromVizportal=y&embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Justin Ball at [justin.ball@dallasfire.gov](mailto:justin.ball@dallasfire.gov).

A handwritten signature in blue ink that reads "Jon Fortune".

Jon Fortune  
Deputy City Manager

c: TC Broadnax, City Manager  
Tammy Palomino, Interim City Attorney  
Mark Swann, City Auditor  
Billerae Johnson, City Secretary  
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Jack Ireland, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors



# DFR Executive Summary for Month Ending: December 2023



**280,986**

Total 911 DFR Incidents  
Incidentes totales de 911 DFR

**86%**

Medical Responses within 9 minutes  
Respuestas médicas en 9 minutos o menos

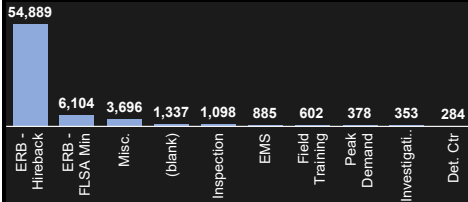
**40%**

Medical Responses within 5 minutes  
Respuestas médicas en 5 minutos o menos

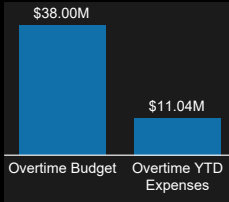
**90%**

Structure Fire Responses within 5 minutes, 20 seconds  
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

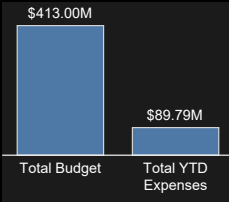
### Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



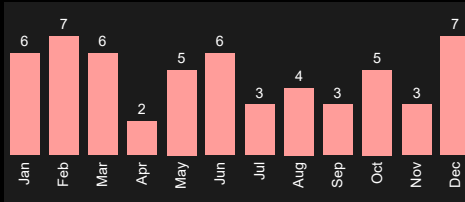
### Sworn Overtime Presupuesto de Horas Extras



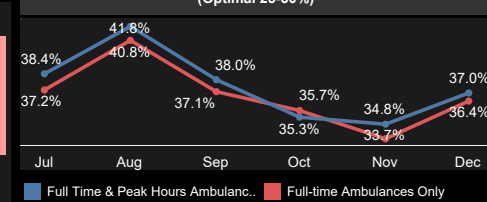
### Total Budget\* Presupuesto



### Significant Fires Incendios Significativos por Mes



### Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

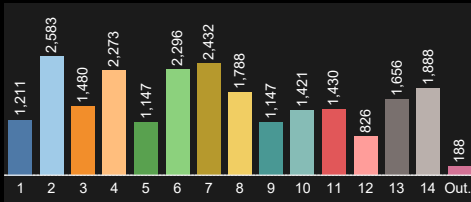


### Sworn Staffing & Hiring Categorías de Personal

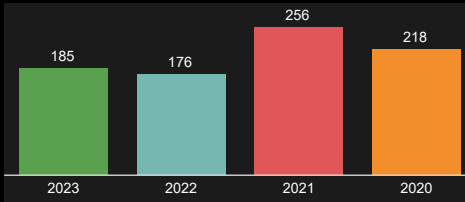
	2022	2023
EMS & Emergency Resp..	1,619	1,628
Dispatch Comms & GIS	60	67
Fire Prevention & Inspec..	85	111
Training & Recruitment	178	233
Arson Investigation EOD	29	26
Aircraft Rescue Fire Figh..	45	43
Total Staff	2,016	2,108

Number of Frontline Paramedics: 887  
Total Number of Active Paramedics: 1,609

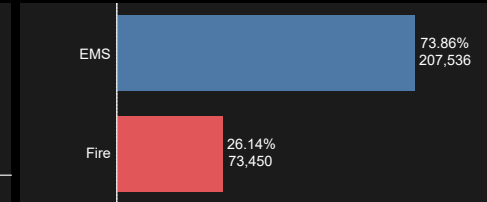
### Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



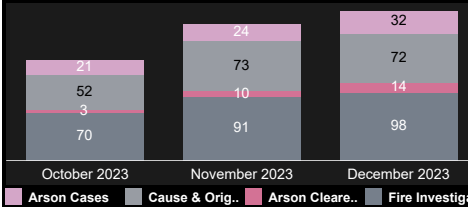
### Smoke Detector Installs Instalaciones de Alarma de Humo



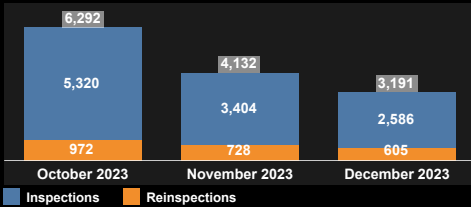
### Fire Communications & Dispatch Despachos por Categorías de Incidente



### Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



### Inspections & Re-Inspections Inspecciones de Estructuras



### Academy Breakdown Información de la Academia

Class:	371	372	373
# of Trainees	23	18	24
Start Date	Oct-22	Oct-22	Mar-23
End Date	Jul-24	Jul-24	Nov-24
ERB Assigned	Jan-24	Jan-24	May-24

### Fleet Status (Spanish Place holder)

Apparatus	Capacity	Current	Repair	Order	Reserv..
Engine	58	55	28	4	0
Rescue	47	47	20	29	2
Squad	6	5	1	0	0
Truck	23	23	13	2	1

\*Orders are deliveries expected by end of CY23  
\*Squads make up apparatus deficits

\* YTD-Exp – Do Not Include Encumbrances

# Memorandum



CITY OF DALLAS

DATE January 8, 2024

Honorable Members of the Public Safety Committee  
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Facility Construction Update**

Please accept this memorandum as an update to the ongoing construction projects involving fire stations through a collaboration between Dallas Fire-Rescue (DFR) and the Office of Bond and Construction Management (BCM), Office of Economic Development (ECO), and construction contractors:

1. Fire Station 41 (5920 Royal Ln) – Final touches are being implemented. Substantial Completion of this facility is expected by January 19<sup>th</sup> and full operations conducted from this station beginning January 20<sup>th</sup>.
2. Fire Station 22 (12200 Coit Rd) – Abatement of lead paint is complete. The station is open and operational.
3. Fire Station 56 (7040 Belt Line Rd) – Kitchen remodel will be completed once delivery of cabinets and countertops is received. No ETA is currently available.
4. Fire Station 57 (10801 Audelia Rd) – Open and drop ceiling installations are expected to be completed this week.
5. Fire Station 11 (3828 Cedar Springs Rd) – DFR conducted walk-throughs of the station with BCM, Bond, and BSD in December to determine scope of work for showers in Officer's quarters and electrical panel replacement. Repair work should begin within the next two weeks.
6. Building C (Maintenance Shop at 5000 Dolphin Rd) - Plumbing repairs began in late December. Anticipated completion is mid-January.

Should you have questions, or need additional information, please contact Fire Chief Dominique Artis at [Dominique.artis@dallasfire.gov](mailto:Dominique.artis@dallasfire.gov).

Jon Fortune  
Deputy City Manager

c: T.C. Broadnax, City Manger  
Tammy Palomino, Interim City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Deputy City Manager

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Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors

# Memorandum



CITY OF DALLAS

DATE January 8, 2024

Honorable Members of the Public Safety Committee

TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue Fleet Maintenance Update**

Dallas Fire-Rescue (DFR), to provide excellent service delivery to the residents of the City of Dallas, strives to maintain adequate resources to allow for efficient and effective emergency response. Please accept this memorandum as an update to the status of the DFR emergency fleet.

The status of emergency apparatus, as of January 3<sup>rd</sup>, 2024, is as follows:

UNIT	OPTIMAL	CURRENT	SQUAD***	RESERVE	REPAIR*	ON ORDER**
ENGINE	58	55	3	0	28	4
TRUCK	23	23	0	1	13	2
RESCUE	47	47	0	2	20	29

***\*Repairs are apparatus currently out of service and being repaired***

***\*\*Orders are apparatus expected to be delivered by end of CY23***

***\*\*\*Squads are only in service when Engines or Trucks are out of service***

As requested, the below table illustrates the emergency response apparatus removed from service due to catastrophic loss (i.e., accidents) since FY21:

UNIT	FY21	FY22	FY23	TOTAL
ENGINE	2	1	1	4
TRUCK	1	0	0	1
RESCUE	2	0	1	3
BLOCKER	0	0	1	1

During December 2023, one of DFR's new engines sustained significant damage while positioned to block traffic on a major residential thoroughfare. The extent of needed repairs is currently being assessed. Five (5) recently delivered new engines will be deployed later this month after equipment is installed and crews are trained on the new units.

To address potential apparatus shortages and minimize negative effects on departmental operations, DFR has developed and deployed various strategies, including the utilization of rental agreement, the Squad Program, and the Blocker Program.



DATE January 8, 2024  
SUBJECT **Dallas Fire-Rescue Fleet Maintenance Update**  
PAGE **2 of 2**

DFR's fleet maintenance program has evolved to include a more aggressive and comprehensive preventative maintenance plan for all apparatus and a stronger driver safety program. To address staffing concerns, DFR has strengthened its mechanic technician recruitment and retention through expanded recruitment sources and partnerships, improved salary scales, improved training, and a robust succession plan. Additionally, DFR has partnered with the Performance, Strategy, and Innovation Department to implement 5 key initiatives outlined from an extensive visioning exercise. The first initiative will focus on retention of mechanic technicians within the DFR Fleet Maintenance Shop.

DFR anticipates that through the above plans and programs, any negative operational effects from fleet shortages will be avoided. It is our expectation that the resulting improved operational, training, and staffing plans will aid in further protecting the status of our emergency fleet for years to come.

Should you have questions, or need additional information, please contact Fire Chief Dominique Artis at [Dominique.artis@dallasfire.gov](mailto:Dominique.artis@dallasfire.gov).



Jon Fortune  
Deputy City Manager

c: T.C. Broadnax, City Manager  
Tammy Palomino, City Attorney  
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# Memorandum



CITY OF DALLAS

DATE January 8, 2024

Honorable Members of the Public Safety Committee  
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **Dallas Online Reporting System (DORS) Update**

On July 3, 2023, the Dallas Police Department (DPD) began requiring certain non-emergency incidents to be reported through the Dallas Online Reporting System or by reporting the incident over the phone. The requirement aimed to improve the efficiency of operations and to increase patrol officer availability for high-priority calls. The following information will provide an update on the initiative.

From July 2023 through December 2023, the usage of the online system has increased by 75.5% (12,611 reports), while the phone reporting system usage has increased by 10.1% (9,735 reports) compared to the same time frame in 2022. This increase in usage has resulted in an estimated savings of 33,519 patrol hours during the six months of the initiative.

As part of our continued efforts to improve the patrol services delivered to our community, on December 18, 2023, DPD began a trial to complete non-emergency stolen vehicle reports through recorded conference calls. This auto theft reporting process may result in an annual savings of up to 33,300 patrol hours. In addition to the trial, DPD continues to evaluate other non-emergency report types for future online, phone, or video conferencing initiatives.

Should you have questions or need additional information, please contact Robert Uribe, 911 Administrator, at [robert.uribe@dallaspolice.gov](mailto:robert.uribe@dallaspolice.gov)

A handwritten signature in blue ink that reads "Jon Fortune".

Jon Fortune  
Deputy City Manager

c: T.C. Broadnax, City Manager  
Tammy Palomino, City Attorney  
Mark Swann, City Auditor  
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# Memorandum



CITY OF DALLAS

DATE January 8, 2024

Honorable Members of the Public Safety Committee  
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **Status of Rape Kit Testing**

The Dallas Police Department continues to comply with the state law change that went into effect on September 1, 2019. All sexual assault kits submitted from September 2019 forward have been submitted for testing and laboratory analyses to the Dallas County Southwestern Institute of Forensic Sciences (SWIFS) within 90 days of receipt by the Department. Therefore, it is important to note there is not a backlog of these kits from September 2019 to the present.

As mentioned in the February 5, 2021, memorandum to the Public Safety Committee, there are two distinct backlog categories which were carved out by the Texas Legislature during the mandate to get all backlogged sexual assault kits tested. Those two categories are noted below with their disposition:

Backlog sexual assault kits before 2011 – All (906) of these sexual assault kits are at Bode Labs in Virginia for testing. They are being tested, but not all have been completed.

Backlog sexual assault kits from 2011 to 2019 – All (712) sexual assault kits are submitted to SWIFS for testing. They are being tested, but not all have been completed.

It is important to note that in June of 2021, there were 3,764 sexual assault kits in backlog that needed to be tested. Thankfully, by creating an aggressive plan to achieve compliance before 2025, active collaboration and dialogue with the respective labs, along with funding provided by state grants, the Dallas County DA's Office's grants, dedicated City of Dallas funding, the Department has submitted all backlogged kits for testing and is awaiting analyses by the labs. From those analyses, the Sexual Assault Unit will review the results and pursue justice in those affected cases.

Jon Fortune  
Deputy City Manager

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Tammy Palomino, City Attorney  
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Jack Ireland, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors

# Memorandum



CITY OF DALLAS

DATE January 8, 2024

Honorable Members of the Public Safety Committee  
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **January 10, 2024, City Council Agenda Item #18; 24-24 Ambulance Supplemental Payment Program for Dallas Fire Rescue**

The following agenda item is scheduled to go before the City Council on January 10, 2024.

## **AGENDA ITEM #18; 24-24**

Authorize a three-year service contract, with two one-year renewal options, for the implementation and operation of the Ambulance Supplemental Payment Program and preparation and reporting of the cost allocation report to the Texas Health and Human Services Commission with Public Consulting Group, LLC through an intergovernmental agreement with the City of Frisco - Estimated Revenue: General Fund \$40,150,179.00; Estimated Expense: General Fund \$1,606,007.16 (subject to appropriations)

## **BACKGROUND**

This service contract will provide for the implementation and operation for the Ambulance Supplemental Payment Program (ASPP), and preparation and cost allocation reporting through Texas Health and Human Services Commission (HHSC) for uncompensated emergency ambulance service for the City. The City's cost to provide Medicaid-covered patient care to each Medicaid patient and the uninsured is greater than revenue received during the monthly billing and collection services. The ASPP is a federally approved program that helps reduce the gap between the cost of providing emergency ambulance services to Medicaid patients and what Medicaid pays for those services. Additionally, the ASPP will help cover a portion of the City's tremendous cost for providing ambulance services to uninsured patients. This contract will allow the vendor to assist Fire-Rescue Department in analyzing the emergency medical services costs, the billing and collection claims from Digitech, the billing and collection vendor, to ensure compliance with the federal Medicaid regulations, and prepare a cost allocation report under the set standard by HHSC for the City.

In the last five and a half fiscal years this program has captured \$133.8 million in gross revenue that the City would have had to continue covering from its general fund, which represents a portion of the current gap. Under this contract the City will pay Public Consulting Group, LLC a commission of four percent of collected gross revenues paid by HHSC. Public Consulting Group, LLC a national firm, and a leader in developing effective Medicaid Cost Recovery programs around the country, will also assist the City of Dallas in implementing changes that are required by the Center for Medicare and Medicaid Services with the extended State Waiver 1115 Program.

This Interlocal Purchasing Agreement is authorized by Chapter 791 of the Texas Government Code and Subchapter F, Chapter 271, Texas Local Government Code. Section 271.102 of the Texas Local Government Code which authorizes a local government to participate in a

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Cooperative Purchasing Program with another local government or a local cooperative organization.

**FISCAL INFORMATION**

Estimated Revenue: General Fund \$40,150,179.00

FY 2024-25 - \$13,383,393.00

FY 2025-26 - \$13,383,393.00

FY 2026-27 - \$13,383,393.00

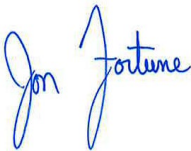
Estimated Expense: General Fund \$1,606,007.16

FY 2024-25 - \$535,335.72

FY 2025-26 - \$535,335.72

FY 2026-27 - \$535,335.72

Should you have any questions or concerns please contact me at (214) 670 5999.



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CITY OF DALLAS

DATE January 8, 2024

Honorable Members of the Public Safety Committee  
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **January 10, 2024, City Council Agenda Item #20; 24-25 Regional Catastrophic Preparedness Grant Program Fund**

The following agenda item is scheduled to go before the City Council on January 10, 2024.

## **AGENDA ITEM #20; 24-25**

Authorize Supplemental Agreement No. 1 to the professional services contract for an increase in the contract with Innovative Emergency Management for an expansion of scope upgrading the regional tabletop exercise to a regional functional exercise - Not to exceed \$122,244.00, from \$491,219.00 to \$613,463.00 - Financing: FY2021 Regional Catastrophic Preparedness Grant Program Fund

## **BACKGROUND**

This service contract provides consulting services to assist in the development of a regional catastrophic preparedness framework for the Office of Emergency Management. The City is a recipient of the 2021 Regional Catastrophic Preparedness Grant. In our application, the City outlined several projects to utilize these funds to complete the three phases of catastrophic preparedness.


As the project has progressed, the need for an updated exercise deliverable has become apparent due to increasing stakeholder engagement levels and the need to validate the planning deliverables. A tabletop exercise will no longer meet the needs of the planning process and the requirements of catastrophic preparedness. Instead, a functional exercise will allow for better region-wide coordination between multiple stakeholders as the planning deliverables are validated.

## **FISCAL INFORMATION**

Fund	FY 2024	FY 2025	Future Years
Regional Catastrophic Preparedness Grant Program Fund	\$122,244.00	\$0.00	\$0.00

DATE January 8, 2024  
SUBJECT **December 10, 2024, City Council Agenda Item #20; 24-25 Regional Catastrophic Preparedness Grant Program Fund**  
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# Memorandum



CITY OF DALLAS

DATE January 8, 2024

Honorable Members of the Public Safety Committee  
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **January 24, 2024, City Council Draft Agenda Item #19; 24-108 Violence Intervention Program for the Office of Integrated Public Safety Solutions**

The following agenda item is scheduled to go before the City Council on January 24, 2024.

## **DRAFT AGENDA ITEM #19; 24-108**

Authorize a two-year service contract for the development and implementation of a violence intervention program for the Office of Integrated Public Safety Solutions - Urban Specialists Enterprise, Inc., most advantageous proposer of six - Not to exceed \$800,000 - Financing: General Fund (subject to annual appropriations)

## **BACKGROUND**

This service contract will provide for the development and implementation of a violence intervention program for the Office of Integrated Public Safety Solutions. This program, with a specific focus on violent offenses involving firearms, is designed to implement community-based violence prevention strategies and assist the Police Department in its violent crime reduction strategy.

During the term of the contract the recommended supplier will:

- Increase community engagement through the development and support of credible community members
- Strengthen the relationship between law enforcement and the community
- Deploy outreach workers to provide social services and opportunities to change community norm and behaviors
- Change behavioral norms that support violence in target communities through planning and participating in community activities and public education efforts

The key performance metrics and outcomes related to this program are:


- Community Engagement: Measuring the percentage increase in community engagement achieved through the program. This is assessed by tracking the involvement of credible community members and their participation in program-related activities, events, or initiatives.



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- Relationship Strengthening: Establishing a metric to quantify the improvement in the relationship between law enforcement and the community. This will involve conducting surveys or interviews to gauge community perceptions of law enforcement before and after the program implementation.
- Outreach Worker Impact: Developing a scoring system to evaluate the effectiveness of outreach workers in providing social services and opportunities for positive behavioral change within the community. This will include the number of individuals reached, services provided, and documented instances of successful behavioral change.
- Behavioral Norms Change: Creation of an index to measure the success of the program in altering behavioral norms that support violence in targeted communities. This will be measured through surveys, focus groups, or other qualitative and quantitative methods to track changes in community attitudes and behaviors related to violence.
- Public Education Effectiveness: Evaluation of the impact of public education efforts by establishing a correlation between the reach of initiatives and the observed changes in community behavior. This will involve tracking the number of public education events, participants, and assessing the subsequent shift in community norms through feedback and data on violence reduction.

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CITY OF DALLAS

DATE January 8, 2024

Honorable Members of the Public Safety Committee  
TO Cara Mendelsohn (Chair), Kathy Stewart (Vice Chair), Tennell Atkins, Jesse Moreno  
Gay Donnell Willis

SUBJECT **January 24, 2024, City Council Draft Agenda Item #25; 24-22 BJA FY 23 Virtual Reality De-escalation Site-Based Initiative Grant for the Dallas Police Department**

The following agenda item is scheduled to go before the City Council on January 24, 2024.

## **DRAFT AGENDA ITEM #25; 24-22**

Authorize the **(1)** application for and acceptance of a grant from the U.S. Department of Justice for the BJA FY 23 Virtual Reality De-escalation Site-Based Initiative Grant (Federal/State Award ID. No. 15PBJA-23-GG-05378-NTCP, Assistance Listing No. 16.738) in the amount of \$792,862.00 for the purpose of equipping officers with effective de-escalation skills and reducing excessive use of force for the period October 1, 2023 through September 30, 2026; **(2)** establishment of appropriations in an amount not to exceed \$792,862.00 in the BJA FY 23 Virtual Reality De-escalation Site-Based Initiative Fund; **(3)** receipt and deposit of funds in an amount not to exceed \$792,862.00 in the BJA FY 23 Virtual Reality De-escalation Site-Based Initiative Fund; and **(4)** execution of the grant agreement with the U.S. Department of Justice and all terms, conditions, and documents required by the agreement - Not to exceed \$792,862.00 - Financing: U.S. Department of Justice Grant Funds

## **BACKGROUND**

This item will help the Dallas Police Department to develop Virtual Reality (VR) training scenarios for officers. Our department will identify common scenarios that require de-escalation skills, such as encounters with individuals experiencing mental health crises. Use existing data from the Use of Force Police Force Analysis System and receive input from stakeholders and trainers. This training will help enhance accuracy and relevance in the creation of virtual scenarios. As trainees navigate through scenarios, the VR system will capture movement, decisions and actions and provide a dashboard of their responses, allowing for immediate analysis and feedback so that they may learn from their mistakes, and refine future responses. The VR simulator and dashboard will be adapted and updated regularly based upon data-driven lessons learned.

This project will consist of a team that's well-equipped to conduct the research, consisting of the Dallas Police Department, and researchers from Southern Methodist University with expertise in curriculum design, VR simulation, violence prevention, and program evaluation. Along with

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 SUBJECT **January 24, 2024, City Council Draft Agenda Item #25; 24-22 BJA FY23 Virtual Reality De-escalation Site- Based Initiative Grant for the Dallas Police Department**  
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experienced trainers at the Dallas Police Academy, a robust research design and a capable team, the project aims to improve officers’ performance, promote community trust, and contribute to the larger goal of strengthening police and community relationships.

**FISCAL INFORMATION**

Fund	FY 2024	FY 2025	Future Years
U.S. Department of Justice Grant Funds	\$264,287.33	\$264,287.33	\$264,287.34

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