

MINUTES OF THE CITY COUNCIL COMMITTEE
MONDAY, APRIL 15, 2024

24-0010

QUALITY OF LIFE, ARTS, AND CULTURE
CITY COUNCIL CHAMBER, CITY HALL/VIDEO CONFERENCE
COUNCILMEMBER ADAM BAZALDUA, PRESIDING

PRESENT: [7] Bazaldua, *Resendez, Gracey (**9:18 a.m.), Blackmon (**9:08 a.m.),
Schultz, Willis, Ridley

ABSENT: [0]

The meeting was called to order at 9:03 a.m. with a quorum of the committee present.

The meeting agenda, posted in accordance with Chapter 551, "OPEN MEETINGS," of the Texas Government Code, was presented.

The meeting recessed to closed session at 11:00 a.m. and reconvened to open session at 11:28 a.m.

After all business properly brought before the committee had been considered, the meeting adjourned at 11:28 a.m.

Chair

ATTEST:

City Secretary Staff

Date Approved

The agenda is attached to the minutes of this meeting as EXHIBIT A.

The actions taken on each matter considered by the committee are attached to the minutes of this meeting as EXHIBIT B.

The briefing materials for this meeting are filed with the City Secretary's Office as EXHIBIT C.

***Note: Members of the Committee participated in this meeting by video conference.**

**** Note: Indicates arrival time after meeting called to order/reconvened.**

MINUTES OF THE CITY COUNCIL COMMITTEE
MONDAY, APRIL 15, 2024

EXHIBIT A

RECEIVED

2024 APR 11 PM 12:43

**CITY SECRETARY
DALLAS, TEXAS**

City of Dallas

*1500 Marilla Street,
Council Chambers, 6th Floor
Dallas, Texas 75201*

Public Notice

2 4 0 3 8 0

POSTED CITY SECRETARY
DALLAS, TX



Quality of Life, Arts, and Culture Committee

April 15, 2024

9:00 AM

2023 CITY COUNCIL APPOINTMENTS

COUNCIL COMMITTEE	
ECONOMIC DEVELOPMENT Atkins (C), Narvaez (VC), Arnold, Bazaldua, Ridley, Stewart, West	GOVERNMENT PERFORMANCE AND FINANCIAL MANAGEMENT West (C), Blackmon (VC), Mendelsohn, Moreno, Resendez
HOUSING AND HOMELESSNESS SOLUTIONS Moreno (C), Mendelsohn (VC), Gracey, West, Willis	PARKS, TRAILS, AND THE ENVIRONMENT Stewart (C), Moreno (VC), Arnold, Bazaldua, Blackmon, Narvaez, West
PUBLIC SAFETY Mendelsohn (C), Stewart (VC), Atkins, Moreno, Willis	QUALITY OF LIFE, ARTS, AND CULTURE Bazaldua (C), Resendez (VC), Blackmon, Gracey, Ridley, Schultz, Willis
TRANSPORTATION AND INFRASTRUCTURE Narvaez (C), Gracey (VC), Atkins, Mendelsohn, Resendez, Schultz, Stewart	WORKFORCE, EDUCATION, AND EQUITY Schultz (C), Arnold (VC), Bazaldua, Blackmon, Resendez, Ridley, Willis
AD HOC COMMITTEE ON ADMINISTRATIVE AFFAIRS Atkins (C), Mendelsohn, Moreno, *Ridley, *Stewart	AD HOC COMMITTEE ON GENERAL INVESTIGATING AND ETHICS Mendelsohn (C), Gracey, Johnson, Schultz, Stewart
AD HOC COMMITTEE ON JUDICIAL NOMINATIONS Ridley (C), Resendez, West	AD HOC COMMITTEE ON LEGISLATIVE AFFAIRS Mendelsohn (C), Atkins, Gracey, Narvaez, Stewart
AD HOC COMMITTEE ON PENSIONS Atkins (C), Blackmon, Mendelsohn, Moreno, Resendez, Stewart, West, Willis	AD HOC COMMITTEE ON PROFESSIONAL SPORTS RECRUITMENT AND RETENTION Gracey (C), Blackmon, Johnson, Moreno, Narvaez, Resendez, Schultz

(C) – Chair, (VC) – Vice Chair

* Updated:2/22/24

Note: A quorum of the Dallas City Council may attend this Council Committee meeting.

General Information

The Dallas Council Committees regularly meet on Mondays beginning at 9:00 a.m. and 1:00 p.m. in the Council Chambers, 6th floor, City Hall, 1500 Marilla. Council Committee agenda meetings are broadcast live on bit.ly/cityofdallastv and on Time Warner City Cable Channel 16.

Sign interpreters are available upon request with a 48-hour advance notice by calling (214) 670-5208 V/TDD. The City of Dallas is committed to compliance with the Americans with Disabilities Act. **The Council agenda is available in alternative formats upon request.**

If you have any questions about this agenda or comments or complaints about city services, call 311.

Rules of Courtesy

City Council meetings bring together citizens of many varied interests and ideas. To insure fairness and orderly meetings, the Council has adopted rules of courtesy which apply to all members of the Council, administrative staff, news media, citizens and visitors. These procedures provide:

- That no one shall delay or interrupt the proceedings, or refuse to obey the orders of the presiding officer.
- All persons should refrain from private conversation, eating, drinking and smoking while in the Council Chamber.
- Posters or placards must remain outside the Council Chamber.
- No cellular phones or audible beepers allowed in Council Chamber while City Council is in session.

"Citizens and other visitors attending City Council meetings shall observe the same rules of propriety, decorum and good conduct applicable to members of the City Council. Any person making personal, impertinent, profane or slanderous remarks or who becomes boisterous while addressing the City Council or while attending the City Council meeting shall be removed from the room if the sergeant-at-arms is so directed by the presiding officer, and the person shall be barred from further audience before the City Council during that session of the City Council. If the presiding officer fails to act, any member of the City Council may move to require enforcement of the rules, and the affirmative vote of a majority of the City Council shall require the presiding officer to act." Section 3.3(c) of the City Council Rules of Procedure.

Información General

Los Comités del Concejo de la Ciudad de Dallas se reúnen regularmente los lunes en la Cámara del consejo en el sexto piso del Ayuntamiento, 1500 Marilla, a partir de las 9:00 a.m. y la 1:00 p.m. Las reuniones de la agenda del Comité del Consejo se transmiten en vivo por la estación de bit.ly/cityofdallastv y por cablevisión en la estación *Time Warner City Cable Canal 16*.

Intérpretes para personas con impedimentos auditivos están disponibles si lo solicita con 48 horas de anticipación llamando al (214) 670-5208 (aparato auditivo V/TDD). La Ciudad de Dallas se esfuerza por cumplir con el decreto que protege a las personas con impedimentos, *Americans with Disabilities Act*. **La agenda del Ayuntamiento está disponible en formatos alternos si lo solicita.**

Si tiene preguntas sobre esta agenda, o si desea hacer comentarios o presentar quejas con respecto a servicios de la Ciudad, llame al 311.

Reglas de Cortesía

Las asambleas del Ayuntamiento Municipal reúnen a ciudadanos de diversos intereses e ideologías. Para asegurar la imparcialidad y el orden durante las asambleas, el Ayuntamiento ha adoptado ciertas reglas de cortesía que aplican a todos los miembros del Ayuntamiento, al personal administrativo, personal de los medios de comunicación, a los ciudadanos, y a visitantes. Estos reglamentos establecen lo siguiente:

- Ninguna persona retrasará o interrumpirá los procedimientos, o se negará a obedecer las órdenes del oficial que preside la asamblea.
- Todas las personas deben abstenerse de entablar conversaciones, comer, beber y fumar dentro de la cámara del Ayuntamiento.
- Anuncios y pancartas deben permanecer fuera de la cámara del Ayuntamiento.
- No se permite usar teléfonos celulares o enlaces electrónicos (*paggers*) audibles en la cámara del Ayuntamiento durante audiencias del Ayuntamiento Municipal

"Los ciudadanos y visitantes presentes durante las asambleas del Ayuntamiento Municipal deben de obedecer las mismas reglas de comportamiento, decoro y buena conducta que se aplican a los miembros del Ayuntamiento Municipal. Cualquier persona que haga comentarios impertinentes, utilice vocabulario obsceno o difamatorio, o que al dirigirse al Ayuntamiento lo haga en forma escandalosa, o si causa disturbio durante la asamblea del Ayuntamiento Municipal, será expulsada de la cámara si el oficial que este presidiendo la asamblea así lo ordena. Además, se le prohibirá continuar participando en la audiencia ante el Ayuntamiento Municipal. Si el oficial que preside la asamblea no toma acción, cualquier otro miembro del Ayuntamiento Municipal puede tomar medidas para hacer cumplir las reglas establecidas, y el voto afirmativo de la mayoría del Ayuntamiento Municipal precisará al oficial que este presidiendo la sesión a tomar acción." Según la sección 3.3 (c) de las reglas de procedimientos del Ayuntamiento.

Handgun Prohibition Notice for Meetings of Governmental Entities

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección 30.06 del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección 30.07 del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

"Pursuant to Section 46.03, Penal Code (places weapons prohibited), a person may not carry a firearm or other weapon into any open meeting on this property."

"De conformidad con la Sección 46.03, Código Penal (coloca armas prohibidas), una persona no puede llevar un arma de fuego u otra arma a ninguna reunión abierta en esta propiedad."

This City Council Quality of Life, Arts, and Culture Committee meeting will be held by video conference and in the Council Chambers, 6th Floor at City Hall.

The public may attend the meeting virtually; however, City Hall is available for those wishing to attend the meeting in person.

The Quality of Life, Arts, and Culture Committee will be broadcast live on Spectrum Cable Channel 16 (English) and 95 (Spanish) and online at [bit.ly/cityofdallastv](https://dallascityhall.webex.com/dallascityhall/j.php?MTID=mc520b2e7aefd94cf1c93c44f6e741ea9).

<https://dallascityhall.webex.com/dallascityhall/j.php?MTID=mc520b2e7aefd94cf1c93c44f6e741ea9>

Call to Order

MINUTES

- A. [24-1315](#) Approval of the minutes of the March 26, 2024 meeting of the Quality of Life, Arts and Culture Committee

Attachments: [Minutes](#)

BRIEFING ITEMS

- B. [24-1282](#) Library Strategic + Facilities Plan [Heather Lowe, Assistant Director, Dallas Public Library; Kjerstine Nielsen, Assistant Director, Dallas Public Library]

Attachments: [Presentation](#)

- C. [24-1284](#) Horse-Drawn Carriage Update [Patrick Carreno, Director, Aviation]

Attachments: [Presentation](#)

BRIEFING MEMOS

- D. [24-1300](#) North Texas Municipal Water District Sanitary Sewer Overflow Update [Sarah Standifer, Director, Dallas Water Utilities]

Attachments: [Memorandum](#)

UPCOMING AGENDA ITEMS

- E. [24-1295](#) April 24, 2024 City Council Agenda Item 3; 24-765 Authorize Supplemental Agreement No. 1 to the architectural services contract with Brown Reynolds Watford Architects, Inc. to provide soil testing and to increase the reimbursable expenses for the Dallas Airport System Signage at Dallas Executive Airport - Not to exceed \$17,040.00, from \$98,500.00 to \$115,540.00 - Financing: Aviation Fund

- F. [24-1296](#) April 24, 2024 City Council Agenda Item 4; 24-764 Authorize Supplemental Agreement No. 2 to the engineering services contract with Kimley-Horn and Associates, Inc. to provide construction phase services for the additional trail limits for the Lemmon Avenue Streetscape Enhancements Project at Dallas Love Field - Not to exceed \$250,000.00, from \$2,827,926.00 to \$3,077,926.00 - Financing: Aviation Construction Fund
- G. [24-1297](#) April 24, 2024 City Council Agenda Item 5; 24-766 Authorize Supplemental Agreement No. 7 to the professional services contract with M. Arthur Gensler Jr. & Associates, Inc. to provide assessment, design, construction documents, and construction administration services for major maintenance and repairs to Parking Garages A and B at Dallas Love Field - Not to exceed \$214,453.00, from \$1,333,259.00 to \$1,547,712.00 - Financing: Aviation Construction Fund
- H. [24-1298](#) April 24, 2024 City Council Agenda Item 18; 24-928 Authorize the execution of a three-year service contract for providing multimedia messaging services to communicate with the City of Dallas' Women, Infant, Children Program, existing and potentially eligible clients for the period May 1, 2024 through April 30, 2027 - OnSolve, LLC dba One Call Now, sole source - Not to exceed \$109,877.14 - Financing: Texas Department of State Health Services Grant Funds (subject to appropriations)
- I. [24-1299](#) April 24, 2024 City Council Agenda Item 33; 24-906 Authorize an increase in the construction services contract with BAR Constructors, Inc. for additional work associated with the construction of a new pump station to replace the existing Pump Station No. 1 at the Elm Fork Water Treatment Plant - Not to exceed \$2,726,813.26, from \$51,603,219.94 to \$54,330,033.20 - Financing: Water Capital Improvement G Fund

ADJOURNMENT

EXECUTIVE SESSION NOTICE

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex Govt. Code §551.089]

MINUTES OF THE CITY COUNCIL COMMITTEE
MONDAY, APRIL 15, 2024

EXHIBIT B

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 15, 2024

Item A: Approval of the minutes of the March 26, 2024 meeting of the Quality of Life, Arts and Culture Committee

Councilmember Ridley moved to adopt the minutes as presented.

Motion seconded by Councilmember Schultz and unanimously adopted. (Gracey, Blackmon absent when vote taken)

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 15, 2024

BRIEFING ITEMS

Item B: Library Strategic + Facilities Plan

The following individuals briefed the committee on the item:

- Heather Lowe, Assistant Director, Dallas Public Library;
- Jill Eyres, Associate Principal, Group 4 Architecture Research & Planning;
- Benje Feehan, Executive Director, Building Community WORKSHOP; and
- Kjerstine Nielsen, Assistant Director, Dallas Public Library

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 15, 2024

BRIEFING ITEMS

Item C: Horse-Drawn Carriage Update

The following individuals briefed the committee on the item:

- Patrick Carreno, Director, Aviation;
- Kris Sweckard, Assistant Director – Operations, Dallas Love Field;
- Candice Bryant, Manager – Aviation Transportation; Aviation;
- Ghassan Khankarli, Ph.D., P.E., Director, Department of Transportation;

Councilmember Willis moved to forward the item to city council with the following recommendation:

- consider moving to an electric conversion of carriages.

Motion seconded by Councilmember Schultz.

Chair Bazaldua called a vote and declared the motion adopted on a divided vote with Councilmember Ridley voting “No.”

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 15, 2024

BRIEFING MEMOS

Item D: North Texas Municipal Water District Sanitary Sewer Overflow Update

The committee discussed the item.

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 15, 2024

UPCOMING AGENDA ITEMS

- Item E: April 24, 2024 City Council Agenda Item 3; 24-765 Authorize Supplemental Agreement No. 1 to the architectural services contract with Brown Reynolds Watford Architects, Inc. to provide soil testing and to increase the reimbursable expenses for the Dallas Airport System Signage at Dallas Executive Airport - Not to exceed \$17,040.00, from \$98,500.00 to \$115,540.00 - Financing: Aviation Fund
- Item F: April 24, 2024 City Council Agenda Item 4; 24-764 Authorize Supplemental Agreement No. 2 to the engineering services contract with Kimley-Horn and Associates, Inc. to provide construction phase services for the additional trail limits for the Lemmon Avenue Streetscape Enhancements Project at Dallas Love Field - Not to exceed \$250,000.00, from \$2,827,926.00 to \$3,077,926.00 - Financing: Aviation Construction Fund
- Item G: April 24, 2024 City Council Agenda Item 5; 24-766 Authorize Supplemental Agreement No. 7 to the professional services contract with M. Arthur Gensler Jr. & Associates, Inc. to provide assessment, design, construction documents, and construction administration services for major maintenance and repairs to Parking Garages A and B at Dallas Love Field - Not to exceed \$214,453.00, from \$1,333,259.00 to \$1,547,712.00 - Financing: Aviation Construction Fund
- Item H: April 24, 2024 City Council Agenda Item 18; 24-928 Authorize the execution of a three-year service contract for providing multimedia messaging services to communicate with the City of Dallas' Women, Infant, Children Program, existing and potentially eligible clients for the period May 1, 2024 through April 30, 2027 - OnSolve, LLC dba One Call Now, sole source – Not to exceed \$109,877.14 - Financing: Texas Department of State Health Services Grant Funds (subject to appropriations)
- Item I: April 24, 2024 City Council Agenda Item 33; 24-906 Authorize an increase in the construction services contract with BAR Constructors, Inc. for additional work associated with the construction of a new pump station to replace the existing Pump Station No. 1 at the Elm Fork Water Treatment Plant - Not to exceed \$2,726,813.26, from \$51,603,219.94 to \$54,330,033.20 - Financing: Water Capital Improvement G Fund

The committee discussed the items.

OFFICIAL ACTION OF THE CITY COUNCIL COMMITTEE

APRIL 15, 2024

CLOSED SESSION

- North Texas Municipal Water District Sanitary Sewer Overflow Update

At 11:00 a.m., Councilmember Bazaldua announced the executive session of the city council authorized by Chapter 551, "OPEN MEETINGS," of the (Texas Open Meetings Act) to discuss the following matters:

- North Texas Municipal Water District Sanitary Sewer Overflow Update

The closed session ended and reconvened to open session at 11:28 a.m. No other matters were discussed during the closed session.

MINUTES OF THE CITY COUNCIL COMMITTEE
MONDAY, APRIL 15, 2024

EXHIBIT C



Dallas Public
LIBRARY

**LIBRARY
STRATEGIC +
FACILITIES
PLAN**

**QUALITY OF LIFE, ARTS +
CULTURE COMMITTEE**

15 April 2024



AGENDA

1. Project Purpose + Process
2. Participation
3. Strategic Plan Themes + Recommendations
4. Facilities Plan Themes + Recommendations
5. Summary of Recommendations
6. Q+A

“I love the library and all of its services and programs and materials. You are the gem of our city. Thank you!”

– community survey respondent



Group 4 Architecture, Research + Planning
Prime consultant + facility planning lead



buildingcommunityWORKSHOP
Community engagement + architecture collaborator



Susan Kent
Library strategy



Carson Block
Library technology



Project Objectives



- 5-year Strategic Plan to guide library services, operations, technology, and partnerships
- 20-year Facilities Plan to guide investments in library spaces and buildings
- Engage library users, staff, stakeholders, and community residents
- Equity and inclusion lens
- Advance City goals



Planning Process



2023 January – March April – June July - September October – December 2024



DPL STRATEGIC + FACILITIES PLANNING PROCESS

ASSESSMENTS

OPPORTUNITIES + STRATEGIES

RECOMMENDATIONS + PLAN

STAKEHOLDER + PUBLIC PARTICIPATION

BRANCH FEEDBACK STATIONS



Community Kickoff Meetings

COMMUNITY SURVEY

STAKEHOLDER INTERVIEWS

LIBRARY STAFF SURVEY

STAFF WORKSHOP



Community Listening Sessions

FOCUS GROUPS

STAFF WORKSHOP

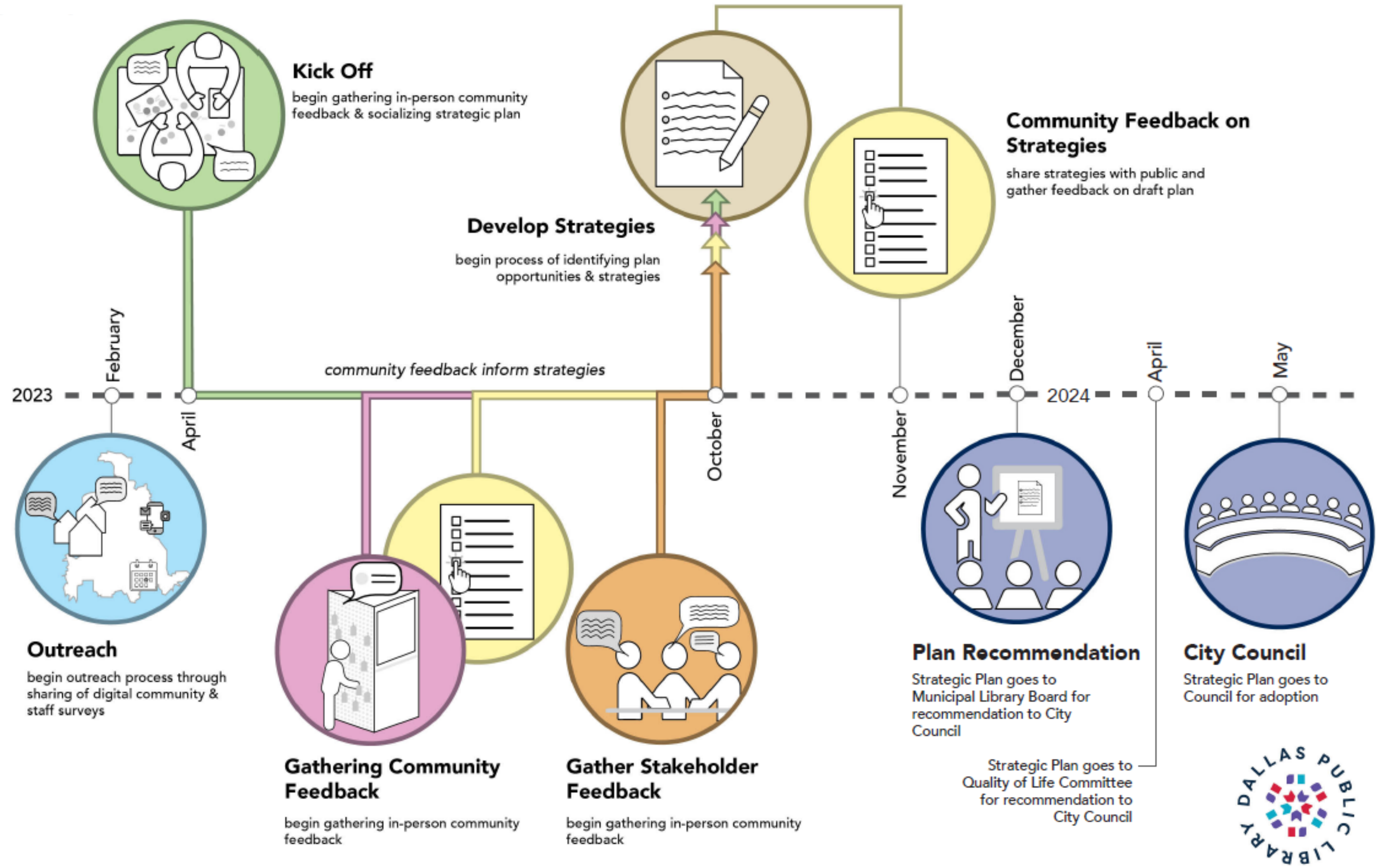
MLB
Municipal Library Board

QoL
Quality of Life Committee

CC
City Council

Dallas Public Library Strategic + Facilities Plan

Planning Process





survey

~2,800 community survey responses
419 staff survey responses



feedback stations

30 feedback stations
531 feedback station responses
17 outreach boards
1,062 outreach board responses



workshops

5 kick off meetings
69 kick off meeting participants
6 staff workshops
8 focus groups
2 listening sessions



meetings

12 stakeholder interviews
2 city departments

Dallas Public Library

Tuesday, April 11 martes 11 de abril 6:00 - 7:30 p.m.	Hampton-Illinois Branch Library 2951 South Hampton Road Dallas, TX 75224
Tuesday, April 18 martes 18 de abril 6:00 - 7:30 p.m.	Prairie Creek Branch Library 9609 Lake June Rd. Dallas, TX 75217
Tuesday, May 2 martes 2 de mayo 6:00 - 7:30 p.m.	Bachman Lake Branch Library 9480 Webb Chapel Rd., Dallas, TX 75220
Saturday, May 13 sábado 13 de mayo 10:00 - 11:30 a.m.	Fretz Park Branch Library 6990 Belt Line Road Dallas, TX 75254
Saturday, May 20 sábado 20 de mayo 10:00 - 11:30 a.m.	Lochwood Branch Library 11221 Lochwood Boulevard Dallas, TX 75218

outreach

18 neighborhood associations visited
610,672 emails sent
2,010 social media engagement
12 community events

65 community & stakeholder meetings
4,950 community & stakeholder responses



Value of the Library

- Dallas communities value DPL as an essential service
- DPL inspires curiosity
- DPL connects people
- DPL builds equity
- DPL strengthens communities
- DPL advances lives

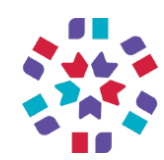


Prairie Creek

DPL inspires curiosity

- DPL is cherished for inspiring curiosity and a love of lifelong learning
- Communities want even more access to these programs and services today and in the future

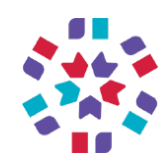




DPL connects people

- The Library is a valuable place for connecting with resources, DPL's staff, and other community members





DPL builds equity

- DPL provides welcoming and inclusive service
- The Library is a champion for digital equity and inclusion
- DPL is a valued partner for the City in working toward equity goals



DPL strengthens communities

- Library spaces are essential for communities to work, study, and gather
- Demand for library space is growing

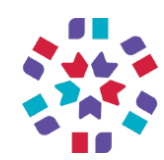


103 likes
dallaspubliclibrary DPL packed a ton into February! Who came to the library last month... more

DPL advances lives

- The Library supports children and youth in learning success
- DPL helps adults achieve educational and career goals





Vision:

“Limitless possibilities start at Dallas Public Library.”

Mission Statement:

“Dallas Public Library strengthens communities and builds equity by connecting people, inspiring curiosity and advancing lives.”

Values:

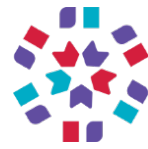
Community

Learning

Access

Innovation





CREATE OPPORTUNITIES FOR LEARNING AND DISCOVERY

Dallas Public Library’s programming will focus on meeting specific community needs and filling recognized gaps in city services.

PROVIDE CUSTOMER-RESPONSIVE TECHNOLOGY

Dallas Public Library will adopt customer and future-focused technology improvements that ensure stable service for Dallas residents.

CULTIVATE A VIBRANT MATERIALS COLLECTION

Dallas Public Library’s physical, electronic and special collections will adapt to reflect the needs of an increasingly diverse community.

REDUCE BARRIERS TO ACCESS

Dallas Public Library will ensure all community members have equitable access to its physical facilities, digital presence, collections, programs and services.

PROVIDE INSPIRING AND WELCOMING FACILITIES

Dallas Public Library’s buildings will be community-focused to adapt to the current and future needs of Dallas’ neighborhoods and residents.

MAKE COMMUNITY CONNECTIONS

Dallas Public Library will be a neighborhood center for information and participation in civic life by leveraging partnerships and collaborating with other organizations to bring services directly to residents.

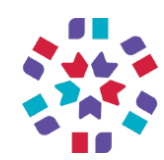
COMMUNICATE THE LIBRARY’S VALUE

Dallas Public Library will tell stories that highlight the Library’s service to the community and amplify the Library as a vital city institution.

DEVELOP FUTURE-READY STAFF

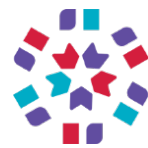
Dallas Public Library will create opportunities for library staff to grow and innovate.





	Equity Indicators	City Priorities
Create opportunities for learning and discovery	<ul style="list-style-type: none"> 5 – Unemployment 15 – Kindergarten Readiness 16 – Third-Grade Reading Proficiency 22 – Adults With No High School Diploma 	<ul style="list-style-type: none"> Workforce, Education & Environment Quality of Life
Provide customer-responsive technology	<ul style="list-style-type: none"> 29 – Internet Access 	<ul style="list-style-type: none"> Workforce, Education & Environment
Cultivate a vibrant materials collection	<ul style="list-style-type: none"> 30 – Government Services Satisfaction 	<ul style="list-style-type: none"> Quality of Life
Reduce barriers to access	<ul style="list-style-type: none"> 30 – Government Services Satisfaction 	<ul style="list-style-type: none"> Racial Equity Plan
Provide inspiring and welcoming facilities	<ul style="list-style-type: none"> 30 – Government Services Satisfaction 	<ul style="list-style-type: none"> Quality of Life

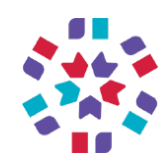




Seeking ways to better serve patrons' diverse technology needs

- 1. Advance technology equity
 - Essential tech + support services
 - Regional tech needs approach
 - Improving Internet and Wi-Fi speeds
 - Expanding laptop and hotspot lending
- 2. Meet evolving patron tech needs
 - Agility and responsiveness are key
 - DPL taking greater responsibility for emerging patron needs (e.g., current network project)





PROVIDE INSPIRING AND WELCOMING FACILITIES

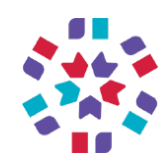
“Dallas Public Library’s buildings will be community-focused to adapt to the current and future needs of Dallas’ neighborhoods and residents.”



Libraries in Dallas are Places:

- *To read, work, and study*
- *For collaborative learning and work*
- *That inspire children’s curiosity + love of learning*
- *For teens and tweens to engage + develop skills*
- *To create and share cultural arts + experiences*
- *Both inside and outside library buildings*





Libraries in Dallas provide:

Places to read,
work, and study

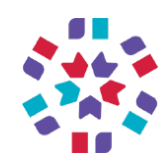


Pleasant Grove



Fretz Park





Libraries in Dallas provide:

Places for collaborative learning and work



Forest Green



J. Erik Jonsson Central Library, 6th Floor





Libraries in Dallas provide:

Exciting places that inspire curiosity and help build a lifelong love of learning



Bookmarks at NorthPark Center





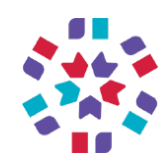
Libraries in Dallas provide:

Places for teens
and tweens
to engage and
develop social skills



Forest Green





Libraries in Dallas provide:

Space to create and share cultural arts and experiences

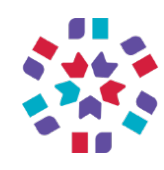


Prairie Creek



Podcast Studio, Central Library





Libraries in Dallas provide:

Active outdoor spaces that extend access and service capacity

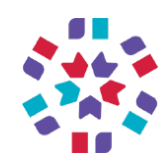


Vickery Park



Vickery Park





Strong Foundation

- Branch space has kept up with population growth over time.
- DPL's 29 branches are well distributed for citywide access.
- Larger branches provide more depth and diversity of service.
- Most branches are generally in good condition.

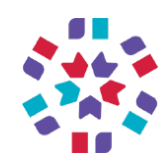


Bachman Lake



Skyline





Build the Future

1. Continue adding branch space for growing population.
2. Expand or replace smaller + older branches to expand service.
3. Explore partnerships that improve outcomes.
4. Continue to keep facilities fresh and well-maintained.

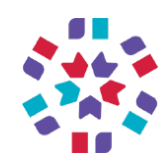


Martin Luther King, Jr.



Dallas West





Reinvent + reinvest in Central Library

- Restore to good condition
- Improve building performance + resiliency
- Modernize library service + operations
- Provide a positive experience + impact consistent with other major urban libraries

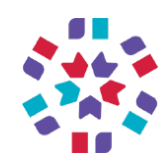


opportunity to create engaging wayfinding

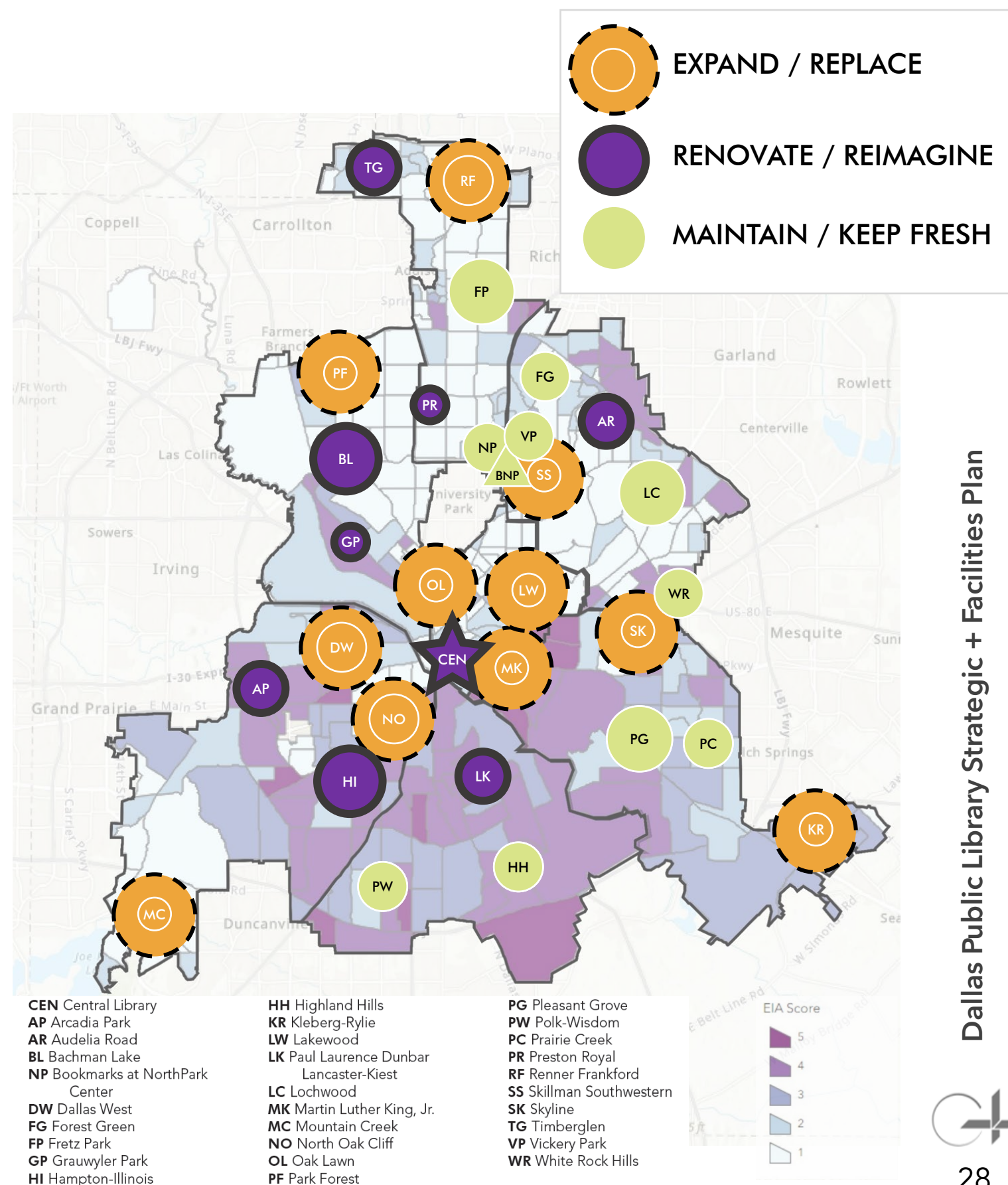


Library Facilities Plan

Facilities Plan Themes + Recommendations



Library Location	Recommended Strategy	
CEN	Central	Renovate / Reimagine
AP	Arcadia Park	Renovate / Reimagine
AR	Audelia Road	Renovate / Reimagine
BL	Bachman Lake	Renovate / Reimagine
NP	Bookmarks at NorthPark Center	Maintain / Keep Fresh
DW	Dallas West	Expand / Replace at 35,000+ SF; joint facility opp'y
FG	Forest Green	Maintain / Keep Fresh
FP	Fretz Park	Maintain / Keep Fresh
GP	Grauwlyer Park	Renovate / Reimagine
HI	Hampton-Illinois	Renovate / Reimagine
HH	Highland Hills	Maintain / Keep Fresh
KR	Kleberg-Rylie	Expand / Replace at 25,000-30,000 SF
LW	Lakewood	Expand / Replace at 30,000+ SF
LK	Lancaster-Kiest	Renovate / Reimagine
LC	Lochwood	Maintain / Keep Fresh
MK	Martin Luther King, Jr.	Expand / Replace at 35,000+ SF; joint facility opp'y
MC	Mountain Creek	Expand / Replace at 25,000-30,000 SF
NO	North Oak Cliff	Expand / Replace at 20,000+ SF
OL	Oak Lawn	Expand / Replace at 30,000+ SF
PF	Park Forest	Relocate + Replace at 20,000+ SF
PG	Pleasant Grove	Maintain / Keep Fresh
PW	Polk Wisdom	Maintain / Keep Fresh
PC	Prairie Creek	Maintain / Keep Fresh
PR	Preston Royal	Renovate / Reimagine
RF	Renner Frankford	Expand / Replace at 30,000+ SF
SS	Skillman Southwestern	Expand / Replace at 30,000+ SF on alternate site
SK	Skyline	Expand / Replace at 30,000+ SF; joint facility opp'y
TG	Timberglen	Renovate / Reimagine
VP	Vickery Park	Maintain / Keep Fresh
WR	White Rock Hills	Maintain / Keep Fresh





1. New DPL mission statement and values
2. New 5-year DPL strategic goals
3. Expand 11 library branches to accommodate population growth; some may require relocation; consider shared facility opportunities with partners
4. Renovate and modernize 8 library branches
5. Renovate J. Erik Jonsson Central Library
6. Continue proactive maintenance at all library facilities

Draft report available at <https://dallaslibrary2.org/strategicdirection/>







Dallas Public
LIBRARY

THANK YOU!



GROUP 4
ARCHITECTURE



kent



City of Dallas

Horse – Drawn Carriage Update

**Quality of Life, Arts, &
Culture Committee
April 15, 2024**

Patrick Carreno, Director
Department of Aviation
City of Dallas

Presentation Overview



- Background/History
- Purpose
- Enforcement Initiatives
- Carriage Activity
- Horse Breed Comparison



Background/History



- Committee briefed on December 5, 2023
 - Background/history of carriage operations
 - Current carriage regulations
 - Comparable regulations
 - Special initiatives



Background/History



- Ordinance enforced:
 - Chapter 47A – Transportation-for-Hire
 - Only one horse-drawn carriage company currently permitted in Dallas:
North Star Carriage
 - Five carriage permits issued to date



Background/History



- Meetings held to discuss carriage operations
 - Randall Bryant representing Texas Humane Legislation Network
 - Brian High representing North Star Carriage
 - John Jaksch representing Threejays Carriage



Purpose



- Follow up to December 5, 2023 committee briefing to provide additional information on horse carriage operations within the City of Dallas



Transportation Regulation Enforcement



- Transportation Regulation staff includes 2 Code Enforcement Inspectors
 - Inspectors conduct scheduled and random field inspections of all for-hire operations in the City of Dallas
- 40% of all enforcement efforts targeted to ordinance Chapter 47A licensees
 - <1% field and scheduled carriage inspections vs other for-hire inspections
 - Ex. 1 carriage inspection for every 100 taxi/sedan field inspections
- Late afternoon/evening field inspections of non-motorized operations conducted on occasion



Transportation Regulation Enforcement



- Areas of inspection vary depending on events around city
- Frequent field inspection locations include:
 - Major hospitals
 - Popular hotels
 - Omni
 - Sheraton
 - Hilton Anatole
 - High Traffic Areas
 - Downtown Dallas/Deep Ellum
 - Klyde Warren Park
 - North Dallas (NorthPark Center, Galleria Mall)



Carriage Activity



- Unlicensed carriage operations within City of Dallas can include:
 - Weddings
 - Funerals
 - Birthdays/Quinceaneras
 - Special Occasions
 - Staging in Dallas/working in Highland Park
 - Threejays Carriage moved staging to Highland Park
- Events are difficult to enforce due to:
 - Staffing level
 - Occurrence of event (nights/weekends)



North Star Carriage Activity



- Carriage operation averages 6-12 rides per night, Thursdays – Sundays
 - Operation based on weather and staff level
- 80% rides provided in Dallas vs Highland Park
 - Rides provided in Downtown Dallas end of January through first weekend in November
 - Operation transitions to Highland Park November through December annually



North Star Carriage Activity



- Horse allowed to work maximum 8 hours in 24-hour period per ordinance Chapter 47A
- Revenue averages \$900 - \$1080 per night
 - Ride priced according to length of trip
 - 20-minute ride = \$40-\$45
 - 1-hour ride = \$100-\$125



Horse Breeds



- Breed comparison:
 - Riding horse vs driving (draft) horse
 - Riding horse: one used by mounted horse riders with or without a saddle for recreation or transportation
 - Categorized as light horses (Thoroughbred, Quarter Horse, etc.)
 - Driving (draft) horse: one used when hitched to a wagon, carriage, or other form of drawn vehicle



Breed Comparison



Breed	Percheron	Clydesdale	Tennessee Walker
Height	16-17 Hands	17-18 Hands	17 Hands
Weight	1,800 - 2,600 lbs	1,800 - 2,000 lbs	900 - 1,200 lbs
Common Colors	Grey, Black	Grey, Black, Chestnut	Black, Chestnut, White
Temperament	Tolerant, Docile	Gentle, Trainable	Gentle, Trainable
Classification	Draft Horse	Draft Horse	Gaited Horse
Best Suited For	Driving, Riding	Driving, Riding	Riding

www.thesprucepets.com



Horse Description



- Horse height measured by “hands”
 - 1 hand = 4 inches
 - 3 hands = 1 foot
 - Ex. Horse average 17hh (hands high) = 5' 8" tall



Driving (Draft) Horse



- Common horse breeds ideal for driving:
 - Belgian
 - Percheron
 - Shire
 - Clydesdale
- Primary breed operated by North Star is Percheron due to strength and developed tolerance to summer temperatures



Horse Pulling Capacity



- Factors that affect pulling capacity
 - Size
 - Weight
 - Age
 - Health
 - Types of harness & equipment used
 - Environment
 - Training & conditioning



Horse Pulling Capacity



- During a normal workday of 8 hours, draft horses can pull more than twice their own bodyweight with a cart*
 - Ex. 2,000-pound horse can pull approx. 5,000 pounds on a sled on dry dirt
 - Average carriage weight is 1,000 pounds
 - Per chapter 47A regulation, a 10-minute rest period is required after every 50-minutes worked.

*<https://animalhow.com/horse-pull-capacity/>



Dry Dirt Versus Concrete



- Dry dirt:
 - Advantages:
 - Natural surface
 - Provides cushioning, shock absorption
 - Disadvantage:
 - Inconsistent/uneven



Dry Dirt Versus Concrete



- Concrete:
 - Advantages:
 - Stable surface
 - At slow pace, is easier than dry dirt
 - Disadvantage:
 - Can lead to joint stress/discomfort over time



Benefit of Horse Carriages



- Historic touring of downtown Dallas
- Additional entertainment option for residents and visitors
- In-person equine education



Alternative to Horse Carriages



- “Horseless” carriage
 - Initially introduced in 1800’s
 - Replaced horse with mechanical propulsion



Alternative to Horse Carriages



- Electric horseless carriage
 - Custom made, Victorian style carriages currently in use in Mount Dora, FL
 - First city in the country to transition to electric carriages
 - Cost to build starts at \$2,000



Next Steps



- Receive Committee feedback on current regulations/operations
- Receive Committee guidance on possible ordinance amendments
- Follow up briefing to Committee prior to City Council action, if needed





City of Dallas

Horse – Drawn Carriage Update

**Quality of Life, Arts, &
Culture Committee
April 15, 2024**

Patrick Carreno, Director
Department of Aviation
City of Dallas

Memorandum



CITY OF DALLAS

DATE April 10, 2024

TO Honorable Committee Chair Bazaldua and Members of the Quality of Life, Arts and Culture Committee

SUBJECT **North Texas Municipal Water District Sanitary Sewer Overflow Update – March 22, 2024**

On March 22, 2024, a memorandum was provided to the Dallas City Council as an update to the North Texas Municipal Water District Sanitary Sewer Overflow (SSO). Included as an attachment is the information provided.

The Dallas Park and Recreation Department resumed recreational water activities on White Rock Lake March 23, 2024 and water quality sampling was performed by Dallas Water Utilities through March 28, 2024 to provide additional data for operational planning. The Dallas Park and Recreation Department continues to monitor the lake conditions as part of their operational plans for recreational activities and will provide any future restrictions for recreational water activities, as needed.

To date, there has been no additional update from North Texas Municipal Water District or the Texas Commission on Environmental Quality. For additional questions regarding the City's water quality sampling program, please contact Sarah Standifer, Interim Director of Dallas Water Utilities. For additional questions regarding White Rock Lake recreational use, please contact John Jenkins, Director of Dallas Park and Recreation.

A handwritten signature in black ink, appearing to read 'Kimberly Bizer Tolbert'.

Kimberly Bizer Tolbert
Deputy City Manager

c: T.C. Broadnax, City Manager
John Fortune, Deputy City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Directors and Assistant Directors

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Sarah Standifer, Director (I), Dallas Water Utilities
Sally U. Wright, Assistant Director, Dallas Water Utilities

Memorandum



CITY OF DALLAS

DATE March 22, 2024

TO Honorable Mayor and Members of the Dallas City Council

SUBJECT **North Texas Municipal Water District Sanitary Sewer Overflow Update Regarding White Rock Creek**

This memorandum is to provide the attached information sent by the North Texas Municipal Water District (NTMWD) related to the recent mechanical failure that led to the sanitary sewer overflow in Plano at White Rock Creek and to provide an update on Dallas Water Utilities (DWU) activities related to the overflow. The City of Dallas (City) was notified on March 14, 2024, of this sanitary sewer overflow. The City of Plano and NTMWD also gave public notice pursuant to Texas Commission on Environmental Quality (TCEQ) regulations.

Once notified, DWU staff immediately initiated standard operating protocols for sanitary sewer overflows that involve waterways within the city limits. Staff has been monitoring the conditions of and sampling the water quality in White Rock Creek from near Frankford Road to the spillway area of White Rock Lake (WRL) at seven locations. Sampling includes field and lab tests for parameters such as pH levels, dissolved oxygen, temperature, conductivity, ammonia, phosphorous, nitrates, turbidity, and E. coli. Sampling results for E. coli have been shared with TCEQ.

To date, the primary impact to the waterway has been the presence of elevated E. coli. The latest results (for samples taken yesterday, March 21, 2024) indicate that E. coli levels are still elevated and above normal at WRL – Bathhouse site. Levels at the WRL-Pumphouse site have returned to normal. E. coli levels in White Rock Creek remain elevated. Locations where levels are still high are anticipated to return to normal ranges in the next several days, if not earlier.

DWU continues to monitor water quality and the Park and Recreation Department will continue to suspend White Rock Lake operations until E. coli levels are within normal limits. TCEQ is the lead agency for all governmental investigative and subsequent enforcement actions that may occur because of this sanitary sewer overflow.

Future updates with respect to this sanitary sewer overflow, which could include any information from TCEQ or NTMWD will be presented to the City Council, as received by the City.

DATE March 22, 2024
SUBJECT **2024 Drought Contingency Plan Memo to T&I Committee**
PAGE **2 of 2**

For additional questions regarding the ongoing efforts of the City's sampling, please contact Sarah Standifer, Interim Director of Dallas Water Utilities. For additional questions regarding White Rock Lake recreational use, please contact John Jenkins, Director of Dallas Park and Recreation.

Putting Service First,



Kimberly Bizer Tolbert
Deputy City Manager

[Attached]

c: T.C. Broadnax, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



March 22, 2024

The Honorable Mayor Eric Johnson and Dallas City Council
Dallas City Hall
1500 Marilla St.
Dallas, Texas 75201

Re: City of Plano Sanitary Sewer Overflow and NTMWD Lower White Rock Creek Lift Station

Dear Honorable Mayor and Council:

First and foremost, I value our long-standing collaborative and cooperative relationship with the City of Dallas. I want to express my appreciation for how the City of Dallas staff has stepped forward to respond to this recent event. Through difficult situations such as these, we will continue to work collaboratively to address the needs of our region.

As you know, on March 14, a portion of North Texas Municipal Water District's (NTMWD) wastewater infrastructure in Plano malfunctioned, resulting in a sanitary sewer overflow that impacted White Rock Lake. The infrastructure that malfunctioned was our Lower White Rock Creek Lift Station in the City of Plano, near the Dallas North Tollway and President George Bush Turnpike.

This issue has been traced back to a significant valve failure within the lift station. After the valve failed, the lift station flooded, including the dry well containing the lift station's pumps and motors. We believe this caused the motors to cease operating and the lift station to stop working, which led to the overflow.

The response to this overflow was a collaborative effort by the City of Plano and NTMWD, and both entities followed standard operating procedures to reduce the impact of the spill. Water from a hydrant was used to help dilute the sewage, and the cleanup began as soon as the overflow stopped. Plano's environmental health team also quickly began testing the water in the creek.

Our team has been working around the clock with the City of Plano to respond to the overflow and cooperating with the appropriate regulatory agencies. The lift station has been partially restored and is operating, and full repairs are nearing completion.

As this situation has evolved, questions have been raised about what NTMWD and Plano will do in the future to prevent sanitary sewer overflows. As part of a joint press release with the City of Plano on March 20, we highlighted many of the proactive steps NTMWD and the City of Plano have taken in recent years to reduce sanitary sewer overflows.

Regional Service Through Unity...Meeting Our Region's Needs Today and Tomorrow

To ensure the safety and reliability of our systems, NTMWD implemented a revamped and expanded maintenance program for our wastewater conveyance system in 2017. Around this time, NTMWD also renewed our Sanitary Sewer Overflow Initiative (SSOI) agreement with the Texas Commission on Environmental Quality (TCEQ). Our approach has included proactive pipeline inspections and rehabilitation, as well as the recent upgrade and renewal of the Lower White Rock Creek Lift Station which was completed in 2020. Since implementing these programs, NTMWD has seen about a 50 percent decrease in sanitary sewer overflows.

The City of Plano is taking a myriad of steps to reduce the number of Sanitary Sewer Overflows (SSOs). Since 2019, the number of SSOs from manholes has trended down. Plano also participates in the SSOI program with the TCEQ and has taken proactive steps in inspecting and cleaning sewer mains, manholes, and aerial sewer crossings. For more on NTMWD and the City of Plano's proactive steps to maintain our wastewater systems and prevent SSOs, we'd encourage you to read our full press release (included below).

As noted in the press release, while the ultimate goal for our wastewater systems is no overflows, even with preventative maintenance, these events may occasionally occur due to unforeseen mechanical issues, clogs in the wastewater system, or excessive rainfall. As part of our long-term maintenance program, we'll continue to partner closely with our communities to invest in maintaining our regional water, wastewater, and solid waste systems to meet the needs of our region.

Sincerely,



JENNAFER P. COVINGTON

Executive Director

CC: T.C. Broadnax, Dallas City Manager

Kimberly Bazor Tolbert, Dallas Deputy City Manager

Mark Israelson, Plano City Manager

March 20, 2024

North Texas Municipal Water District, City of Plano Respond to Sanitary Sewer Overflow

North Texas Municipal Water District Statement

The North Texas Municipal Water District (NTMWD) remains committed to protecting public health and the environment. We work closely with our communities to ensure safe, reliable operations of our regional wastewater conveyance systems, including preventing sanitary sewer overflows. However, even with preventative maintenance, these events may occasionally occur due to unforeseen mechanical issues, clogs in the wastewater system, or excessive rainfall.

The recent mechanical failure that led to the overflow in Plano was unfortunate, and we're working around the clock to remedy the situation with the City of Plano and the appropriate regulatory agencies.

To ensure the safety and reliability of our systems, we implemented a revamped and expanded maintenance program for our wastewater conveyance system in 2017. Around this time, NTMWD also renewed our Sanitary Sewer Overflow Initiative (SSOI) agreement with the Texas Commission on Environmental Quality (TCEQ). Our SSOI established a proactive approach to reducing sanitary sewer overflows, and as part of that agreement, NTMWD committed to inspecting all our gravity wastewater pipelines within a ten-year period.

We completed the inspection of approximately 80 percent of the gravity pipelines over the first seven years of the program, and the results have indicated that a vast majority of the pipelines are in good to excellent condition. Pipelines of concern have been scheduled for rehabilitation, and that work is ongoing.

The NTMWD wastewater conveyance team operates 24 lift stations and over 240 miles of large diameter pipelines throughout our service area. Lift stations, which help move wastewater to our wastewater treatment plants, are critical components of our wastewater system. Each lift station is checked by our staff every day, and all our lift stations are monitored 24/7 through a sophisticated control system. Comprehensive lift station condition assessments are completed every five years to identify long-term rehabilitation needs.

The Lower White Rock Creek Lift Station was constructed in 1976 and expanded in 1987. The lift station underwent a significant upgrade and renewal completed in 2020, which included all new electrical systems, pumps, and valves.

As part of our long-term maintenance program, we'll continue to partner closely with our communities to invest in maintaining our regional water, wastewater, and solid waste systems to meet the needs of our growing region.

City of Plano Statement

The City of Plano is taking a myriad of steps to reduce the number of Sanitary Sewer Overflows. Since 2019, the numbers of sewage spills from manholes are trending down. We believe the decrease is due to the proactive steps the City has taken to replace and reline aging sewer pipes and improve lift stations. We also conduct routine inspections of our facilities and lines.

It's important to note the wide array of causes of the overflows. Foreign objects that don't belong in the sewage lines often play a role including flushable wipes, rags and grease. While this wasn't the cause of the latest spill, it's important that people know we can all play a role in reducing the causes.

The City of Plano participates in the Texas Commission on Environmental Quality (TCEQ) voluntary Sanitary Sewer Overflow Initiative. This helps identify the sources of our SSOs and how we proactively address them. Since joining the program, the City is making great progress on the 2025 proactive maintenance goals that reduce Sanitary Sewer Overflows in the system.:

- Goal 1: To date we have completed inspections on 65% of our sewer mains.
- Goal 2: To date we have completed cleaning of 88% of our sewer mains.
- Goal 3: To date we have completed inspections on 94% of our manholes.

Based on these initiatives and programs, we have steadily reduced the number of SSOs. Ultimately, our goal is no overflows. However, with a system of our size, like most cities in the region, are going to have these incidents happen from time to time. We vow to respond to each and every one in a timely, responsible and effective manner to ensure the environmental impact is minimal.

Additional programs we have in place through our proactive efforts include:

- Annual inspections of our sewer aerial crossings
- Re-inspecting aerial crossings after storm events to identify damage from debris.
- Proactive cleaning of "trouble spot" sewer mains on a 2-month, 3-month or 6-month schedule to prevent SSOs due to grease, wipes, or other items collecting in the sewer lines.
- Daily lift station inspections that include checking pumps, motors, seals, valves, sump pumps and flood alarms; fence lines and building are also checked for security purposes. More in-depth inspections of structural, electrical and mechanical systems are completed annually.
- Real-time flow monitoring throughout the system to evaluate infiltration/inflow (I/I) and key monitoring of previous SSO locations to respond before an SSO occurs.
- Proactive sewer system rehabilitation for manholes and sewer mains.
- Completed the Inflow and Infiltration Study of the Lower White Rock Creek and North Dallas Trunk Basins in January 2022. Two Sanitary Sewer Evaluation Studies (SSES) have been completed since and included inspections and testing of 739 manholes and 213,380 linear feet of pipe.
- Our Community Investment Program (CIP) for 2023-2024 includes more than \$19.5 million in projects to rehab or repair sewer infrastructure, clean and maintain sewer mains, lift station improvements, permanent flow monitoring, and projects to address development or capacity issues.
- Implementation of a grease trap inspection program in 2018 that completes regular inspections based on a tier system approach. From 2022 – 23, over 621 grease trap and 189 grit trap inspections were performed during the current reporting period.

- Education and outreach to residents and businesses are ongoing about proper disposal of fats, oils, grease (FOG) and disposable wipes.

All of the initiatives listed above were introduced with the goal of significantly reducing SSOs in the system and minimizing flows from SSOs when they happen. The City of Plano has been and will continue to be committed to minimizing the occurrence of SSOs in the system through both proactive methods and swift responses with timely notifications when incidents occur.

Media Contacts

North Texas Municipal Water District
Alex Johnson
Director of Communications
O: 469-626-4308
ajohnson@ntmwd.com

City of Plano
Steve Stoler
Director of Media Relations
O: 972-941-7321
C: 972-345-2393
stevest@plano.gov